



# Trillium North Community Advisory Council

## Q3 Meeting Minutes

Thursday, December 9<sup>th</sup>, 2021

Members: Andrew Johanson, (Confederated Tribes of Siletz Indians), Brooklyn Leader, (consumer), Naomi Hunsaker, (Washington County), Adam Freer, (Clackamas County), Sharon Thomas Hinds, (consumer), Jeffrey Austin, (consumer), Elisabeth Mengsteab, (consumer), Molly Driscoll, (parent of consumer), Sharif Maddox, (consumer), Katie Thornton, (Multnomah County)

Staff: Debi Farr, Suellen Narducci, Courtney Johnston, Robert Phillips, Dr. Jeanne Savage, Kim Hanson, Demond Hawkins, Kristina Rogers, Yvette Vera

Guests: Alicia Lee, Tony Gaines, Armando Jimenez, Natasha Davy, Tina Cox, Vanessa Esteves, (Trillium Board), Manu Chaudhry, DDS, (Trillium Board), Rebecca Donell, Trillium Innovator Agent, Senna Towner, new Trillium Innovator Agent

AGENDA TOPIC	DISCUSSION
Welcome & Introductions	Attendees introduced themselves with their name, pronouns, organization/roles, and their favorite thing about winter.
Public Comments	No public comments.
Announcement & Approvals	<p><b>Approvals:</b></p> <ul style="list-style-type: none"> <li>• Motion: The Q3 September 2021 meeting minutes be approved as presented               <ul style="list-style-type: none"> <li>○ Action: Unanimously Approved</li> </ul> </li> </ul>
Trillium in Tri-Counties	<p>Courtney Johnston gave an overview of Trillium in the Tri-County area, including:</p> <ul style="list-style-type: none"> <li>• Membership to date with a breakdown by county</li> <li>• Race &amp; Language demographics</li> </ul> <p>Debi Farr gave a CAC recruitment update including Trillium’s work with OHA consultants to</p>
<b>Transportation Services</b>	<p>Jeanne Savage shared the Trillium Non-Emergent Medical Transportation (NEMT) flyer about accessing transportation services, she demonstrated where the same information can be accessed on our website.</p> <p>Sharif Maddox shared personal struggles accessing transportation services, Trillium staff suggested that Sharif should file a grievance. Staff offered to help Sharif through the process.</p> <p>Jeanne asked for input on the transportation information provided</p> <ul style="list-style-type: none"> <li>• it was suggested that Trillium reorganize the information in a way that makes it easier to locate the important details</li> </ul>

<p>Board of Directors Update</p>	<p>Adam Freer provided the CAC with an update of the November Board meeting including agenda and action items.</p> <p>Courtney Johnston provided the CAC with a brief overview of the Corrective Action Plan status and process.</p> <p>Next Trillium Board meeting: Thursday, January 20<sup>th</sup>, 2022, 8:00am – 10:00am PST</p>
<p>County CHP Presentations</p>	<p>Natasha Davy presented on Multnomah County’s Community Health Improvement Plan Including CHP priorities: Transformative Change (addressing racism), A Healthy Neighborhood for All (housing and houselessness), Essential Community Resources, Access to a Culturally, Linguistically and Responsive Healthcare system, Supporting Family and Community Ways of Health and Healing; Community powered change implementation Framework and Coalition work funding and oversight.</p> <p>Armando Jimenez presented on Clackamas County’s Blueprint for a Healthy Clackamas County (Clackamas County CHIP) including CHIP overview and history, CHIP focus areas: Access to Care (Residents are connected to high quality comprehensive health care services and Clackamas County has equitable transportation systems), Culture of Health (affordable, stable, safe and accessible housing and access to affordable culturally acceptable healthy food) and Healthy Behaviors (Mental health challenges, substance use, and/or at risk for suicide and physical activity and chronic disease prevention); community engagement and major milestones achieved including grant process.</p> <p>Alicia Lee presented on Washington County’s Community Health Improvement Plan including foundational goals: Reduce Health Disparities, Improve Health Equity and Apply a Racial Equity lens and Trauma Informed Principles to the CHIP structure and work and CHIP priorities: Improve Access to Health Care, (including primary care, behavioral health and oral health services), Improve behavioral health outcomes,( including mental health, suicide and substance use) and Build systems to improve well-being; Vision, CHIP Leadership Team and Committee structure.</p>
<p>Q4 Meeting Planning</p>	<p>Debi presented options by poll voting to hold the 2022 CAC meetings at a frequency of monthly, bi-monthly, or quarterly</p> <ul style="list-style-type: none"> <li>• Action: The committee voted to hold the 2022 Meeting series Bi-Monthly</li> </ul> <p>Debi inquired on what the CAC would like the CCO to present to them, and what they would like to present to develop a topics calendar for the new year</p>

	<ul style="list-style-type: none"> <li>• Consumer members shared that moving forward the CAC should focus future agenda items on areas the CAC can have the most impact, i.e., NEMT, access to care and health equity.</li> <li>• Concerns were brought up about how members don't understand how to advocate for their own health care. The process for appeals and grievances is confusing/scary and members don't know how to advocate for themselves. Some of our members who face language and other barriers don't understand what they should expect from a doctor's visit and that without that knowledge they can't know if they are receiving the care they need to be healthy.</li> <li>• It was suggested Trillium work with the CAC for their input and feedback on strategies to better educate our members.</li> </ul>
Open Table	
Closing	Meeting adjourned at 1:30 PST

Next Council meeting: Thursday, February 24, 2022 12:00 – 1:30pm PST

Respectfully Submitted

Robert Phillips

---