Trillium Community Health Plan North Board of Directors Meeting Minutes



Thursday, January 20th, 2022 9am – 11am PST

Attendance

- Present: Michael Sorensen, Mary Rumbaugh, Brooke Linn, Chris Hummer, Dr. Darren Malinoski, Kyle King, Dr. Manu Chaudhry, Mjere Simantel, Sean Hubert, Dr. Vanessa Esteves
- TCHP Staff: Amy Hill, Courtney Johnston, Debi Farr, Dr. Jeanne Savage, John Austin, Justin Lyman, Kim Hanson, Michelle Barnard, Suellen Narducci,
- Guests: Katie Thornton, Senna Towner,

Call to Order & Opening Remarks

Michael Sorensen, Board President, called the meeting to order at 9:05 am. Attendance taken and recorded.

Review and Approvals

Michael Sorensen presented the following materials for approval:

- (1) Motion: to approve November Board minutes as presented
 - Action: November Board minutes unanimously approved
- (2) Nomination of Christa Jones to Trillium's Board of directors
 - Action: Nomination unanimously approved
- (3) Nomination of Brooke Linn, Sean Hubert and Mary Rumbaugh to Trillium's Executive Committee
 - Action: Nomination unanimously approved

Operational Update

- Suellen Narducci presented the OPS dashboard with information as of the end of November, 2021 with a focus on metrics from the following areas:
 - o Diversified Growth
 - o Compliance
 - o Operational Excellence
 - o Utilization Management
 - o Call Center
 - o Appeals and Grievances
 - o Quality

Legislative/Waiver Update

- Courtney Johnston provided a legislative update with a focus on
 - o 2022 Short Sessions
 - Workforce
 - Equity focus in all policies
 - Nursing and Behavioral Health
 - Housing supports

- o 2022 Health Care Bills
 - Hospital-Based Community Violence Intervention Programs
 - Mobile Health Units
 - Rep. Prusak Primary Care bill
- o 2022 January Emergency Board

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- o 2022 Short Session Concepts
 - Behavioral Health Supports
- o 2022 Redetermination
- o Public Option
- o Medicaid Waiver
 - Timeline
 - 1115 Medicaid Waiver
- o 2022 Political Outlook

Medicaid Update

Courtney Johnston provided an update on the Corrective action plan and Trillium earning it's Medicaid NCQA accreditation

Finance Update

Justin Lyman provided a finance update

- o Key Messages
 - Medicaid membership as of September 30, 2021 was 56,056, which represents an increase from the prior quarter of almost 4k members.
 - In Q3 2021, Trillium Medicaid delivered an underwriting gain of \$3.4M, roughly \$8M lower than the same period in 2020. Contributing factors of change include:
 - Return of higher utilization
 - The disproportionate amount of prior period development recognized in Q3 2020 related to conservative claim reserves in the early stages of the pandemic
 - Higher enrollment and lower G&A were both favorable, but offset by the impact of business mix whereby Tri Co. now makes up 34.5% of the total population, but projected to perform almost 1,000 bps worse
 - Trillium's balance sheet is strong with risk-based capital above 1,800%.
 - As of Q3 2021, the MLR rebate payable accrued for CY2020 was \$6.5M.

Community Engagement Update

- Katie Thornton provided an update on the December CAC meeting
 - o Courtney Johnston provide an overview of Membership & Demographics
 - o Discussion around NEMT
 - Adam Freer provided Board update
 - County CHP presentations
 - o Overview of new CAC members
- Debi Farr Presented the nomination of the new CAC members
 - o Action: Nomination unanimously approved

Health Equity Update

- Suellen Narducci provided a Health Equity update that focused on
 - o Defining Health Equity and our Vision
 - o Achieving Strategic Goals
 - Community-Based Partnerships and Investments
 - Data Driven Approach Demographics, HE Disparities, Community Findings
 - Population Specific Programming
 - Language and Interpreter Services
 - Cultural Competency Training & Resources for Providers
 - Social Determinants of Health: BH, Food Security, Housing Security, Maternal Child Health
 - Disability Adapted Services
 - Workforce Development
 - Health Equity Strategy
 - Collect & Analyze Data
 - Expert Engagement
 - Restructuring Governance
 - Education & Awareness
 - Continuous Improvement
 - Data Analysis Process
 - Provided focus area examples

Public Comments

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No public comments.

Meeting Adjourned at 11:00am. Next Trillium North Board of Directors Meeting: Thursday, March 17, 2022, 8am – 10am.

Respectfully Submitted by Robert Phillips

Justin Lyman, Secretary