



## Trillium Community Health Plan North Board of Directors Meeting Minutes

Thursday, November 17<sup>th</sup>, 2022

8am – 10am PST

### Attendance

Present: Dr. Manu Chaudhry, Mjere Simantel, Sharif Maddox, Christa Jones, Vanesa Esteves, Daniel Carillo, Sean Hubert, Sarah Brewer, Liz Boileau

TCHP Staff: Courtney Johnston, John Austin, Justin Lyman, Michelle Kirchoff, Traci Kramer, Jeanne Savage, Melanie Westrick, Amy Hill, Debi Farr

Guests: Awab Al-Rawe

### Call to Order & Opening Remarks

Sarah Brewer, called the meeting to order at 8:05 am.

### Review and Approvals

Sarah presented the following materials for approval:

- **Motion:** to approve September Board minutes as presented
  - o **Action:** September Board minutes unanimously approved
- **Motion:** to approve nomination of Liz Boileau as a new Trillium board member
  - o **Action:** Motion Unanimously approved
  - o

### Community Engagement Update

Sharif Maddox provided the Board with an update of what occurred during the previous CAC meeting

### SHARE

Sharif & Daniel provided information on SHARE including:

- Background
- SHARE Domains
- SHARE Plan timeline
- Alignment with CHP Priorities
- SHARE Recommendation
  - o Harmony Academy

The mission of Harmony Academy is to provide a safe, sober and supportive gold standard education for youth in recovery, where they can develop the skills and strengths needed for personal, academic, vocational and community success.
  - o Quest Integrative Health

Our mission is to provide integrative healthcare services, community, and education to all people seeking a wellness-focused approach. We believe people thrive when their physical, emotional, spiritual and social needs are effectively met.

- NARA  
Founded in 1970 in Portland, Oregon, the Native American Rehabilitation Association of the Northwest, Inc. is an Indian- owned, Indian-operated, non-profit agency. All services are centered on the family as it is NARA NW’s philosophy that, without the family circle there will be no future.
- Raices de bienstar  
Our mission is to improve and strengthen the mental health and emotional wellbeing of the Latinx community through culturally grounded, evidence-based practices, interventions, education and capacity building activities.

**Operational Update**

**John Austin** presented the OPS dashboard with a focus on metrics from the following areas:

- Diversified Growth
- Compliance
- Operational Excellence
- Utilization Management
- Call Center
- Appeals and Grievances
- Quality
- Membership Trends

**John Austin** shared member demographics information with the board

**Commented [CAJ1]:** Should we spell this out, so she isn't trying to read "ops"

**Health Equity Update**

**Emily Farrell Provided the EC with a Health Equity Update focusing on:**

- Internal collaboration
  - Health Equity Steering Committee
  - Community Investment Committee/Funding Updates
  - Partnering with Quality on TQS & NCQA Certification
- In the Community
  - Health Fair Collaborations (UO Accidental Overdose Event)
  - Increasing Visibility & Partnerships-Newsletter & Report
  - THW Liaison Position Posting
  - Outreach & Engagement Manager Position Posting
- Deliverable Reporting & Process Improvement
  - THW Report (Due Nov. 14)
  - Community Impact Tracking (Due Jan.)

**Medicaid Update**

Courtney Johnston provided the Board with a Medicaid Update with a focus on:

- CCO Rates
- Redetermination
- 1115 Waiver

- o 2022 Elections

**Finance Update**

Justin Lyman provided the board with a financial update focusing on:

- Q2 financials
- Actuarial Opinion
- Financial Audits
- Investment Overview

**CCO Quality Metrics Update**

Michelle Kirchoff provided the Board with an update on CCO Quality Metrics

**Board of Directors Open Table**

**Public Comments**

No public comments.

Meeting Adjourned at 10:00am. Next Trillium North Board of Directors Meeting: Thursday, January 19th 2022, 8am – 10am.

Respectfully Submitted by Robert Phillips

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Sarah Brewer, Secretary