



Helping Oregon Communities Thrive

COMMUNITY IMPACT REPORT 2024



A Message from our CEO

At Trillium Community Health Plan, we're proud to live, work, and serve in rural and urban communities throughout Oregon.

Every day we strive to meet the whole health needs of our members through ensuring access to culturally responsive care, addressing the social determinants of health, and building healthy communities for all Oregonians.

We do this work in partnership with hundreds of community-based organizations and their dedicated teams who ensure we're meeting members where they live, creating connections to trusted resources and support, and advancing health equity.



Sarah Kelley Brewer
Trillium Community Health
Plan President & CEO



In 2024, Trillium invested over **\$8.6 million** in our local communities through strategic initiatives that increased access to whole person healthcare.

This report highlights some of our key partnerships in the areas of community outreach and engagement, social determinants of health, and equitable care.

Thanks to all of our partners for their continued collaboration as we transform the health of the communities we serve, one person at a time.

A handwritten signature in black ink that reads "Sarah K. B." followed by a horizontal line.

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Our Mission

Transforming the health of the communities we serve, one person at a time.

Trillium's 2024 Impact at a Glance

Trillium's service area includes Lane, Western Douglas, Western Linn, Clackamas, Multnomah, and Washington counties.

OVER
\$8.6M
INVESTED
in our local
communities



20
TRILLIUM 101
Access to Care
Workshops



64
EVENT
SPONSORSHIPS



113
COMMUNITY
EVENTS



COMMUNITY Outreach & Engagement

Every week Trillium staff is in your neighborhood, establishing partnerships with community-based organizations to advance health equity, facilitate training and educational opportunities, and participate in local events and health fairs.

- Trillium care management and community engagement staff participated in **113 community events and health fairs**, providing access to vaccines, dental screenings, eye exams, mammography screening events, and blood pressure checks for local community members
- Trillium facilitated **20 “Trillium 101: Access to Care”** workshops for providers and community partners to increase awareness about how we can collaborate to transform health for the members and communities we serve
- Trillium sponsored **64 events** that helped support and raise awareness for organizations focusing on food security, housing stability, immigrant and refugee services, kindergarten readiness, behavioral health, prenatal and postpartum resources, tobacco cessation, and services for African American, Asian American, Latino, and LGBTQIA+ communities
- Trillium provided **information and resources** translated into **18** preferred community languages

Supporting Whole Person Healthcare



Trillium supports the whole health of our members. In addition to coordinating medical, behavioral, and dental healthcare, we cultivate partnerships with providers and community-based organizations, as well as make strategic investments designed to improve health outcomes and address fundamental social factors impacting health, such as stable housing, food security, social supports, and educational opportunities.

Community Investment

Thank you to our 2024 Partners

Trillium is proud to collaborate with you on your initiatives to improve community health throughout Oregon

Tri-County & Southwest

- 211info
- DevNW
- Meals on Wheels People
- Oregon Community Food Systems Network
- Oregon Health Care Interpreters Association
- Oregon Integrated Health
- Song for Charlie

Tri-County

- Cascade AIDS Project
- Central City Concern
- Clackamas County
- Ecumenical Ministries of Oregon
- Fora Health
- Friends of Zenger Farm
- Greater New Hope Charities
- Multnomah County
- Oregon Public Health Institute (OPHI)
- Pacific Refugee Support Group
- Portland Adventist Community Services
- Portland Open Bible Community Pantry
- Project Access NOW
- Tri-County BH Providers Association
- Washington County



Trillium employees **COMPLETED**



100

VOLUNTEER HOURS
of service in 2024

Southwest

- Bushnell University
- Drawbridge Innovations, LLC
- Equitable Social Solutions
- FOOD for Lane County
- HIV Alliance
- Homes for Good
- Lane Council of Governments, Senior & Disability Services
- Lane County
- OSLC Developments, Inc.
- Pacific Refugee Support Group
- St Vincent de Paul
- United Way Early Learning Hub

Local Approach

Cascade AIDS Project

Trillium partners with organizations like Cascade AIDS Project (CAP) to help community members facing economic insecurity find housing or stay in their homes. We're proud to fund a new program at CAP that provides housing navigation services, eviction prevention expenses, and rental and utility payment assistance for people living with HIV/AIDS.

“

Flexible support from Trillium's Community Benefit Initiative expanded CAP's eviction

prevention and homelessness interventions program for people living with HIV facing housing, food, and economic insecurity, and allowed us to meet the needs of a higher need population than can be served with typical short-term emergency rent assistance. We know that housing is healthcare, and we are so grateful to have a partner in Trillium in the fight for the health of people living with HIV.”

