

# Trillium Community Health Plan Tri-County

## Prior Authorization Metrics Summary

Effective 12/31/2025



### **Important Notice Regarding Prior Authorization Data**

The prior authorization information posted here may differ from data submitted to state or federal regulators, which may be compiled using different methodologies, reporting periods, data sources, or validation processes. This information is provided for transparency and informational purposes only and should not be relied upon as a complete or definitive representation of all prior authorization activity.

Additionally, the data presented on this website is derived from multiple operational systems and reflects information available at the time of publication. Due to system limitations, data integration constraints, and ongoing process enhancements, certain prior authorization requests, determinations, or attributes may not be fully captured or reflected in this dataset.

## Prior Authorization Metrics Summary - Medicaid : State Code Derived : OR-Tri County

### Standard Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	11,533	13,527	85.26%
Requests Denied	1,994	13,527	14.74%
Request Approved Only After Time for Review was extended	36	13,527	0.27%
Request Approved Only After Appeal	291	447	65.10%

Metric Name	Average Time	Median Time
Standard (non-urgent) Prior Authorization Requests	10 days	5 days

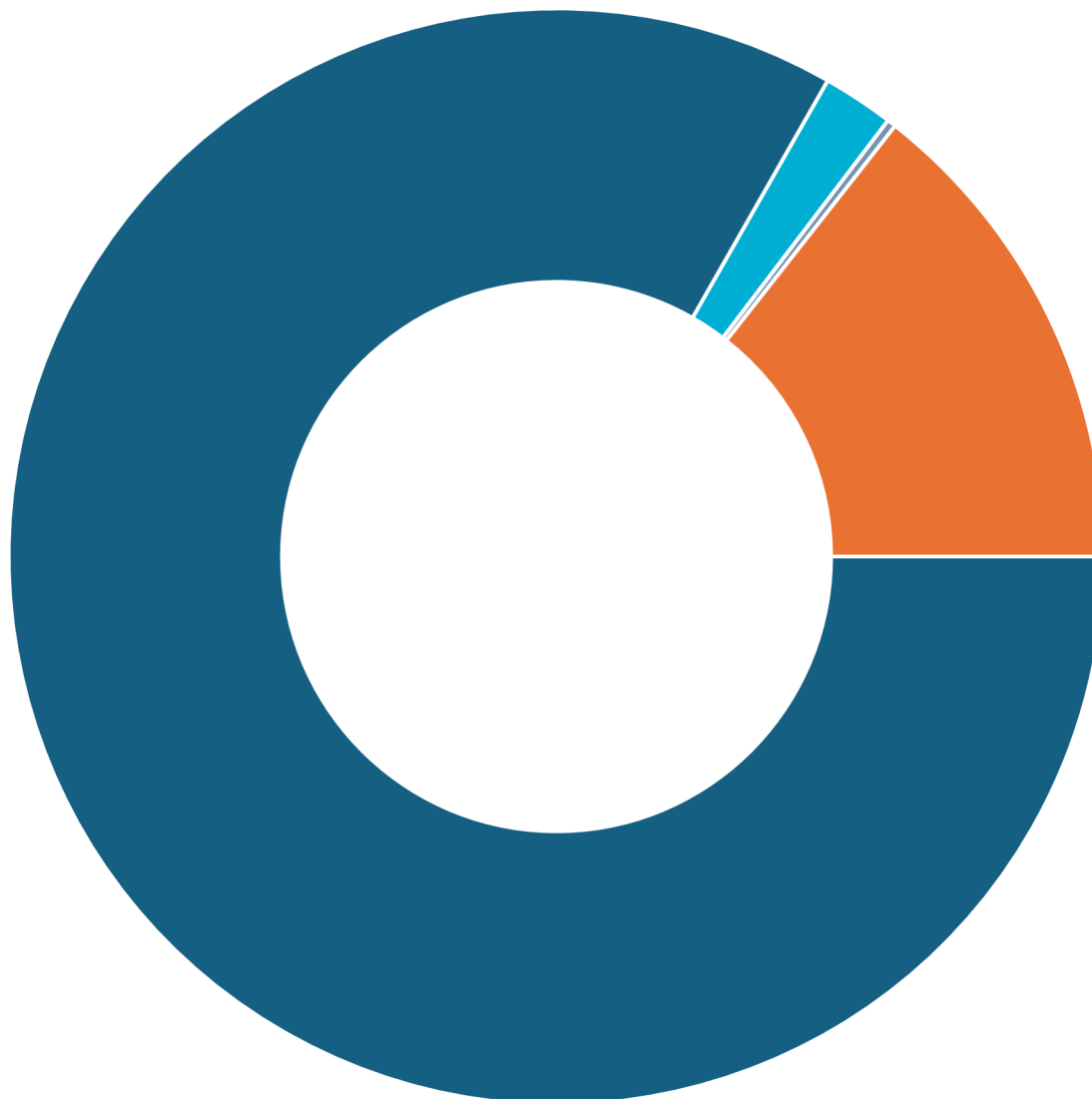
### Expedited Prior Authorizations:

