



## Trillium Community Health Plan South Board of Directors Meeting Minutes

Monday, September 11, 2023

12pm - 1:30pm PT

### Attendance

**Present:** Caitlynn Hatteras, Dr. Chris Hanson, Craig Opperman, Jacob Fox, Jocelyn Warren, Kachina Inman, Sarah Brewer, Shana Mart, Shawn Murphy, Tara DaVee

**TCHP Staff:** Becca Powell, Courtney Johnston, Debi Farr, Dominique Lopez-Stickney, Dr. Jeanne Savage, John Austin, Justin Lyman, Kim Hanson, Kristine Jones, Lucy Zammarelli, Melanie Westrick, Tom Bialozor, Traci Kramer

**Guests:** Jacqueline Moreno, Kayla Watford, Kristty Zamora-Polanco

### Call to Order & Opening Remarks

**Craig Opperman**, called the meeting to order at 12:03 pm.

**Craig Opperman**, opening remarks:

- Welcome to September. Take a moment to realize and think of 9/11 and all that impacts.
- Meeting today to include memoriam of someone who has left their mark and gone on.
- BOD Development/Nominating Committee: Caitlynn Hatteras, Jocelyn Warren, Shawn Murphy. Potential progress report at November meeting.

### Review and Approvals

**Craig Opperman** presented the following material for approval:

- **Motion:** to approve July Board minutes as presented.
  - **Action:** July Board minutes unanimously approved.

### Quality Metrics Update

**Becca Powell** introduced herself and provided the Board with an update on Quality Metrics focusing on:

- 2022 Final Performance Data
- 2023 YTD Performance Update
- 2024 CCO Incentive Measure Set
- 2024 Final Challenge Pool
  - **Action:** BOD members to follow up separately on child/adolescent analysis and vaccination rate.

### Operational Update

**John Austin** presented the OPS dashboard with a focus on metrics from the following areas:

- Diversified Growth
- Compliance
- Operational Excellence
- Utilization Management
- Call Center
- Appeals and Grievances

**John Austin** shared member demographics information with the Board.

## **CAC Update**

**Shawn Murphey** presented the recommendation to appoint Mindy Bentley, Advantage Dental, to serve as the CAC's oral health representative for the duration of the 2022-24 term.

- **Motion:** to approve the recommendation as presented.
- **Action:** recommendation unanimously approved.

**Tara DaVee** provided the Board with an update on the previous CAC meeting.

**Jacqueline Moreno** reviewed the CHP Project Manager funding proposal, a one-time funding request to the CAC Prevention Workgroup for \$40,000 to support the hiring of a CHP Project Manager.

- **Motion:** to approve CHP Project Manager funding proposal as presented.
- **Action:** Kachina Inman recused herself from the vote. CHP Project Manager funding proposal unanimously approved by remaining members.

**Kayla Watford** provided the Board with a Health Equity Committee update.

**Tara DaVee** led the memoriam for Charene Reavis, long-standing CAC member.

## **Leadership Updates**

**Sarah Brewer** provided the Board with an update on leadership transitions.

**Dominique Lopez-Stickney** provided the Board with an update on:

- Redetermination
- HRSN/1115
- **Action:** Trillium team to follow up with Board members on discussion.

**Courtney Johnston** provided the Board with an update on:

- Legislative Updates

## **Strategic Updates**

**Sarah Brewer** provided the Board with an update on strategic priorities and led the discussion on the three main goals. Evaluate, incorporate, develop.

- **Action:** Each will have a Trillium staff lead teamed up with a BOD member, Sarah to reach out to BOD for volunteers.

**Craig Opperman**, closing remarks: Thoughts to 9/11. Thoughts to Char.

Meeting Adjourned at 1:22pm. Next Trillium South Board of Directors Meeting: Monday, November 13, 2023 12pm - 1:30pm.

Respectfully submitted, Kristine Jones

*Sarah Brewer*

Sarah Brewer, Secretary