

## Trillium Community Health Plan North Board of Directors Meeting Minutes

Thursday, July 20, 2023

9am – 12am PST

### Attendance

Present: Christa Jones, Emily Barclay, Liz Boileau, Dr. Manu Chaudhry, Mary Rumbaugh, Nicholas Ocon, Sarah Brewer, Sean Hubert, Sharif Maddox, Vanesa Esteves

TCHP Staff: Emily Farrell, Dr. Jeanne Savage, Kendra Pennington, Kim Hanson, Kristine Jones, Melanie Westrick, Michelle Kirchoff, Miriam Hermann, Suellen Narducci, Tom Bialozor

Guests: Krissty Zamoro-Polanco

### Call to Order & Opening Remarks

**Mary Rumbaugh**, called the meeting to order at 9:09am.

### Review and Approvals

**Mary Rumbaugh** presented the following materials for approval:

- **Motion:** to approve May Board minutes as presented.
  - o **Action:** May Board minutes unanimously approved.

**Emily Farrell** reviewed CLAS trilogy documents for approval.

- **Motion:** to approve CLAS trilogy documents as presented.
  - o **Action:** CLAS trilogy documents unanimously approved.

### Quality Metrics Update

**Michelle Kirchoff** provided the Board with an update on Quality Metrics focusing on:

- 2022 Final Performance Data
- 2023 YTD Performance Update
- 2024 CCO Incentive Measure Set
- 2024 Draft Challenge Pool

### Operational Update

**Suellen Narducci** presented the OPS dashboard with a focus on metrics from the following areas:

- Diversified Growth
- Compliance
- Operational Excellence
- Utilization Management
- Call Center
- Appeals and Grievances

**Suellen Narducci** shared member demographics information with the Board.

## **CAC Report**

**Sharif Maddox** provided the Board with an update of what occurred during the previous CAC meeting.

## **Leadership Updates**

**Sarah Brewer** announced Dominique Lopez-Stickney, new Senior Director, Medicaid. Unable to attend today, will formerly introduce her at next meeting.

**Melanie Westrick** introduced Tom Bialozor, new Director, Behavioral Health.

**Miriam Hermann** provided an update on Legislative Updates.

**Emily Farrell** provided an update on Redetermination.

**Melanie Westrick** provided an update on HRSN/Waiver.

## **Strategic Updates**

**Sarah Brewer** led the discussions on:

- Strategic Planning.
- Goals.

## **Board Meetings**

**Mary Rumbaugh** requested feedback on hybrid versus virtual meetings. To be hybrid.

## **Public Comments**

No public comments.

Meeting Adjourned at 11:48am. Next Trillium North Board of Directors Meeting: Thursday, September 21, 2023 9am – 11am. Will be in-person/hybrid meeting.

Respectfully submitted, Kristine Jones

*Sarah Brewer*

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Sarah Brewer