

Trillium North Community Advisory Council Q3 Meeting Minutes

Thursday, September 23rd, 2021

Present: Adam Freer, Katie Thornton, Dr. Manu Chaudhry, Naomi Hunsaker, Tina Cox

Staff: Courtney Johnston, Debi Farr, Dr. Jeanne Savage, Kim Hanson, Robert Phillips, Yvette Vera

Guests: N/A

AGENDA TOPIC	DISCUSSION
Welcome & Introductions	Attendees introduced themselves with their name, pronouns, organization/roles, and their favorite thing about fall
Public Comments	No public comments.
Announcement & Approvals	 Approvals: Motion: The Q2 June 2021 meeting minutes be approved as presented Action: Unanimously Approved Announcements:
	 Debi gave a recruitment update explaining we are still in phase 1 of recruitment that consists of 9 contractually required positions of which we currently have 3. Positions filled: Clackamas County representative, Washington County representative, Tribal representative Outstanding: Multnomah County representative, 5 Trillium OHP Consumer Members
	Once phase 1 is complete, we will expand to include representatives from the community at large, recruited on a 1:1 basis with consumer members to ensure we maintain 51% of membership as consumer members
	Debi introduced Katie Thornton and explained that she has interest in joining the CAC as the Multnomah County representative
	Debi explained the efforts and struggles in recruiting consumer members, she then shared to new recruitment flyer. Debi explained that we will also be sending post cards that are similar in content to the flyer out to all Tri-County members.
Trillium in Tri- Counties	Courtney Johnston gave an overview of Trillium in the Tri-County area, including: Membership to date with a breakdown by countyRace & Language demographics

Board of Directors Update

Courtney Johnston provided the CAC with an overview of the Board of Directors

- 15 total Board members
- Board President: Michael Sorensen, Cedar Hills Hospital
- Vice-President: Carlos Olivares, Yakima Valley Farm Workers Clinic

Courtney explained further Board development needs

- 2 Community Advisory Council members
- · At least 1 of which will be a consumer member

Courtney provided a recap of the September Board of Directors Meeting

- Corrective Action Plan and the steps we are taking to close it
- · Operations and how we are acquiring membership
- · Community engagement efforts in the Tri-County Area
- · Community Advisory Council recruitment update
- COVID-19 Vaccine efforts

Courtney explained that once we obtain full CAC representation on the Board there will be increased information and coordination between the CAC and the Board of Directors

Next Board meeting: Thursday, November 18th, 2021 8:00am – 10:00am PST

Community Benefit Initiatives

Courtney Johnston gave an overview of the Community Benefit Initiatives:

- Help Me Grow
- Community Information Exchange (T-REx)

Courtney explained what T-REx is and how it works, she then explained that we are also exploring connections with Connect Oregon to reduce duplication.

Community Health Plan

Debi Farr gave an update on recent community engagement, including:

- Trillium partnership with OCHIA:
 - For Interpreters:
 - 10 week course providing OHA approved certification to expand the Interpreter workforce.
 - For Providers & Clinical Staff:
 - Continuing education for provider clinics with four one hour sessions (CEUs available)
- Trillium's partnership with Rockwood
 - · Weekly People's Market
 - Support of BIPOC farmers
 - · Fresh and culturally specific produce
 - Trillium provides tokens to Head Start families

Courtney shared the Rockwood partnership video with the CAC

Debi asked the CAC if they had and recommendations for further partnerships.

- Adam Freer asked what the parameters were and what kind of partnerships we were looking for
 - Jeanne explained that we are really focused on Health Equity and Racial Justice so any opportunities that fall in those categories we would love to hear about.

	 It was brought up that finding interpreters for some of the more uncommon languages can be difficult and possibly connecting with CBOs to potentially find individuals that could become interpreters could be a potential solution. Adam recommended an interpreter app that has access to many of the more uncommon languages.
COVID-19 Vaccine	 Dr. Jeanne Savage provided an update on COVID-19 data Cases Deaths Vaccine Metric Dr. Jeanne Savage went over our COVID-19 vaccine outreach Provider-focused Contacted top 30 providers offices to get input on needed assistance: top request was help via text/phone call reaching out to members Using Quality Collaborative to provide education and performance information on vaccine metric Member-focused Adding flu vaccine data to hot spotter report, plan to perform increased outreach to unvaccinated members with a flu vaccine in the last 3 years, including targeting low-performing race/ethnicity groups Community-focused Creating social media campaign with vaccinated members talking about reasons they chose to vaccinate
Q4 Meeting Planning	Debi presented options by poll voting to hold the Q4 CAC meeting in early November or early December · Action: The committee voted to hold the Q4 meeting on Thursday, December 9, 12:00 – 1:30pm PST Debi offered to have the counties present on their RFAs for the metro housing bond as discussed in the June CAC meeting · Adam agreed that he could potentially do this but this are up in the air right now so he will get back to us.
Open Table	Adam brought up the issue of the state's payment policy around child care providers, he stated that the providers are not getting paid in a timely matter. Adam asked if the CCOs could potentially assist in this matter weather that be in legislation or potentially providing short term loans to providers. Further offline discussion suggested
Closing	Meeting adjourned at 1:33pm PST

Next Council meeting: Thursday, December 9, 12:00 – 1:30pm PST

Respectfully Submitted Robert Phillips