



Trillium Community Health Plan North Board of Directors Meeting Minutes

Thursday, September 21, 2023

9am – 11am PT

Attendance

Present: Mary Rumbaugh, Nicholas Ocon, Sarah Brewer, Sean Hubert, Vanessa Esteves

TCHP Staff: Courtney Johnston, Dominique Lopez-Stickney, Dr. Jeanne Savage, John Austin, Justin Lyman, Kendra Pennington, Kim Hanson, Kristine Jones, Melanie Westrick, Tom Bialozor, Traci Kramer

Guests:

Call to Order & Opening Remarks

Mary Rumbaugh, called the meeting to order at 9:05am.

Sarah Brewer informed the Board of the following BOD resignations:

- Christa Jones
- Liz Boileau

Review and Approvals

Mary Rumbaugh a quorum was not established. July minutes not presented for approval.

- **Action:** July Board minutes to be added to November consent agenda.

Quality Metrics Update

Becca Powell provided the Board with an update on Quality Metrics focusing on:

- 2022 Final Performance Data
- 2023 YTD Performance Update
- 2024 CCO Incentive Measure Set
- 2024 Final Challenge Pool

Operational Update

John Austin presented the OPS dashboard with a focus on metrics from the following areas:

- Diversified Growth
- Compliance
- Operational Excellence
- Utilization Management
- Call Center
- Appeals and Grievances

John Austin shared member demographics information with the Board.

CAC Report

Kendra Pennington provided the Board with an update of what occurred during the previous CAC meeting.

- **Note:** Daniel Carillo stepping down as CAC co-chair, will remain on CAC until February 2024.

Leadership Updates

Sarah Brewer introduced Dominique Lopez-Stickney, new Senior Director, Medicaid.

Dominique Lopez-Stickney provided the Board with an update on:

- Redetermination
 - o Discussion on OHA incorrect member information and options for improvement.
 - o **Action:** Dominique to discuss internally and follow-up.
- HRSN/1115
 - o Discussion on administration of housing and need for coordination.
 - o **Action:** Revisit discussion at future meeting.

Courtney Johnston provided the Board with an update on:

- Legislative Updates

Sarah Brewer led discussion on PeaceHealth Eugene closure.

Strategic Updates

Sarah Brewer led the discussions on strategy planning & goals with focused curiosities noted at July meeting.

- Melanie Westrick reviewed dashboard on Behavioral Health utilization, SUDS utilization, rural versus urban.
 - o **Action:** Melanie to send map data out to Board.
- Tom Bialozor led the discussion on what additional data may be helpful.
 - o **Action:** Trillium: form/schedule workgroup of the Board to move this along.

Public Comments

No public comments.

Meeting Adjourned at 11:00am. Next Trillium North Board of Directors Meeting: Thursday, November 30, 2023, 9am – 11am. Will be in-person/hybrid meeting.

Respectfully submitted, Kristine Jones

Sarah Brewer

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