

CCO Community Advisory and Council Meeting

Monday, February 24, 2020

12:00 - 2:00 pm

Oregon Research Institute Bldg., 2nd Floor,

Minutes

Attended: Tara DaVee, Drake Ewbank, Ros Fox, Caitlynn Hatteras, Val Haynes, Karen Hall, Richard Kincaid, John Radich, Charene Reavis, John Rolling Thunder, Carla Tazumal, Michelle Thurston, Jocelyn Warren, Cindy Williams

On phone: Silverio Mogart, Dustin Zimmerman (OHA)

Recorder: Jan Skeie, LCPH/Prevention

Absent: Gustavo Balderas, Wendee Crofoot, Rebecca Henson

Guests: Dr. Jeanne Savage, Chief Medical Officer, Trillium
Amanda Cobb, Trillium
Debi Farr, Trillium
Lucy Zammarelli, Trillium
Robert Phillips, Trillium
Michelle Martinez, Trillium
Rhonda Busek, LCHC
Jacqueline Moreno, Lane County Public Health
Jennifer Webster, Lane County Public Health
Leah Edelman, Lane County Public Health
Brandy McLaughlin, Pacific Source
Brian Laing, Pacific Source
Belle Shepherd, Oregon Health Authority
Kris Lyon, Lane Transit District
John Amlon, Lane Transit District

- 1. Call Meeting to Order** – Meeting opened by Caitlynn Hatteras, Co-Chair.
- 2. Public Comment:** Kris Lyon from Lane County Transit District is leaving her position as Human Services Transportation Coordinator to work in Medical Transportation software. John Amlon will be taking her place.
- 3. Introductions and Welcome** – Caitlynn Hatteras, Co-Chair. Getting to know you question: What movie can you watch over and over again and not get tired of?
- 4. Approve Minutes** – Michelle Thurston moved to approve the January 27, 2020 meeting minutes. John Radich seconded the motion. Members voted to approve the January meeting minutes as written.
- 5. Reports**

RAC Update – Char Reavis

Our next meeting is March 13, 2020, from 11 am – 1pm at 1950 2nd Street in the Community Room.

CAP Report – Dr. Richard Kincade

We need a mechanism to get CAP report.

We discussed transmission with common messaging.

CCO Metrics Performance 2019 (Miriam Herman presented).

Looked at Behavioral Health regarding Trans-gender care.

Prevention Report – Jacqueline Moreno, Prevention Health Analyst

We are working on rebranding materials and updating materials with both CCOs.

We are also working on workgroup charters.

6. Report back on CCO 2.0 Roll Out Concerns –

Coalition wants to write letter to send to the OHA to share consumer concerns and tell them what went well and what didn't go well in the CCO 2.0 Roll Out. It was suggested to create a subcommittee to draft the letter. The following people asked to be on this subcommittee: Silverio, Tara, Char, Michelle, Val, and Caitlynn.

The next opportunity for consumers to inform the CCOs of your concerns is on February 25 from noon to 1 p.m. during a provider webinar. Participants will learn more about care coordination and working with your CCOs during this transition. There will also be an opportunity for a Q&A with OHA and the CCOs. You must pre-register for the webinar at: <https://register.gotowebinar.com/register/8611934025519993612>.

7. Membership Updates – Leah

CAC consumers, please let Leah know which CCO you are going with. If you are not interested in staying on the CAC, please let Leah know. We need to get Trillium consumers on the CAC.

8. CCO Transformation Quality Strategy Plans - Leah

a. **Pacific Source** – Lane Community Health Council is an independent 501.c.3 organization. We will have 15 people on our Pacific Source Board. We will establish our own CAP.

Our CCO Transformation Quality Strategy Plan is due to go out on March 16th. (See presentation attached).

b. **Trillium** – We are going to bring back data from Centene's (Trillium) eight projects to monthly meetings. (See presentation attached).

9. Consumer Concerns

- Those that haven't chosen to go with Trillium or Pacific Source are receiving bill from Trillium for out of service providers. As a gentle reminder, consumers need to choose a CCO.
- Children are going on open cards when their parents haven't chosen a CCO.

Next meeting: March 23, 2020, 12 – 2 p.m.

Meeting adjourned.

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