

Trillium Community Health Plan North Board of Directors Meeting Minutes

Thursday, March 12, 2026

9:00am - 11am PT

Attendance

Present: Brooke Linn, Devarshi Bajpai, Jeanette Moe, Jeff Austin, Jodi Bostwick, Justin Lyman, Dr. Manu Chaudhry, Nichols Ocon, Sarah Brewer, Sean Hubert, Sharif Maddox, Vanessa Esteves
TCHP Staff: Brandie Thielman, Christina Jackson, Cindy Keen, Courtney Johnston, Dominique Lopez-Stickney, Dr. Jeanne Savage, Kendra Pennington, Kim Hanson, Kristin Pineda, Kristine Jones, Lauren Lubowicki, Lisa Maset, Melanie Westrick, Sheri Lilli, Traci Kramer
Guests: Emily Ketola

Call to Order & Opening Remarks

Sean Hubert called the meeting to order at 9:03 am.

Sean Hubert welcomed guest Emily Ketola.

Emily provided a short introduction.

Public Comments

No public comments.

Review and Approvals

Sean Hubert presented the consent agenda for approval. Consent agenda comprised of February Board minutes, November QIUMC Minutes.

- **Motion:** to approve consent agenda as presented.
 - o **Action:** Consent agenda unanimously approved

Trillium Member/Community Impact Story

Melanie Westrick provided the Board with a member story.

CAC Update

Sharif Maddox provided the Board with an update on CAC activities.

- Recent activities included upcoming dental care navigation sessions, leadership transitions, SNAP self-employment proof challenges, volunteer opportunities, and ongoing issues with MTM transportation services. (e.g., ride denials, app lockouts, and barriers for members with multiple appointments). Dominique and Sarah committed to follow-up and possible future board presentation on transportation issues.

Board Updates

Dr. Jeanne Savage presented the CAP charter to the Board for approval, highlighting changes.

- Revisions: removal of the Compensation Advisory Committee, and changes to vacancy filling procedures to align with other committees.
- **Motion:** to approve CAP charter as presented.
 - o **Action:** CAP charter unanimously approved

Dr. Jeanne Savage & Dominique Lopez-Stickney presented the CAP annual report to the Board

- Annual report emphasized focus on provider engagement, behavioral health workforce, culturally specific care for youth, and process improvements.
- Plans for 2026 include aligning CAP focus with the tri-county Community Health Improvement Plan (CHP), shifting metrics (e.g., from kindergarten readiness to vaccines), and adding measurable goals.
- Discussion on telehealth as a response to missed appointments due to immigration enforcement concerns; further review planned.

Traci Kramer, Dominique Lopez-Stickney & Kristin Pineda presented the QIUMC Charter, Quality Management & Improvement and CLAS Programs to the Board.

- QIUMC Charter, Quality Management and Improvement (QMI), and Culturally and Linguistically Appropriate Services (CLAS) description, work plan, and evaluation program documents were presented and approved.
- Highlights included maintaining NCQA accreditation, network adequacy challenges (especially in primary care and behavioral health), and strategies for improving language access and culturally responsive care.
- Health equity framework was introduced, focusing on targeted universalism and data-driven approaches to address disparities, with an example on maternal and infant health for American Indian/Alaska Native populations.
- The board to approve the QIUMC charter, QMI program documents, and CLAS documents as a package.
- **Motion:** to approve the QIUMC Charter, QMI program documents, and CLAS documents as presented.
 - o **Action:** QIUMC Charter, QMI program documents, and CLAS documents unanimously approved.

Leadership Updates

Courtney Johnston provided the Board with a legislative update.

- Courtney summarized the legislative session, noting significant cuts to the CCO Quality Incentive Program, new funding for the Clackamas County Recovery Campus, and changes affecting Medicaid, behavioral health, and provider credentialing.
- Discussion on the impact of quality incentive cuts on provider reimbursement and future Medicaid financing strategies.

Sarah Brewer provided the Board with a Lane County CCO expansion update.

- Sarah and Dominique reported a successful operational transition, with 98% of members retaining their primary care provider and 97% retaining behavioral health providers.
- Call center performance exceeded targets, and ongoing efforts focus on network expansion and member support during the transition of care period.
- Positive feedback from OHA on Trillium's execution and strengthened partnership.

Meeting adjourned at 10:56 am. Next Trillium North Board of Directors Meeting: Thursday, April 9, 2026, 9 am - 11 am. Will be in-person/hybrid meeting.

Respectfully submitted, Kristine Jones

Sarah Brewer, Secretary