



# Community. Commitment.

**2022 COMMUNITY IMPACT REPORT**







# Community Connections

**AT TRILLIUM COMMUNITY HEALTH PLAN, HEALTH EQUITY IS OUR PRIORITY**

We're committed to ensuring our Oregon Health Plan members have access to culturally responsive, integrated healthcare. That's why Trillium is out in the communities where our members—and our staff—live, work and serve. We're building partnerships. We're investing in provider education and training. We're addressing the social determinants of health, increasing access to food, housing, transportation, wellness programs, and more. And we're transforming the health of the community, one person at a time.

In 2022, Trillium invested over \$5 million in our local communities through strategic initiatives that increased access to whole person healthcare. This report highlights some of our key partnerships in the areas of community outreach and engagement, social determinants of health, provider network expansion, and county health programs.



# OUR COMMUNITY COMMITMENT

2022 at a  
GLANCE

Over  
\$5 million

invested  
in our  
local  
communities



92

new community  
partnerships  
established



**16**  
**event**  
sponsorships



**65**  
**community**  
**health**  
**events**

**\$750,000**



**in Behavioral Health**  
**Workforce Stability**  
**Grants to**

**18**  
**organizations**





## Community Outreach & Engagement

### **PARTNERING WITH LOCAL ORGANIZATIONS TO ADVANCE HEALTH EQUITY**

Trillium staff live, work and serve right here in our local communities. Every week we're in your neighborhood, establishing partnerships with community-based organizations to advance health equity, facilitate training and educational opportunities, and participate in local events and health fairs.

- Trillium care management and community engagement staff participated in 65 community events and health fairs, providing access to vaccines, dental screenings, eye exams, and blood pressure checks for local community members
- Trillium established more than 92 new community partnerships to advance health equity and address the social determinants of health in the areas of food security, housing, wellness programs, wraparound services, behavioral health, and more
- Trillium sponsored 16 events that helped support and raise awareness for organizations focusing on Alzheimer's Disease, housing security, immigrant and refugee services, kindergarten readiness, behavioral health, prenatal and postpartum resources, tobacco cessation, and services for African American, Asian American, Latino, and LGBTQIA+ communities
- Trillium provided information and resources translated into preferred community languages

# Supporting Whole Person Healthcare

## ADDRESSING THE SOCIAL DETERMINANTS OF HEALTH

Trillium supports the whole health of our members. We coordinate medical, behavioral, mental, and dental healthcare, as well as increase access to food, housing, transportation, wellness programs, and other social determinants of health.

### Food security

- Trillium Produce Plus, a partnership with FOOD For Lane County, brings high-quality fresh fruits and vegetables, plus additional food items, to people in need
  - Urban and rural Produce Plus sites include clinics and public centers
  - Serves diverse populations including Latinx, immigrant, tribal, LGBTQIA+ and senior communities
  - Distributed 223,686 pounds of food, serving 34,156 individuals and 14,859 households in 2022
- Rockwood Food Hub, a partnership with Rockwood Community Development Corporation, delivers weekly food boxes including culturally specific foods purchased with funds from Trillium
  - Reaches 100-140 households or 500-700 individuals
  - Serves African American, Latinx, Russian, central African, Muslim and Southeast Asian communities







## Support for Unhoused Communities

- Trillium partners with Carry It Forward to fund two mobile shower units located at Everyone Village and the County/IHAC Quarantine and Isolation site in Lane County
  - The shower units were built by students from Carry It Forward’s vocational programs, as well as students from Connected Lane County and local schools

“We’re honored to partner with Trillium on what is truly a community-guided project that meets a local community need. These shower units represent our intention to meet people where they are, develop solutions collaboratively, involve our unhoused neighbors in the building and decision-making process, and ultimately create opportunities to contribute and make a real difference.”

— Kris McAlister, Executive Director, Carry It Forward

## Wellness Programs

- \$100,000 in funding to help build the new Eugene Family YMCA, including the Rainbow Pre-School Room, a welcoming space for children and families
- \$25,000 in funding for Latino Network’s La Plaza Esperanza, a new community center in Multnomah County that will provide culturally specific preschool education, parenting classes, nutrition and public health resources, job training for youth and teens, and more
- \$25,000 in funding for Centro Cultural, supporting their efforts to improve the health and economic mobility of underserved communities in Washington County through community health and wellness programs, workforce development, and more

## Healthcare Benefits Support

- Member trainings about how to access care, understand benefits, and connect with care management services, Community Health Workers, Start Smart for Your Baby® program, telehealth, transportation, flexible services and more
- Sponsored and presented at NAACP Eugene/Springfield’s free virtual webinar series “Promoting Self-Advocacy and Health Literacy in Patient Communication”
  - Empowers underserved populations to successfully navigate the healthcare system





# Expanding Provider Networks

## INCREASING ACCESS TO CARE FOR ALL OREGONIANS

Trillium invests in provider education and training to increase culturally responsive access to care for all Oregonians, especially historically underserved and marginalized populations.



“Trillium’s grants provided support to a large number of behavioral health providers in our community. It shows Trillium’s ongoing commitment to service integration and equity by addressing the social determinants of health. Trillium continues to be a leader among Coordinated Care Organizations in innovative approaches to improving community health.”

— Craig Opperman, President and CEO,  
Looking Glass Community Services

### Community Health Worker (CHW) Training and Education

- Trillium CHWs train and mentor CHWs throughout the state
- Multiple partnerships to help community-based organizations become OHA-approved CHW training sites

### Doula Services

Investing in programs that help Black, Indigenous and people of color (BIPOC) and the underserved become doulas or gain access to doula services

- \$5,000 in funding to the Community Doula Alliance to support their BIPOC curriculum
- \$2,000 in funding to Oregon Doula Association to support their “Doula Billing Series”
- \$7,000 in scholarship funding for doula education through Daisy C.H.A.I.N.



## Behavioral Health Workforce Support

- \$750,000 in 2022 Behavioral Health Workforce Stability Grants to 18 organizations in the Lane County and South service areas
  - Funding supports efforts to recruit and retain behavioral health providers and expand access to services for Trillium Medicaid members
- \$200,000 in annual funding to White Bird Clinic’s CAHOOTS program, which provides mobile crisis intervention to community members in the Eugene-Springfield metro area
- Training and mentoring support for the Youth Pathways Project, introducing BIPOC youth in Lane County to behavioral health careers
- Leadership support for Lane County’s Justice, Equity, Diversity, and Inclusion workgroup, which is developing a pathway to support future employment of BIPOC Youth Support Specialists

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# County Community Health Programs

## IMPROVING HEALTH OUTCOMES FOR EVERYONE IN OUR LOCAL COMMUNITIES

Trillium invests in community health improvement plans developed by local counties in our service area.

### TRI-COUNTY REGION:

- \$20,000 for Clackamas County’s Childcare for All Task Force
  - \*plus \$252,000 for additional wrap-around services for Clackamas County
- \$45,000 for Multnomah County’s Healthy Birth Initiative
  - \*plus \$392,000 for additional wrap-around services for Multnomah County
- \$30,000 for Washington County’s Community Education Campaign related to substance use treatment
  - \*plus \$201,000 for additional wrap-around services for Washington County

### SOUTHWEST REGION:

- \$350,000 for Lane County Health & Human Services for prevention programs
- \$42,000 for Lane County Health & Human Services for prevention programs impacting members in Linn & Douglas County







Transforming the  
health of our community,  
one person at a time.

1-877-600-5472 (TTY: 711)

**TrilliumOHP.com**