Paul Lumley, CEO
Cascade AIDS Project



13

HOUSEHOLDS

received assistance funds and have maintained housing, including those facing eviction or experiencing homelessness



\$3,008

**AVERAGE AMOUNT
OF ASSISTANCE
PER HOUSEHOLD**

All heads of household clients engaged in case management, supportive services, employment navigation, and/or tenant education

Growing Gardens

Trillium is committed to collaborating with local organizations to combat hunger and increase food security. We're honored to invest in Growing Garden's multilingual programs which cultivate healthy and equitable communities through nutrition education, cooking workshops, and food access services via on-site gardens in backyards, schools, and correctional facilities.



“

At Growing Gardens, we believe that everyone deserves the basic right to healthy food, educational

opportunities, and healing environments. We are responsive to our community in respectful ways that build and nourish our food system while simultaneously increasing the health and wellness of our communities through engagement and hands-on experiences connected to nature, soil, wellness, and food. We're grateful to Trillium for helping us to expand this work and create community-led change.”

Jason Skipton, Executive Director
Growing Gardens



OVER
10K
PLANTS

distributed to participants, partners,
and Growing Gardens community



OVER
3K

CHILDREN

attended garden and cooking classes



3,500
POUNDS

of fresh produce grown in
school gardens



1,325

TAKE HOME KITS

delivered to students that connect
school garden learning to home



NEARLY
300

INCARACERATED

students participated in at least one
educational course



3

FAMILY EVENTS

held at 2 correctional facilities to build
family connection through hands-on
activities like planting strawberries



10th

GARDEN-BASED

mental health residential program
created with Cascadia Health

St. Vincent de Paul

Trillium invests in local organizations that support the whole health of our community members. We're proud to partner with St. Vincent de Paul to serve unhoused families through their First Place Family Center (FPFC) and the Annex Night Shelter. The FPFC, an accessible and trauma-informed day center, provides access to necessary items, food, case management, job coaching, and connections to housing and shelter opportunities. The Annex Night Shelter offers safe, trauma-informed housing including individual dorm units and meals, laundry, showers, household and essential items, and dedicated case management.



1,278
INDIVIDUALS
from 500 families
served by FPFC



346
PEOPLE
from 143 families
served by Annex
Night Shelter



1,577 clothing vouchers
8,532 diapers
24,886 loads
of laundry
25,641 showers
and **21,978** units
of food provided
to families



1,416 family cases
managed,
25,281 meals served
onsite, and
561 families
provided with a
mailing address,
which is vital for accessing
housing and getting jobs

“

This incredible Trillium grant will allow us not only to continue serving the most vulnerable families in our community for years to come with site improvements and support, but will allow us to expand the care and scope of what we are able to do. For example, last year we served 25,000 meals with a single working stove and dishwasher that kept breaking. Thanks to Trillium we will now be able to serve meals more quickly and easily. This means we can dedicate many staff hours previously spent washing dishes and prepping meals to increased case management and client support, helping unhoused families connect with housing and jobs at a higher rate.”

Jack Boison, Director of Operations
St. Vincent de Paul



FOOD For Lane County: Trillium Produce Plus

As part of our commitment to advancing health equity and addressing food security, Trillium partners with FOOD for Lane County to bring free, high-quality fresh fruits and vegetables, plus additional food items, to low-income individuals and families at convenient community and neighborhood locations serving diverse populations, including some medical clinics in Lane County.



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Trillium Produce Plus (TPP) brings fresh, nutrient-dense food to community locations where families are accessing other services. The TPP program promotes healthy food access and is making a significant difference in improving community health.”

Carrie Copeland, Education and Programs Director
FOOD for Lane County



320,093
POUNDS

of fresh produce distributed
to **54,607** individuals
in **24,711** households



6

MONTHS

of free weekly food boxes
distributed to pregnant Trillium
members participating in Start
Smart for Your Baby® program



**NEW DISTRIBUTION
SITES**

opened at Oregon
Department of Human
Services locations and
the Ko-Kwell Wellness
Center, which serves the
Coquille Tribal family,
other American Indians
and Alaska Natives, tribal
employees, and the
general public



Oregon Health Care Interpreters Association: Credentialing Program

To increase access to care and improve health outcomes for all Oregonians, Trillium and the Oregon Health Care Interpreters Association (OHCIA) are launching a 3-year project to recruit, train, and credential Health Care Interpreters (HCIs) in high-demand languages. This partnership will pay full-tuition scholarships for credentialing expenses, continuing education units, and stipends to cover costs such as childcare, time away from work, and technology.



130

STUDENTS

will be trained as Health
Care Interpreters



110

CREDENTIALLED

interpreters have access to 24 hours of
on-demand continuing education units
(CEUs) required for credential renewal

“

The cost and difficulty
of obtaining some of the
requirements are barriers that prevent
untrained interpreters from pursuing state
credentials. Our partnership with Trillium
will provide the funding needed to fully
support them through the training and
credentialing process. We are so grateful!”

