

**Lane County Coordinated Care Organization (CCO)
Community Advisory Council (CAC) Meeting**

Remote Meeting via Zoom

January 24, 2022

Noon-2pm

PRESENT

CAC Members: Tara DaVee (Trillium OHP representative), Drake Ewbank (PacificSource OHP representative), Silver Mogart (Trillium OHP representative), Michelle Thurston (Trillium OHP representative), Tannya Devorak (PacificSource OHP representative), Caity Hatteras (Trillium OHP representative), Michele Haga (PacificSource OHP representative), Josephine Williams (PacificSource OHP representative), Mary Ann Wren (Advantage Dental), Jocelyn Warren (Lane County Public Health), Val Haynes (Head Start of Lane County), Jessica Hibler (Confederated Tribes of Siletz Indians), Chris Hanson, DMD (Trillium Clinical Advisory Panel), Todd Hamilton (Springfield Public Schools), Michelle Hankes (ShelterCare), Carla Tazumal (Lane County Developmental Disability Services)

Attendees: Kayla Watford (Lane County CCOs, Prevention), Teresa Coppola (Lane County CCOs, Prevention), Jacqueline Moreno (Lane County CCOs, Prevention), Senna Towner (Oregon Health Authority, Innovator Agent), Rhonda Busek (Lane Community Health Council), Debi Farr (Trillium Community Health Plan), Marissa Lovell (Lane County CCOs, Prevention), Katharine Ryan (PacificSource Community Solutions), Mark Buchholz (PacificSource Community Solutions), Courtney Johnston (Trillium Community Health Plan), Charlotte Carver (South Coast Regional Early Learning, Reedsport), Demond Hawkins (Trillium Community Health Plan), Leilani Brewer (PacificSource Community Solutions), Robert Phillips (Trillium Community Health Plan, Tribal Liaison), Lucy Zammarelli (LaneCare), Lisa Hernandez (PacificSource Community Solutions), Cindy Fisher (Capitol Dental Care)

Guests and Presenters from the Confederated Tribes of Siletz Indians: Candace Hill, Nick Viles, Cathy Ray, Jamie Boe, Jen Jackson, Nora Williams-Wood

I. Welcome and Introductions

- a. Tara DaVee (Co-Chair) opened the meeting. Everyone shared their names, pronouns, and affiliations in the chat.
- b. There was no public comment.

II. Process: Routine Approvals

- a. **Approval of Minutes:** Michelle Thurston made the motion to approve the December minutes. Mary Ann Wren seconded the motion. The December minutes were unanimously approved.

b. New Committee/Workgroup members

- i. **Process:** Kayla Watford informed the group that the updated CAC Application allows interested applicants to share their interest in the CAC's Committee/Workgroup efforts. Co-Leads of the Health Equity Committee (HEC) proposed that recommendations for new membership be brought to the CAC for formal approval. The HEC planning group also asked that the internal (HEC) review group consist of the Co-Leads, CAC Coordinator, and two members of the HEC. CAC members voiced approval for this process. Process may look slightly different across committees/workgroup based on each group's unique membership needs/interests.
- ii. **New Member recommendations:**
 1. Kayla shared an overview of interested applicants: Ben Brock, Operations Director of Transponder (interested in joining the HEC and the Prevention Workgroup); Laura Dahill, Marketing/Communications Director of The Arc of Lane County (interested in joining the HEC); Lacey Joy, Director of Special Services at McKenzie School District Family Resource Center (interested in joining the HEC and the RAC); and, Bob Colabianchi, Clinical Manager of Fern Ridge Orchid Health (interested in joining the RAC).
 2. HEC review team (Tannya Devorak, Silver Mogart, Caity Hatteras, and Michelle Thurston) recommended that Ben Brock be approved for membership to the HEC. They also recommended to hold on accepting the other HEC applicants and work on additional outreach efforts that support the group's goal of seeking engagement from a diverse group of community members with experience navigating health inequities, with priority on voices that have not historically engaged in the CAC's work. **The motion to approve Ben Brock as a member of the HEC was passed.** Ben's interest in joining the Prevention Workgroup will be addressed at another time.
 3. RAC Co-Leads (Michelle Thurston and Char Reavis) recommended that Lacey Joy and Bob Colabianchi be approved for membership to the RAC. **The motion to approve Lacey Joy and Bob Colabianchi as members of the RAC was passed.**
- iii. **Health Equity Committee:** All interested CAC members are invited to join the HEC meetings as guests and do not need to apply at this time. Designated staff from each CCO and Lane Community Health Council will also engage in this work moving forward.

