



## Trillium Community Health Plan North Board of Directors Meeting Minutes

Thursday, January 18, 2024

9am - 11am PT

### Attendance

**Present:** Dr. Manu Chaudhry, Mary Rumbaugh, Nicholas Ocon, Sarah Brewer, Sean Hubert, Sharif Maddox, Vanessa Esteves

**TCHP Staff:** Courtney Johnston, Dominique Lopez-Stickney, Dr. Jeanne Savage, John Austin, Justin Lyman, Kendra Pennington, Kim Hanson, Kristine Jones, Melanie Westrick, Tom Bialozor, Traci Kramer

**Guests:** Krissty Zamoro-Polanco, Mark Cokenour

### Call to Order & Opening Remarks

**Mary Rumbaugh**, called the meeting to order at 9:01am. Welcome to our 1<sup>st</sup> NBOD meeting of 2024. Thought we were going to ease into a mild winter, has been anything but mild. Hope all are safe and doing well. Meeting agenda to be fluid/flexible due to meeting conflicts for BOD and staff.

### Review and Approvals

**Mary Rumbaugh** presented the following material for approval:

- **Motion:** to approve November Board minutes as submitted.
  - o **Action:** The November Board minutes unanimously approved.

### CAP Charter Amendments

**Dr. Jeanne Savage** presented the following material for acceptance of changes as recommended and approval of amendments:

- **Motion:** to accept CAP charter changes and approve CAP charter amendments as presented.
  - o **Action:** CAP charter changes accepted and CAP charter amendments unanimously approved.

**Sean Hubert** noted: should adopt “thumbs up” for approvals.

### Board

**Mary Rumbaugh & Sarah Brewer** led the discussion on a Board nominating committee.

- Down two BOD positions: county seat and hospital representative. Potentially add a Vice President/Vice Chair.
- Create committee consisting of two Board members, two Trillium staff, and one CAC member.
  - o Board members: Vanessa & Manu, Sean as alternate. CAC member: Sharif to bring to CAC. Trillium staff: Sarah and Dominique.
- Committee to create the criteria and process for selection, bring to Board for approval.

**Mary Rumbaugh** queried members on Board meeting frequency and thoughts on increasing it to monthly, except for July & December.

- **Action:** Add Board meeting frequency discussion to March agenda.

### **Quality Metrics Update**

**Traci Kramer** introduced herself and provided the Board with an update on Quality Metrics focusing on:

- 2023 YTD Performance Update
  - o Discussion on measuring/tracking.
- 2024 CCO Incentive Measure Set
- 2024 Final Challenge Pool
  - o Discussion on health equity measures.

### **Operational Update**

**John Austin** presented the OPS dashboard with a focus on metrics from the following areas:

- Diversified Growth
- Compliance
- Operational Excellence
- Utilization Management
- Call Center
- Appeals and Grievances

**John Austin** shared member demographics information with the Board.

### **Leadership Updates**

**Dominique Lopez-Stickney** provided the Board with an update on:

- Redetermination
  - o Statewide update as of 1/2/24.
  - o 1.35 million individuals will be renewed.
  - o In 2<sup>nd</sup> to last wave initiated, in month 10 of 14 (4/2023-5/2024).
- 1115 Waiver – HRSN Update
  - o Phase 1 Climate 3/2024 - have received 90% of info needed for planning. Establishing process & workflows end-to-end.
  - o Phase 2 Housing 11/1/24 (proposed) - planning with OHA to start soon.
- HRSN Referral Workflow
  - o Four main steps: member ID, referral, eligibility & auth, fulfill referral.
  - o Discussion commenced on referrals.
- Community Capacity Building Funding

**Courtney Johnston** provided the Board with a legislative update focusing on:

- 2024 Session
- Top Issues:
  - o Housing and Homelessness
    - **Action:** Courtney to follow up on when emergency funds could be available.
  - o Measure 110 Reform
  - o Behavioral Health
- Expected Health Care Issues
- Political Overview

### **CAC Report**

**Sharif Maddox** provided the Board with an update on previous CAC meetings.

- Discussion on CAC membership. There are a few vacancies, including co-chair.

### **Strategic Updates**

**Tom Bialozor** provided the Board with an update on the SUD Data workgroup.

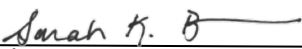
- **Action:** Tom and Sharif to connect on contact for Equity Institute introduction.

### **Public Comments**

No public comments.

Meeting Adjourned at 10:50am. Next Trillium North Board of Directors Meeting: Thursday, March 21, 2024, 9am - 11am. Will be in-person/hybrid meeting.

Respectfully submitted, Kristine Jones

  
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Sarah Brewer, Secretary