



# Trillium Community Health Plan

## South Board of Directors Meeting Minutes

Monday, November 14<sup>th</sup>, 2022

12pm – 1:30pm PST

### Attendance

Present: Craig Opperman, Tara DaVee, Caitlynn Hatteras, David Mikula, Shawn Murphy, Chris Hanson, Dr. Ross Newman, Jacob Fox, Kachina Inman, Jocelyn Warren

TCHP Staff: Amy Hill, Courtney Johnston, Dr. Jeanne Savage, John Austin, Justin Lyman, Dominique Lopez-Stickney, Traci Kramer, Kim Hanson, Melanie Westrick, Emily Ann Farrell, Sarah Brewer, Suellen Narducci

Guests: Awab Al-Rawe, Jacqueline Moreno, Kayla Watford, Lucy Zammarelli

### Call to Order & Opening Remarks

Craig Opperman, called the meeting to order at 12:05 pm.

### Review and Approvals

Craig Opperman the following materials for approval:

- (1) **Motion:** to approve September Board minutes as presented
  - **Action:** September Board minutes unanimously approved

### Operational Update

Suellen Narducci presented the OPS dashboard with a focus on metrics from the following areas:

- Diversified Growth
- Compliance
- Operational Excellence
- Utilization Management
- Call Center
- Appeals and Grievances
- Quality
- Membership Trends

John Austin shared member demographics information with the board

### Health Equity Update

Emily Farrell Provided the EC with a Health Equity Update focusing on:

- Internal collaboration
  - Health Equity Steering Committee
  - Community Investment Committee/Funding Updates
  - Partnering with Quality on TQS & NCQA Certification
- In the Community

- Health Fair Collaborations (UO Accidental Overdose Event)
- Increasing Visibility & Partnerships-Newsletter & Report
- THW Liaison Position Posting
- Outreach & Engagement Manager Position Posting
- Deliverable Reporting & Process Improvement
  - THW Report (Due Nov. 14)
  - Community Impact Tracking (Due Jan.)

### **Medicaid Update**

Courtney Johnston provided the Board with a Medicaid Update with a focus on:

- CCO Rates
- Redetermination
- 1115 Waiver
- 2022 Elections

### **CAC Update**

Tara Davee provided the board with an update on the previous CAC meeting

### **Finance Update**

Justin Lyman provided the board with a financial update focusing on:

- (1) Q2 financials
- (2) Actuarial Opinion
- (3) Financial Audits
- (4) Investment Overview

### **CCO Quality Metrics Update**

Michelle Kirchoff provided the Board with an update on CCO Quality Metrics

Meeting Adjourned at 1:30pm. Next Trillium South Board of Directors Meeting: Monday, January 9, 2022, 12pm – 1:30pm.

Respectfully Submitted by Robert Phillips

---

Justin Lyman, Secretary