



Trillium Community Health Plan

North Board of Directors Meeting Minutes

Monday, September 13th, 2021

9am – 11am PST

Attendance

Present: Brooke Linn, Carlos Olivares, Chris Hummer, Dr. Darren Malinoski, Kyle King, Dr. Manu Chaudhry, Mara Gross, Michael Sorensen, Mjere Simantel, Sean Hubert, Dr. Vanessa Esteves

Absent: Angel Prater, Mary Rumbaugh, Tasha Wheatt-Delancy

TCHP Staff: Amy Hill, Britney Dominguez, Courtney Johnston, Dawn Atkin, Debi Farr, Dr. Jeanne Savage, John Austin, Justin Lyman, Kim Hanson, Miriam Herrmann

Guests: N/A

Call to Order & Opening Remarks

Michael Sorensen, Board Chair, called the meeting to order at 9:05 am. Attendance taken and recorded.

Review and Approvals

Michael Sorensen presented the following materials for approval:

- (1) **Motion:** to approve July Board minutes as presented
 - 3 Absent board members abstained from vote
 - **Action:** July Board minutes unanimously approved
- (2) **Motion:** to acknowledge the Consent Agenda items as presented
 - **Action:** consent agenda for Quality Improvement Committee Minutes unanimously acknowledged

Medicaid Update

Courtney Johnston gave an update on the Corrective Action Plan (CAP):

- Progress Report for March-May has been responded to with request for closure of 10 of the 21 CAP items
- September evidence have been submitted

Action: Board requests list of CAP items with identification of what has been requested for closure

COVID-19 Efforts

Dr. Jeanne Savage provided an update on Trillium's COVID-19 efforts that focus on providers, members, and the community at large, including vaccine metric data by age and race/ethnicity

Operational Update

- John Austin presented the Member dashboard with information as of the end of July, with a focus on metrics from the following areas:
 - Membership
 - Compliance
 - Operational Excellence
 - Action: Request to review denial types for first time claims
 - Payment and Financial Accuracy
 - Call Center
 - Appeals and Grievances

- Transition of Care Members
 - **Action:** Request to review termination associated with age distribution
- Membership breakdown by County
 - **Action:** Request to review type of membership by population health and discuss risk stratification for incoming members
- Dawn Atkin reviewed Utilization Management with an in-depth look at target changes for average length of stay based on average data over the last year
- Miriam Herrmann gave a review of CCO Incentive Metrics. The state will be reviewing possible changes to state benchmarks and improvement targets

Community Engagement Update

Debi Farr presented a community engagement update, including:

- Partnership with Rockwood
 - https://www.youtube.com/watch?v=N9_SXcocc78
- Oregon Health Care Interpreters Association (OHCIA) provider training
- Sponsoring the Walk for Recovery on 9/25
- Sponsoring the Immigrant and Refugee Community Organization (IRCO) Health Fair
- Community Advisory Council (CAC) Update
 - Still looking to identify a Multnomah County Representative and 5 Trillium OHP consumer members to meet contractual requirements
 - Working with OHA for technical assistance
 - New CAC Flyer
 - Sending post cards to all households in the Tri-County area

Legislative Update

Courtney Johnston provided a legislative update including:

- Behavioral Health (BH) Investments
 - Regional planning grants
 - BH incentive funds
 - Development of BH committees
- 1115 Medicaid Waiver
- SUD Waiver

Public Comments

No public comments.

Meeting Adjourned at 11:02am. Next Trillium North Board of Directors Meeting: Thursday, November 18, 2021, 8am – 10am.

Respectfully Submitted by Britney Dominguez



Christopher Hummer, Secretary