Susy Molano, Executive Director
OHCIA

Equitable Care

Traditional Health Workers - Increasing Access to Personalized, Culturally Responsive Care

Greater New Hope Charities:

BIPOC Community Health Worker Training Program

Trillium is committed to ensuring our members have access to Traditional Health Workers (THWs) who have similar lived experiences and a close understanding of the communities they serve. They meet our members where they are to help remove barriers to care, focus on prevention, address the social determinants of health, and connect them to culturally responsive and linguistically specific care. To help grow the THW workforce and advance health equity for all Oregonians, Trillium supports training and education programs like Greater New Hope Charities' Black, Indigenous and People of Color (BIPOC) Community Health Worker (CHW) training program which is free to BIPOC participants who are low-wage earners or unemployed. All facilitators and trainees identify as BIPOC, and this program aims to expand the availability of CHWs serving East Multnomah County's BIPOC communities.

- 75 BIPOC participants completed Community Health Worker training
- “Impacts of a BIPOC Community Health Worker Training & Professional Development Series for Lower Income Earners in Multnomah County” presentation given at Oregon Public Health Associates Annual Conference



Community Health Worker (CHW) Training and Education

Investing in programs that help Black, Indigenous and People of Color (BIPOC) and the underserved become CHWs or gain access to CHW services

- Sponsored peer support specialist training and certification through Restored Connections Peer Center (RCPC) and Mental Health & Addiction Association of Oregon (MHA AO)
- Supported Community Doula Alliance with doula training and certification
- Invested sponsorship funds with Project Access Now to support THW workforce
- Sponsored Youth Pathways Project training for 30 students, introducing BIPOC youth in Lane County to behavioral health careers
- Sponsored CHW training and certification for 2 staff at PDX Saints Love
- Developed In Lieu of Services (ILOS) billing process for THW birth doulas who serve as lactation consultants, removing barriers to care and increasing access to culturally responsive services for new parents



Health Equity Accreditation

Trillium was the first coordinated care organization in Oregon to be awarded Health Equity Accreditation by the National Committee for Quality Assurance (NCQA). Health Equity Accreditation recognizes organizations that lead the market in providing culturally and linguistically sensitive services, and work to reduce health care disparities.

Health Equity Accreditation focuses on the foundation of health equity work: building an internal culture that supports the organization's external health equity work; collecting data that help the organization create and offer language services and provider networks mindful of individuals' cultural and linguistic needs; identifying opportunities to reduce health inequities and improve care.



- Supported NAACP through health fairs and the annual Freedom Fund Dinner
- Sponsored Greater New Hope Charities, Immigrant and Refugee Community Organization (IRCO) & Ethiopian and Eritrean Cultural & Resource Center (EECRC) Health Fairs



Tribal Partnerships

Trillium is dedicated to supporting American Indian/Alaska Native (AI/AN) and Tribal communities across Oregon. In alignment with our commitment to advancing health equity, Trillium continues to develop and implement strategies to improve access to comprehensive healthcare for Native American communities. One example is the Trillium Produce Plus program, which has established a distribution site at the tribal office for the Confederated Tribes of Siletz Indians and the Ko-Kwel Wellness Center in Lane County. In partnership with FOOD for Lane County, this program delivers high-quality fresh fruits, vegetables, and other essential food items to individuals in need with a focus on serving diverse populations.

Trillium also actively engages with Tribal communities to foster collaboration and understanding. For instance, our Tribal Liaison attended a “Lunch and Learn” event hosted by the Confederated Tribes of Siletz in Lane County. This event provided an opportunity to learn more about the programs and services available to Tribal members and to strengthen relationships. The

invitation was also extended to the Coquille Tribe, who joined this collaboration with Trillium and the Community Advisory Council (CAC), further enriching the partnership by sharing details about their programs and services.

Through a variety of initiatives and partnerships like these, Trillium continues to demonstrate its commitment to supporting the health and well-being of Tribal communities in Oregon.



13
TRIBAL
events attended

- Supported Native American Youth and Family Center (NAYA) gala, health fair, and event welcoming their new CEO
- Sponsored the Confederated Tribes of Siletz Indians Health Fair and Trunk or Treat



About Trillium Community Health Plan



Who We Are

Trillium Community Health Plan is a coordinated care organization (CCO) and recognized leader for innovative approaches and outstanding coordination of community-based healthcare. Helping create a healthier community is the core of Trillium's mission. We partner with an extensive group of physical, behavioral, and oral healthcare providers on behalf of Oregon Health Plan members in Lane, Western Douglas, Western Linn, Clackamas, Multnomah, and Washington counties.

Focus on individuals

Trillium is committed to its members and community. We partner with local organizations to increase access to primary and behavioral healthcare, expand prevention services, and address the whole health needs of our members including resources for housing, education, and healthy food.

Active local involvement

We are proud of the work we do at Trillium and value the trust of our community to coordinate the highest quality of care for our members.



**We believe
local partnerships
enable meaningful,
accessible
healthcare.**



Community Health Plan

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