



Trillium Community Health Plan South Board of Directors Meeting Minutes

Monday, November 13, 2023

12pm - 1:30pm PT

Attendance

Present: Caitlynn Hatteras, Craig Opperman, Jacob Fox, Jocelyn Warren, Kachina Inman, Dr. Ross Newman, Sarah Brewer, Shana Eddy, Shawn Murphy, Tara DaVee

TCHP Staff: Aimee Lodge, Becca Powell, Courtney Johnston, Debi Farr, Dominique Lopez-Stickney, Dr. Jeanne Savage, John Austin, Justin Lyman, Kim Hanson, Kristin Pineda, Kristine Jones, Lisa Thomas, Lucy Zammarelli, Melanie Westrick, Tom Bialozor, Traci Kramer

Guests: Jacqueline Moreno, Kayla Watford

Call to Order & Opening Remarks

Craig Opperman, called the meeting to order at 12:05 pm.

Craig Opperman, opening remarks: Welcome to November, thanksgiving is almost upon us. Love these rainbow days and the leaves are falling but look spectacular.

Review and Approvals

Craig Opperman presented the following material for approval:

- **Motion:** to approve September Board minutes as presented.
 - o **Action:** September Board minutes unanimously approved.

Quality Metrics Update

Becca Powell provided the Board with an update on Quality Metrics focusing on:

- 2022 Final Performance Data
- 2023 YTD Performance Update
- 2024 CCO Incentive Measure Set
- 2024 Final Challenge Pool
 - o **Action:** Craig Opperman: Shelter opened in October. If we can get a couple of adolescents to get shots, others may follow. He will circle back with people on this.

Operational Update

John Austin presented the OPS dashboard with a focus on metrics from the following areas:

- Diversified Growth
- Compliance. Craig: HIPPA incidents, what is the percentile of mistakes?
 - o **Action:** Kim Hanson to take a look.
- Operational Excellence
- Utilization Management
- Call Center
- Appeals and Grievances

John Austin shared member demographics information with the Board.

Pop Health Update

Melanie Westrick's team introduced themselves: Kristin Pineda, Director, Clinical Programs; Lisa Thomas, Lead Clinical Policy Specialist; Aimee Lodge, Clinical Policy Specialist.

- Aimee Lodge presented the Population Health and Disparity Assessment - MY 2022.
 - o Kristin Pineda: NCQA report, if interested, as Board members, you can have a copy of the full document.
- Melanie Westrick: rather than just reporting on the work, looking for Board insight/engagement.
- Craig Opperman: surveys mentioned, can BOD be part of survey group? Could BOD member be a member of quality assurance committee in Trillium? Melanie: great idea, get Board engagement on committees for Pop Health.
 - o **Action:** Melanie, Craig & Sarah to continue Board member engagement discussion offline.

CAC Update

Tara DaVee reviewed the CAC charter revisions for approval. She noted she will be rotating off of chair position at the end of the year.

- **Motion:** to approve the CAC Charter revisions as presented.
 - o **Action:** CAC Charter revisions unanimously approved.

Tara DaVee provided the Board with a CAC update focusing on:

- Quarterly summary.
- Prevention workgroup.
- Funding opportunity.
- 2023 CHP progress report.
- Board engagement questions.
- Resources & opportunities.

Prevention Strategies

Jacqueline Moreno provided the Board with an update on prevention strategies focused on:

- The Family Check-up

Leadership Updates

Dominique Lopez-Stickney provided the Board with an update on:

- Redetermination - Statewide update as of 10/30.
 - o Over 930,000 have come up for renewal (64%).
 - o Over 800,000 renewals completed (56%).
 - o Tracking three issues:
 - Under 12,000 incorrect approvals statewide, ~800 Trillium members.
 - Over 2,000 incorrect terminations statewide.
 - Restoring benefits for OSIP-M (Oregon supplemental income program-medical).
- Additional data: tracking Trillium termed from redetermination and still enrolled/eligible with other products. (HOP, SSI Dual, etc.).
- HRSN/1115
 - o Phase 1 Climate 1/1/24
 - o Phase 2 Housing 11/1/24 (proposed)
 - o Phase 3 Nutrition 1/1/2025
 - o Phase 4 Housing (TBD)

- Community capacity building funding.
 - \$119M, intended to be awarded in 2024-2025.

Sarah Brewer/Courtney Johnston: Due to time constraints, Legislative updates not reviewed (included in packet).

Dr. Jeanne Savage provided the Board with an update on CBI grants.

- Large grants: awardees notified, SOWs (statement of work) completed, agreements have been sent. We are on track.
- Small grants: SOWs completed, in process of getting agreements out, still a couple with OHA. Working on press release internally.
 - **Action:** Send Board members executive briefing before press release goes out.

Additional Discussion

Craig Opperman & Sarah Brewer discussed changing date of January Executive Committee meeting.

Craig Opperman, closing remarks: lots of great work, thank you for everything you do out there, have good holidays.

Meeting Adjourned at 1:30pm. Next Trillium South Board of Directors Meeting: Monday, January 8, 2024
12pm - 1:30pm.

Respectfully submitted, Kristine Jones

Sarah Brewer

Sarah Brewer, Secretary