

**Trillium Community Health Plan**  
**North Community Advisory Council (CAC)**  
**Meeting Minutes**

**April 21, 2026**  
**10 – 11:30 AM**



**Attendance**

CAC Members Present: Sharif, Aidee, Blanchette, Brooklyn, Christine, Jeff, Kamryn, Naomi, Maddox, McKenzie, Tom

Trillium/OHA Staff: Angela, Debi, Dominique, Salma, Sheri and Mark

**Welcome and Introductions**

Sharif called the meeting to order at 10:01 AM. Attendees shared introductions and an ice breaker.

**Announcements**

Blanchette shared the Portland Area Office of Siletz will be having a Resource Fair on 4/29 from 4pm to 7pm. She will send the flyer, and Sheri will send out to the CAC.

Sharif shared a reminder to check for Medicaid mailings, emails and [One Oregon](#) notifications for updates or renewals. Some community members are seeing renewal updates. The Oregon Department of Human Services (ODHS) is also sending notices to people with out-of-state addresses to have addresses confirmed. If people do not respond, coverage is cancelled.

Sharif asked the CAC if they would like a presentation on the [Oregon One](#). Sheri launched a poll and 9 CAC members said they would like a presentation. Sheri will schedule at an upcoming Member Engagement meeting.

**Public Comment**

No guests or public comment.

**Approvals**

Sharif asked CAC members to review the March meeting minutes on screen and asked for any edits. No edits were made and Sharif requested a motion to approve. McKenzie made the motion and Naomi second the motion. Sharif requested a vote and the motion passed to approve March meeting notes.

**Update on CAC Co-Chair Opportunity**

Sharif shared an update. Tom joined the meeting this month to create the CAC agenda and asked questions about the co-chair role. Today Tom is watching Sharif in the co-chair role and plans to lead some parts of the meeting next month.

Brooklyn is pausing on becoming the co-chair. If anyone else is interested, they can email Sheri to meet, and they may join the next training with Sharif to create the May agenda. Tom has a standing conflict on Thursdays. We would like to discuss changing the day for Member Engagement and Office Hours meetings. In a recent survey, the first Wednesday of the month from 10 – 11:30 AM was an option for CAC meetings. Discussion included a desire among the CAC to keep the meetings on Thursdays. Brooklyn volunteered to support these meetings. Sharif raised a motion to keep Thursday meetings as scheduled and after June, Brooklyn can support these meetings. Christine made a motion and Jeff second the motion. Sharif requested a vote and the motion passed.

### **Review CAC 2025 Recruitment**

Sheri reminded CAC members last summer we worked to recruit new CAC members. We provided current CAC members with flyers; Sheri connected with organizations to share and post; and we put an article in the member newsletter. Sheri is informing the CAC we will add an article in the summer member newsletter.

Last year we had nine people express interest, and three new members joined the CAC. Both Christine and Tom responded to the newsletter article.

Discussion included a question about who is eligible to join the CAC. To join the CAC as a Trillium member, someone would need to have Trillium coverage or be a caregiver for a Trillium member (either an adult or child).

One CAC member asked Sheri to send out the flyer and interest form. Sheri will email the files after the meeting. If any CAC members want forms printed and mailed, they can respond to Sheri's email. CAC members are encouraged (but not required) to share information about CAC membership with their community.

### **Presentations**

#### Trillium Board Report

Jeff shared the April 9 board meeting update. There was a presentation about Non-Emergency Medical Transportation (NEMT). Highlights included an increase in the number of drivers, decreasing grievances and improving satisfaction. The presentation confirmed people can be picked up for medical appointments from school or work.

Jeff shared a reminder on mileage reimbursement. Medical mileage reimbursement is lower. Interest in a presentation. Sheri will ask transportation coordinator.

Mark asked if there have been any changes on NEMT use/issues. Member said they were able to be picked up from school/work.

Sharif commented that mileage is provided at a medical mileage rate and lower than the federal \$0.725/mile. It also does not include the time it takes to get to appointments, only mileage.

### OHA Innovator Agent Update

Mark shared slides and an update from the Oregon Health Authority (OHA) on some upcoming changes for Medicaid. He shared OHA is dedicated to keeping people covered and some federal changes from House Resolution 1 (HR1) or the One Big Beautiful Bill (OB3) the state must make will result in some Oregonians losing coverage. OHA is working to keep people covered while not losing federal funds.

In 2026, OHA will do community engagement & information sessions. Mark will keep the CAC looped in when these are scheduled.

One major constraint for OHA is the rules are not coming out until July.

Mark's update included some details about non-citizen OHP eligibility changes; Medicaid work (or activity) rules for some adults; and more frequent Medicaid renewals.

#### *Questions from the CAC:*

- Is the coverage the same between federally funded OHP and Healthier Oregon the same? Benefits are the same, provider network will be different between CCOs (Coordinated Care Organizations) and Fee for Service (FFS) Medicaid.
- Can non-CAC members attend Office Hours on Thursday? Currently, no. We will keep Office Hours for CAC members as a space to ask questions and share concerns with OHA. As more information is shared with OHA, they will host community sessions that will be open to the community. If CAC members are hearing questions or concerns from the community, please bring these to Office Hours on Thursday.

Sheri will send out Mark's slides. Mark asked CAC members to email any questions they have about the slides.

### Preparing for Community Grants

Dominique, the Medicaid Director for Trillium, shared a presentation outlining community investments and requesting a vote from the CAC on the process and priorities as we prepare for community investments. Dominique reviewed the types of investments and priorities. Sharif requested motion for the CAC to approve the process for approving community investments and the CAC priority areas. Christine made a motion and Brooklyn second. Sharif called for a vote and the motion was approved.

### **Open Table**

No open table was held at this meeting.

### **Next meetings:**

#### *NEW meeting dates for 2026 Community Advisory Council Meeting.*

- Apr 21; May 19; June 16; Jul 21; Aug 18; Sep 15; Oct 20; Nov 17; Dec 15

#### 2026 Meeting dates for Trillium CAC Member Engagement Meetings

- Mar 26; May 28; Jul 23; Sep 24; Nov date TBD.

#### 2026 Dates for OHA Office Hours for the CAC

- Apr 23; June 25; Aug 27; Oct 22; Dec - date TBD.