

Trillium Community Health Plan South Board of Directors Meeting Minutes

Monday, March 13, 2023

12pm - 1:30pm PST

Attendance

Present: Caitlynn Hatteras, Dr. Chris Hanson, Craig Opperman, David Mikula, Jacob Fox, Jim Aberle, Jocelyn Warren, Kachina Inman, Shana Eddy Mart, Shawn Murphy, Tara DaVee, Tina Schmich

TCHP Staff: Amy Hill, Courtney Johnston, Debi Farr, Dominique Lopez-Stickney, Emily Ann Farrell, Dr. Jeanne Savage, John Austin, Justin Lyman, Kim Hanson, Kristine Jones, Melanie Westrick, Michelle Kirchoff, Sarah Brewer

Guests: Jacqueline Moreno, Kayla Watford

Call to Order & Opening Remarks

Craig Opperman, called the meeting to order at 12:03 pm.

Craig Opperman, opening remarks: Want to recognize and express appreciation for David Mikula, who will retire from the BOD after the May meeting.

Review and Approvals

Craig Opperman the following materials for approval:

- (1) **Motion**: to approve January Board minutes as presented.
 - **Action**: January Board minutes unanimously approved.

Review CAP Annual Report

Dr. Chris Hanson reviewed the CAP 2022 annual report focusing on:

- CAP 2023 areas of focus.

Operational Update

John Austin presented the OPS dashboard with a focus on metrics from the following areas:

- Diversified Growth
- Compliance
- Operational Excellence
- Utilization Management
- Call Center
- Appeals and Grievances

John Austin shared member demographics information with the Board.

Quality Metrics Update

Michelle Kirchoff provided the Board with an update on Quality Metrics focusing on:

- 2023 CCO Methodology
- 2022 YTD Performance Update

CAC Update

Tara DaVee provided the Board with an update on the previous CAC meeting.

- Shared QTIP Video <https://vimeo.com/706767337>
- Bring QTIP participation data at May Board meeting.

Leadership Updates

Emily Farrell, Courtney Johnston & Sarah Brewer provided updates focusing on:

- CBI Kick-Off
- Redetermination
- CCO 3.0/RFP

Centene Overview

Sarah Brewer and Justin Lyman provided the Board with a Centene overview.

- Request made to share more community-based benefits that Centene is involved in with the Board.

January Board Takeaways and Next Steps

Sarah Brewer provided the Board with a brief synopsis on January Board takeaways and next steps. Due to time constraints this will be on the 5/8 Board meeting agenda.

- SWOT analysis survey on Trillium coming in next few weeks
- Shared core values art slide

Meeting Adjourned at 1:31pm. Next Trillium South Board of Directors Meeting: Monday, May 8, 2023
12pm - 1:30pm.

Respectfully submitted, Kristine Jones

Justin Lyman, Secretary