Metric Name	How many times this happened	Out of total requests	Percentage
Requests Approved	714	811	88.04%
Requests Denied	97	811	11.96%
Request Approved Only After Time for Review was extended	18	811	2.22%
Request Approved Only After Appeal	41	48	85.42%

Metric Name	Average Time	Median Time
Expedited (urgent) Prior Authorization Requests	1 days	1 days

**In 2025, Medicaid: State Code Derived: OR-Tri County received a total of 13,527 standard (non-urgent) prior authorization requests for our covered patients.**

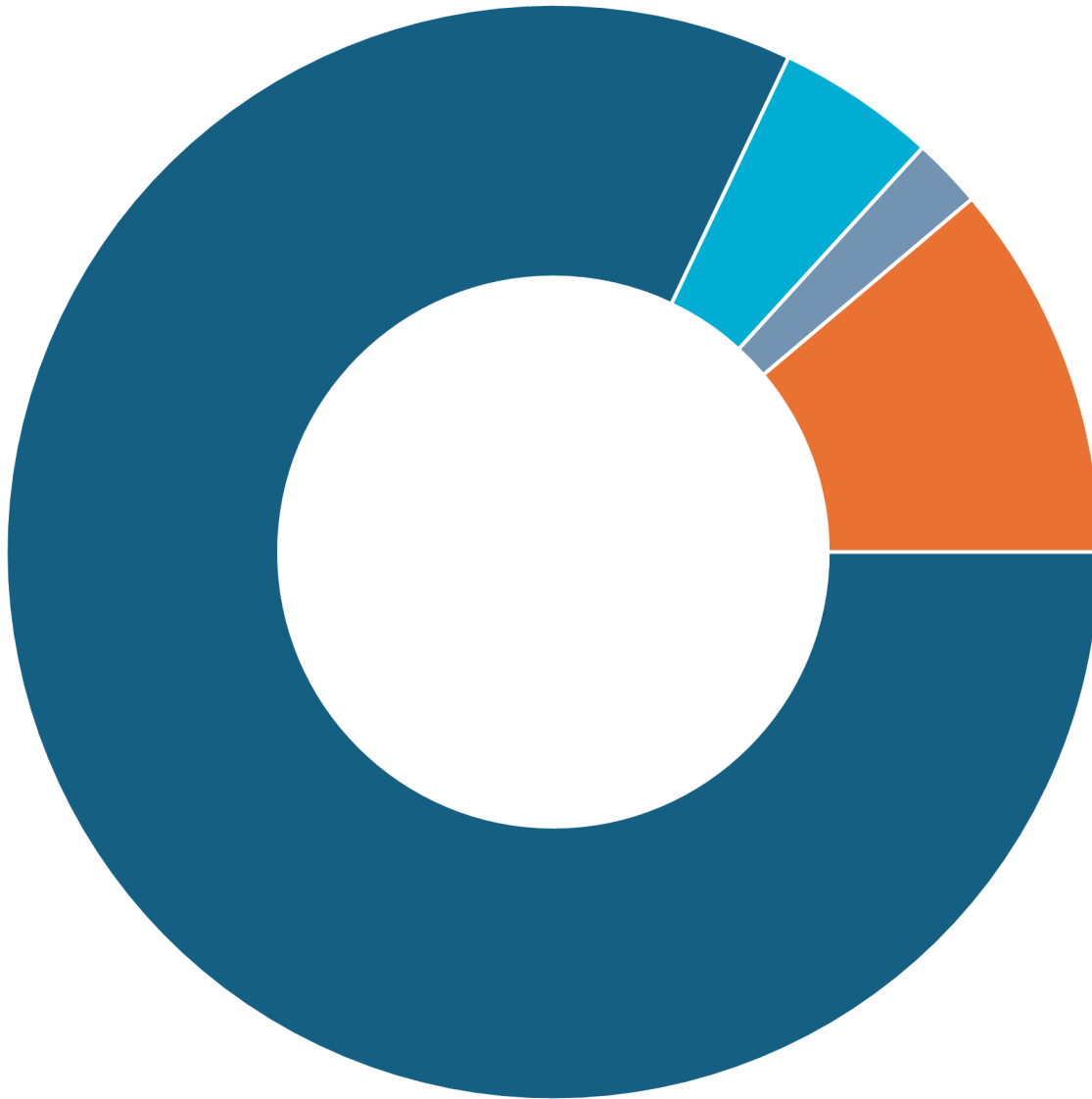
**85.26% of those requests were approved:**



- Requests Approved - 11,533
- Requests Denied- 1,994
- Request Approved Only After Time for Review was extended - 36
- Request Approved Only After Appeal - 291
- Prior Authorization Requests - Average (Days) - 10
- Prior Authorization Requests - Median (Days) - 5

**In 2025, Medicaid: State Code Derived: OR-Tri County received a total of 811 expedited (urgent) prior authorization requests for our covered patients.**

**88.04% of those requests were approved:**



- Request Approved - 714
- Request Denied - 97
- Request Approved Only After Time for Review was extended - 18
- Request Approved Only After Appeal - 41
- Prior Authorization Requests - Average (Days) - 1
- Prior Authorization Requests - Median (Days) - 1