



Trillium Community Health Plan South Board of Directors Meeting Minutes

Monday, July 10, 2023

12pm - 1:30pm PST

Attendance

Present: Caitlynn Hatteras, Dr. Chris Hanson, Craig Opperman, Jacob Fox, Kachina Inman, Dr. Ross Newman, Sarah Brewer, Shana Mart, Shawn Murphy, Tara DaVee

TCHP Staff: Amy Hill, Courtney Johnston, Debi Farr, Demond Hawkins, Dominique Lopez-Stickney, Dr. Jeanne Savage, John Austin, Justin Lyman, Kim Hanson, Kristine Jones, Lucy Zammarelli, Michelle Kirchoff, Tom Bialozor, Traci Kramer

Guests: Jacqueline Moreno, Kayla Watford, Kristty Zamora-Polanco, Patience Wunningham-Melcher, Sadie Baratta, Senna Tower

Call to Order & Opening Remarks

Craig Opperman, called the meeting to order at 12:06 pm.

Craig Opperman, opening remarks: Happy summer, welcome to July, not sweltering like it has been.

Review and Approvals

Craig Opperman presented the following materials for approval:

- **Motion:** to approve May Board minutes as presented.
- **Action:** May Board minutes unanimously approved.

Demond Hawkins reviewed CLAS trilogy documents for approval.

- **Motion:** to approve CLAS trilogy documents as presented.
- **Action:** CLAS trilogy documents unanimously approved.

Quality Metrics Update

Michelle Kirchoff provided the Board with an update on Quality Metrics focusing on:

- 2022 Final Performance Data
- 2023 YTD Performance Update
- 2024 CCO Incentive Measure Set
- 2024 Draft Challenge Pool

Operational Update

Operations Dashboard included in the packet, contained metrics from the following areas:

- Diversified Growth
- Compliance
- Operational Excellence
- Utilization Management
- Call Center
- Appeals and Grievances

John Austin shared member demographics information with the Board.

CAC Update

Jacqueline Moreno & Tara DaVee provided the Board with an update on the Quit Tobacco in Pregnancy (QTIP) program.

Tara DaVee provided the Board with an update on the previous CAC meeting.

Cedar Creek Fire Follow-up

Kachina Inman & Patience Winningham-Melcher provided the Board with an update with focus on:

- Recognition of Trillium during the Cedar Creek Fire. Grateful for partnership and collaboration.

Leadership Updates

Sarah Brewer made introductions for the following new team members:

- Dominique Lopez-Stickney, Senior Director, Medicaid
- Tom Bialozor, Director, Behavioral Health

Strategic Updates

Sarah Brewer provided the Board with an update and led the discussion on creating BOD goals to align with strategic priorities.

Meeting Adjourned at 1:29pm. Next Trillium South Board of Directors Meeting: Monday, September 11, 2023 12pm - 1:30pm. Will be in-person/hybrid meeting.

Respectfully submitted, Kristine Jones

Sarah Brewer, Secretary