



## **Trillium Community Health Plan South Board of Directors Meeting Minutes**

Monday, January 13, 2025

12 pm - 1:30 pm PT

### **Attendance**

**Present:** Caitlynn Hatteras, Dr. Chris Hanson, Craig Opperman, Glenn Porter, Jacob Fox, Jocelyn Warren, Justin Lyman, Kachina Inman, Dr. Ross Newman, Dominique Lopez-Stickney on behalf of Sarah Brewer, Shana Eddy, Shawn Murphy, Tara DaVee

**TCHP Staff:** Brandie Thielman, Cindy Keen, Courtney Johnston, Debi Farr, Dr. Jeanne Savage, Jessica Weber, Kim Hanson, Kristine Jones, Lauren Lubowicki, Melanie Westrick, Rebecca Smith, Tom Bialozor, Traci Kramer

**Guests:** Kayla Watford, Seti Page

### **Call to Order & Opening Remarks**

**Craig Opperman** called the meeting to order at 12:02 pm. Happy 2025, going to be a good year.

### **Review and Approvals**

**Craig Opperman** presented the following material for approval:

- **Motion:** to approve September Board minutes as presented.
  - o **Action:** September Board minutes approved by consensus.

### **Trillium Community Impact Story**

**Debi Farr** provided the Board with a community impact story.

- **Action:** Debi to reach out to Jocelyn on mobile outreach van sustainability.

### **CAC Update**

**Caitlynn Hatteras** provided the Board with a CAC update, highlights included:

- December off, no CAC meeting.
- Introduced Seti Page (goes by Page). Joined CCO team as a Senior Community Health Analyst.
- Attending events in other communities.

### **Leadership Updates**

**Dominique Lopez-Stickney** provided the Board with a Medicaid update, highlights included:

- OHA HRSN updates.
  - o HRSN housing services.
  - o HRSN nutrition services.
- HRSN service provider network & referrals.
  - o 266 referrals received for Nov/Dec

**Justin Lyman** provided the Board with an update on the membership dashboard.

- Core (excludes CCOF) member actual + goal.
  - o Redetermination took effect in Q2.

- Discussion: understanding the data, uncovering what the drivers are.

**Rebecca Smith** provided the Board with an update on Flex funds, highlights included:

- What is Health-Related Services Flex Funds (HRSF)?
- Historical HRSF requests received.
- Restarting HRSF 2/1/25.
- HRSF request types - examples.

**Traci Kramer** provided the board with a 2025 CCO incentive metrics funding methodology update.

- Background
- Methodology changes for measurement year 2025.
  - OHA metrics changes.
  - Social needs screening and referral.
  - Meaningful language access.
  - Member assignment.
  - Measure weighting.
- Methodology changes we would like to include for measurement year 2024.
  - Add member assignment language.
  - Remove provider HE and technology survey requirement (same request made for 2023).
- Methodology changes for 2024 & 2025 have been reviewed and approved by South CAP.
- **Motion:** to approve the 2024 CCO quality incentive program methodology language changes and the 2025 CCO quality incentive program methodology.
  - **Action:** 2024 CCO quality incentive program methodology language changes and the 2025 CCO quality incentive program methodology unanimously approved.

## **Board**

**Dominique Lopez-Stickney** provided the Board with an overview of the South Executive Committee & South Board charters.

- South EC charter updates:
  - Membership: removed one year defined as January-December.
  - Member accountability: grammar changes.
  - **Motion:** to approve the South EC charter as presented.
    - **Action:** South EC charter approved.
- South Board charter updates:
  - Operating principles: addition of electronic votes should be recorded at subsequent Board meeting, so it is recorded in minutes.
  - Membership: grammar changes.
  - Selection Process: grammar changes.
  - Terms: changed CMO to CFO, removed one year defined as January-December, updated Board recruitment verbiage, removed special circumstances verbiage.
  - Member accountability: grammar changes.
  - **Motion:** to approve the South Board charter as presented.
    - **Action:** South Board charter approved.

**Dominique Lopez-Stickney** provided the Board with a brief update on the following E-Votes:

- Vice Chair nomination. Requirement of quorum was reached, Tara Deveen received Board approval for Vice Chair position. Congratulations Tara DeVee.
- CLAS Trilogy documents and QIC meeting minutes. Requirement of quorum was reached, CLAS trilogy documents and QIC meeting minutes were approved by the Board.

**Dominique Lopez-Stickney** provided a brief update on board goals next steps.

- Trillium market's operational excellence focus.
- Potential 2025 Board goals #1.
  - o Provider engagement.
  - o Member & provider surveys.
  - o Next steps
- Potential 2025 Board goals #2.
  - o Community engagement.
    - Craig: need talking points on Trilliums community work and the advantages of being part of Centene.
  - o Next steps.
- Recommendation: to develop 2 workgroups. Provider Engagement & Community Engagement. These workgroups will have Trillium staff, board members, and other organizations' staff as appropriate. Email Dominique, Sarah, and Craig to volunteer for a workgroup.
- **Motion:** to approve the creation of the 2 workgroups.
  - o **Action:** workgroups creation unanimously approved.

#### **Additional Discussion**

**Craig Opperman** noted we will be looking at the cadence of our future meetings: meet more often or extend the length of current meetings. Survey to be sent in the next couple of weeks.

Meeting Adjourned at 1:12 pm. Next Trillium South Board of Directors: Monday, March 10, 2025, 12 pm - 1:30 pm.

Respectfully submitted, Kristine Jones

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Sarah Brewer, Secretary