

Trillium Community Health Plan North Board of Directors Meeting Minutes

Thursday, May 18, 2023

8am – 10am PST

Attendance

Present: Brooke Linn, Christa Jones, Daniel Carillo, Emily Barclay, Liz Boileau, Dr. Manu Chaudhry, Mary Rumbaugh, Sarah Brewer, Sean Hubert, Sharif Maddox, Vanesa Esteves

TCHP Staff: Amy Hill, Courtney Johnston, Dominique Lopez-Stickney, Dr. Jeanne Savage, John Austin, Justin Lyman, Kendra Pennington, Kim Hanson, Kristine Jones, Melanie Westrick, Michelle Kirchoff, Michelle Martinez, Suellen Narducci, Traci Kramer

Guests: Nicholas Ocon, Senna Tower

Call to Order & Opening Remarks

Mary Rumbaugh, called the meeting to order at 8:01am.

Review and Approvals

Mary Rumbaugh presented the following materials for approval:

- **Motion:** to approve March Board minutes as presented.
 - o **Action:** March Board minutes unanimously approved.
- **Motion:** to approve nomination of Nicholas Ocon as a new Trillium board member.
 - o **Action:** Nomination of Nicholas Ocon unanimously approved.

Dr. Jeanne Savage presented the CAP Charter Amendments for approval

- **Discussion:** to amend CAP Charter.
 - o **Action:** to amend CAP Charter and return to future BOD meeting for review/approval.

Michelle Martinez reviewed QIC trilogy documents for approval.

- **Motion:** to approve QIC trilogy documents as presented.
 - o **Action:** QIC trilogy documents unanimously approved.

Quality Metrics Update

Michelle Kirchoff provided the Board with an update on Quality Metrics focusing on:

- 2023 CCO Methodology
- 2022 YTD Performance Update

Operational Update

John Austin presented the OPS dashboard with a focus on metrics from the following areas:

- o Diversified Growth
- o Compliance
- o Operational Excellence

- Utilization Management
- Call Center
- Appeals and Grievances

John Austin shared member demographics information with the Board.

CAC Report

Sharif Maddox provided the Board with an update focused on:

- CAC activities
- Previous CAC meeting including CAC feedback on what can the Board do to support the CAC.

Strategic Priorities

Sarah Brewer led the discussion on strategic priorities.

July BOD meeting Location

Mary Rumbaugh led the discussion on July BOD being an in-person/hybrid meeting at the Trillium Tigard location.

- BOD agreed for in-person hybrid for July meeting.
- Meeting start/end time may be adjusted to accommodate travel time.

Public Comments

No public comments.

Meeting Adjourned at 9:53am. Next Trillium North Board of Directors Meeting: Thursday, July 20, 2023
9am – 12pm. Will be in-person/hybrid meeting.

Respectfully submitted, Kristine Jones

Sarah Brewer