



Trillium Community Health Plan North Board of Directors Meeting Minutes

Thursday, November 30, 2023

9am – 11am PT

Attendance

Present: Dr. Manu Chaudhry, Mary Rumbaugh, Nicholas Ocon, Sarah Brewer, Sean Hubert, Sharif Maddox, Vanessa Esteves

TCHP Staff: Becca Powell, Courtney Johnston, Dominique Lopez-Stickney, Dr. Jeanne Savage, John Austin, Justin Lyman, Kim Hanson, Kristin Pineda, Kristine Jones, Lisa Thomas, Melanie Westrick, Tom Bialozor, Traci Kramer

Guests:

Call to Order & Opening Remarks

Mary Rumbaugh, called the meeting to order at 9:06am. Introductions commenced.

Review and Approvals

Mary Rumbaugh presented the following materials for approval:

- **Motion:** to approve July & September Board minutes as presented.
 - o **Action:** Dr. Manu Chaudhry abstained from vote. July & September Board minutes approved by remaining members.

Quality Metrics Update

Becca Powell provided the Board with an update on Quality Metrics focusing on:

- 2022 Final Performance Data
- 2023 YTD Performance Update
 - o New: This time last year percentage column.
 - o Discussion on enhancing provider engagement.
 - **Action:** Dr. Chaudhry to send Dr. Savage info on Capitol Dental's oral health benefit.
 - o Dr. Chaudhry provided additional information on quality metrics and discussion followed.

Operational Update

John Austin presented the OPS dashboard with a focus on metrics from the following areas:

- Diversified Growth
- Compliance
- Operational Excellence
 - o **Action:** John to check into gap issue with Encounters group.
- Utilization Management

Lisa Thomas provided the Board with an overview of the Population Health and Disparity Assessment.

- Trillium is the only CCO with NCQA accreditation.

- Discussion on NEST (neighborhood, economic and social traits) score and unknown race/ethnicity.
 - o **Action:** Team can send entire population assessment out to BOD.
- Discussions: Board engagement timing, Pop Health prioritization process. Increase member response rate, transform info into priority areas/potential action items.

Leadership Updates

Dominique Lopez-Stickney provided the Board with an update on:

- Redetermination
 - o Statewide update as of 11/13.
 - Continuing same benefit went up due to OSIP-M temporarily restored.
- HRSN/1115
 - o Phase 1 Climate ~~1/1/24~~ 3/2024.
 - Delay in climate benefit, climate population removed.
 - o Phase 2 Housing 11/1/24 (proposed).
 - o Phase 3 Nutrition 1/1/2025.
 - o Phase 4 Housing (TBD).

Courtney Johnston provided the Board with a legislative update focusing on:

- 2024 session.
- Top issues.
 - o **Action:** Dr. Jeanne Savage to update Board on health care costs prioritized list at future meetings.
 - o Discussion on expansion and staffing shortfalls.
- Political overview.

CAC Report

Sharif Maddox provided the Board with an update on CAC work over the last couple of months.

Strategic Updates

Tom Bialozor provided the Board with an update on the Pop Health SUD Data workgroup.

- **Action:** Tom to send Dr. Manu Chaudhry breakdown of engagement data.
- Discussion on telehealth data.

Public Comments

No public comments.

Meeting Adjourned at 11:01am. Next Trillium North Board of Directors Meeting: Thursday, January 18, 2024, 9am – 11am. Will be in-person/hybrid meeting.

Respectfully submitted, Kristine Jones

Sarah Brewer

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