



Trillium Community Health Plan South Board of Directors Meeting Minutes

Monday, July 11th, 2022

12pm – 1:30pm PST

Attendance

Present: Craig Opperman, Tara DaVee, Jim Aberle, Caitlynn Hatteras, David Mikula, Shawn Murphy, Shana Mart, Tina Gutierrez-Schmich, Heather Murphy, Chris Hanson, Dr. Ross Newman, Jacob Fox, Kachina Inman, Jocelyn Warren

TCHP Staff: Amy Hill, Courtney Johnston, Debi Farr, Dr. Jeanne Savage, John Austin, Justin Lyman, Dominique Lopez-Stickney, Kellan Roybal, Traci Kramer, Kim Hanson, Melanie Westrick, Emily Ann Farrell,

Guests: Awab Al-Rawe, Jacqueline Moreno, Kayla Watford

Call to Order & Opening Remarks

Craig Opperman, called the meeting to order at 12:05 pm.

Review and Approvals

Craig Opperman the following materials for approval:

- (1) **Motion:** to approve May Board minutes as presented
 - **Action:** May Board minutes unanimously approved

Operational Update

- John Austin presented the OPS dashboard with information as of the end of May 2022 with a focus on metrics from the following areas:
 - Diversified Growth
 - Compliance
 - Operational Excellence
 - Utilization Management
 - Call Center
 - Appeals and Grievances
 - Quality
 - Membership Trends

Medicaid Update

Courtney Johnston provided the Board with a Medicaid Update with a focus on:

- **The Status of the Corrective Action Plan**

Eligibility Changes

When the federal government closes the Public Health Emergency, everyone who receives Medicaid will be required to confirm their income is still eligible to continue to receive the Oregon Health Plan. This will be a big undertaking and is expected to start sometime in 2023, and will take 14 months.

In July, the state began covering undocumented citizens between the ages of 19-25 and above the age of 55.

- **TQS Update**

The Transformation and Quality Strategy Plan is submitted by each CCO on an annual basis and outlines projects the CCO is working on to improve quality for their members. Trillium is very proud of their score,

- **BH Update**

It is difficult for members to access behavioral health services due to workforce shortages. Trillium is working closely with the OHA which received legislative funds to increase reimbursement for Behavioral Health services. Trillium is doing all they can to support that work.

2022 CCO Metrics Update

Dominique Lopez-Stickney provided a metrics update that focused on

- 2021 CCO Final Performance- Review
- 2022 Quality Metrics- Review

Community Engagement Update

Tara DaVee provided the Board with an update of what occurred during the previous community Advisory Council Meeting

BH Emergency Fund

David Hidalgo Updated the board on the status of the BH Emergency Grants

Public Comments

No public comments.

Meeting Adjourned at 1:30pm. Next Trillium South Board of Directors Meeting: Monday, September 12, 2022, 12pm – 1:30pm.

Respectfully Submitted by Robert Phillips

Justin Lyman, Secretary