

Trillium Community Health Plan South Board of Directors Meeting Minutes

Monday, May 8, 2023

12pm - 1:30pm PST

Attendance

Present: Caitlynn Hatteras, Dr. Chris Hanson, Craig Opperman, David Mikula, Jacob Fox, Jim Aberle, Jocelyn Warren, Kachina Inman, Dr. Ross Newman, Shawn Murphy

TCHP Staff: Amy Hill, Courtney Johnston, Debi Farr, Dominique Lopez-Stickney, Emily Ann Farrell, Dr. Jeanne Savage, John Austin, Justin Lyman, Kim Hanson, Kristine Jones, Lucy Zammarelli, Melanie Westrick, Michelle Kirchoff, Michelle Martinez, Traci Kramer

Guests: Marissa Lovell, Sadie Baratta, Senna Tower

Call to Order & Opening Remarks

Craig Opperman, called the meeting to order at 12:03 pm.

Craig Opperman, opening remarks: Happy May. This is David Mikula's last Board meeting. It has been valuable having him on the Trillium Board. Thank you for all you have done.

Review and Approvals

Craig Opperman presented the following materials for approval:

- **Motion:** to approve March Board minutes as presented.
- **Action:** March Board minutes unanimously approved.

Dr. Chris Hanson & Courtney Johnston reviewed the CAP charter amendments for approval.

- **Motion:** to approve CAP charter amendments as presented.
- **Action:** CAP charter amendments unanimously approved.

Michelle Martinez reviewed QIC trilogy documents for approval.

- **Motion:** to approve QIC trilogy documents as presented.
- **Action:** QIC trilogy documents unanimously approved.

Quality Metrics Update

Michelle Kirchoff provided the Board with an update on Quality Metrics focusing on:

- 2021/2022 YOY Comparison
- 2022 Preliminary Performance
- 2022 Preliminary Estimates
- 2023 YTD Performance Update

Operational Update

John Austin presented the OPS dashboard with a focus on metrics from the following areas:

- Diversified Growth
- Compliance
- Operational Excellence

- Utilization Management
- Call Center
- Appeals and Grievances

John Austin shared member demographics information with the Board.

CAC Update

Shawn Murphy presented the CAC member recommendation for Kaylynne Todd for approval.

- **Motion:** to approve CAC member recommendation as presented.
- **Action:** CAC member recommendation unanimously approved.

Caitlynn Hatteras presented the CAC charter amendments for approval.

- **Motion:** to approve CAC charter amendments as presented.
- **Action:** CAC charter amendments unanimously approved.

Caitlynn Hatteras provided the Board with highlights from the CAC quarterly summary.

- Note: Invitation to all BOD members to attend May 22nd CAC meeting 12-2pm. Send stabilization center agenda time to BOD. Confirm meeting attendance with Debi Farr.

Leadership Updates

Emily Farrell & Courtney Johnston provided updates focusing on:

- CBI Update
- Redetermination
- HRSN/Waiver

BOD Insight Survey

Justin Lyman provided the Board with insight survey results and led the discussion.

Meeting Adjourned at 1:29pm. Next Trillium South Board of Directors Meeting: Monday, July 10, 2023
12pm - 1:30pm.

Respectfully submitted, Kristine Jones

Sarah Brewer, Secretary