

Trillium Community Health Plan North Board of Directors Meeting Minutes

Thursday, July 20, 2023 9am – 12am PST

Attendance

Present: Christa Jones, Emily Barclay, Liz Boileau, Dr. Manu Chaudhry, Mary Rumbaugh, Nicholas Ocon,

Sarah Brewer, Sean Hubert, Sharif Maddox, Vanesa Esteves

TCHP Staff: Emily Farrell, Dr. Jeanne Savage, Kendra Pennington, Kim Hanson, Kristine Jones, Melanie

Westrick, Michelle Kirchoff, Miriam Hermann, Suellen Narducci, Tom Bialozor

Guests: Krissty Zamoro-Polanco

Call to Order & Opening Remarks

Mary Rumbaugh, called the meeting to order at 9:09am.

Review and Approvals

Mary Rumbaugh presented the following materials for approval:

- Motion: to approve May Board minutes as presented.
 - o **Action:** May Board minutes unanimously approved.

Emily Farrell reviewed CLAS trilogy documents for approval.

- Motion: to approve CLAS trilogy documents as presented.
 - Action: CLAS trilogy documents unanimously approved.

Quality Metrics Update

Michelle Kirchoff provided the Board with an update on Quality Metrics focusing on:

- 2022 Final Performance Data
- 2023 YTD Performance Update
- 2024 CCO Incentive Measure Set
- 2024 Draft Challenge Pool

Operational Update

Suellen Narducci presented the OPS dashboard with a focus on metrics from the following areas:

- Diversified Growth
- Compliance
- Operational Excellence
- Utilization Management
- Call Center
- Appeals and Grievances

Suellen Narducci shared member demographics information with the Board.

CAC Report

Sharif Maddox provided the Board with an update of what occurred during the previous CAC meeting.

Leadership Updates

Sarah Brewer announced Dominique Lopez-Stickney, new Senior Director, Medicaid. Unable to attend today, will formerly introduce her at next meeting.

Melanie Westrick introduced Tom Bialozor, new Director, Behavioral Health.

Miriam Hermann provided an update on Legislative Updates.

Emily Farrell provided an update on Redetermination.

Melanie Westrick provided an update on HRSN/Waiver.

Strategic Updates

Sarah Brewer led the discussions on:

- Strategic Planning.
- Goals.

Board Meetings

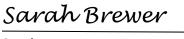
Mary Rumbaugh requested feedback on hybrid versus virtual meetings. To be hybrid.

Public Comments

No public comments.

Meeting Adjourned at 11:48am. Next Trillium North Board of Directors Meeting: Thursday, September 21, 2023 9am – 11am. Will be in-person/hybrid meeting.

Respectfully submitted, Kristine Jones



Sarah Brewer