



# Trillium Community Health Plan

## North Board of Directors Meeting Minutes

Thursday, May 19<sup>th</sup>, 2022

8am – 10am PST

### Attendance

Present: Mary Rumbaugh, Brooke Linn, Dr. Darren Malinoski, Kyle King, Dr. Manu Chaudhry, Mjere Simantel, Sharif Maddox, Sharon Thomas-Hinds

Absent: Vanessa Esteves

TCHP Staff: Amy Hill, Courtney Johnston, Debi Farr, Dr. Jeanne Savage, John Austin, Justin Lyman, Miriam Herrmann, Michelle Kirchoff, Dominique Lopez-Stickney, Karen Witcher, Kellan Roybal

Guests: Senna Towner, Sharon Thomas Hinds

### Call to Order & Opening Remarks

Justin Lyman, called the meeting to order at 8:05 am.

Justin Lyman shared an update on Trillium's CEO search and potential timeline

### Board Member Nomination

**Justin Lyman presented the nomination of** Sharon Thomas-Hinds to Trillium's Board of directors

- **Motion:** to nominate Sharon Thomas-Hinds to Trillium's Board of Directors
- **Action:** Sharon was put in the waiting room and a vote took place; the vote was unanimously approved.

### Review and Approvals

Justin Lyman presented the following materials for approval:

- (1) **Motion:** to approve March Board minutes as presented
  - **Action:** March Board minutes unanimously approved- Request for future minutes to include absent Board members as well as present.

### Trillium Board of Directors Transition

**Justin Lyman explained that Michael has resigned from the board of Directors and will not longer serve as chair. Justin read a resignation letter that Michael provided.**

**Justin explained that Mary Rumbaugh has agreed to step in as Board chair pending a vote by the board.**

- (1) **Motion:** to approve the nomination of Mary Rumbaugh as the new Board Chair
  - **Action:** The nomination of Mary Rumbaugh as Board Chair was unanimously approved

### Charter Review

Courtney Johnston went over the Board's Charter

### Community Engagement Update

Sharif Maddox provided the Board with an update of what occurred during the previous CAC meeting

## **Operational Update**

- John Austin presented the OPS dashboard with information as of the end of January 2022 with a focus on metrics from the following areas:
  - Diversified Growth
  - Compliance
  - Operational Excellence
  - Utilization Management
  - Call Center
  - Appeals and Grievances
  - Quality
  - Membership Trends

## **Dental Discussion**

Dr. Manu Chaudhry provided the Board with a dental presentation

- Orthodontia
- CCO-F Transition

## **Appeals & Grievances**

Levi Welbourn provided the Board with an update on appeals and grievances

## **Medicaid Update**

**Courtney Johnston provided the Board with a Medicaid Update with a focus on:**

- **The Status of the Corrective Action Plan**
- **Eligibility Changes**
  - **Healthier Oregon**
  - **Redetermination**
- **BH Update**

## **2022 CCO Metrics Update**

Michelle Kirchoff provided a metrics update that focused on

- 2022 YTD Metrics Performance and Trends

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## **Public Comments**

No public comments.

Meeting Adjourned at 10:00am. Next Trillium North Board of Directors Meeting: Thursday, May 19, 2022, 8am – 10am.

Respectfully Submitted by Robert Phillips

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Justin Lyman, Secretary