III. Presentation: Confederated Tribes of Siletz Tribal Headquarters

Tara DaVee welcomed Jessica Hibler and the team from the Confederated Tribes of Siletz Eugene Tribal Headquarters.

- Nick Viles provided some maps and a brief, but illuminating history of the tribes in the confederation.

- Candace Hill gave an overview of the educational programs offered to Siletz Tribal members, which include: higher educational supports; adult vocational training; and, adult education towards employment. If anyone has specific educational questions, email candaceh@ctsi.nsn.us or call (541) 270-0037.
- Jen Jackson presented information about the 477 Self Sufficiency Program (email jeniferj@ctsi.nsn.us with any questions).
- Cathy Ray is an Intake Specialist and Job Coach who works with people to improve their interviewing skills, get on-the-job training, and more. Apart from COVID, there is usually a summer youth program for ages 14-24.
- Jamie Boe works as a Community Health Advocate in programs such as bike safety, senior health, diabetes, harm reduction programs and more (see <https://www.ctsi.nsn.us/tribal-services/healthcare/>). Contact Jamie at JamieBoe@ctsi.nsn.us with any further questions.
- Jessica Hibler spoke about a Home Visiting Program for parents and children, from pre-natal through age three. They do a lot of screenings (Social Emotional Learning, domestic violence, etc) and have an educational program. She also informed the group that their office on West 11th Ave in Eugene holds four events per year: Drive through Bar-B-Que, Soup Nights; Soup in a Jar; and, Abalone Dreamcatchers. Learn more about all of their programs on the website: <https://www.ctsi.nsn.us/>

IV. Updates

a. Questions on meeting packet

- OHA Updates:** Tara DaVee welcomed Senna Towner, OHA's new Innovator Agent for Lane County. Senna went over the informational slides from OHA and a discussion about pharmacy closures took place. Senna asked the group to contact her with any further questions or updated pharmacy information, or anything else related to OHA needs. (Cell: (503) 580 -1154 Email: senna.l.towner@dhsaha.state.or.us)
- CAC Quarterly Summaries (Oct-Dec '21):** Kayla Watford checked in with the group about the process of receiving the CAC Quarterly Summaries in the Agenda packets. There was positive feedback about being able to review the summaries. In addition, some members asked for printed copies, rather than digital only. **Kayla Watford and Teresa Coppola will follow-up with members to make a list of who would like printed copies of the CAC Quarterly Summaries (to be sent in March with updated Charters).**
- Clinical Advisory Panel (CAP) Updates:**
 1. Chris Hanson, DMD, provided an update of Trillium's CAP meeting where Lucy Zammarelli gave a report from the Behavioral Health Clinical Advisory Committee (BHASC) regarding the Project for Latino speaking youth (grant from American Canyon Physicians); and, the Project for youth system of care (at risk youth involved in numerous systems). New funding from the state totals about \$225,000. There was a Lane County Public Health update on the COVID epidemic curve and

the Omnicron surge. Jacqueline Moreno reported on the QTIP and CATCH programs through Lane County Prevention. Chris also talked about the 'member churn' of OHP members switching CCOs and providers; large workforce shortages resulting in long waits for care; and, hospitalized patients being unable to access post-acute care.

2. Rhonda Busek presented for PacificSource CAP, on behalf of Robin Virgin, MD, who was unable to attend today's meeting. Quality metric performance methodology was reviewed and recommendation made. The recommendation will now go to the metrics committee for consideration. A recommendation was made to the board that 2022 areas of focus include: behavior health workforce development, with development of a sub-committee to focus on burnout in the workforce.

b. Board Updates

i. Trillium Community Health Board Update

1. Two new members were approved for the Board: Kachina Inman and Jocelyn Warren from Lane County.
2. Courtney Johnston provided a legislative update, which will focus on the behavioral health workforce and nursing workforce shortages. They are looking at funding incentives and creating new provider types to get more people into the workforce. OHA is submitting their proposal for a new 1115 Medicaid waiver, designed to draw down more federal dollars for community-based organizations to be spent on advancing equity.
3. Tara DaVee provided a CAC and Committee update to the Trillium Board following the CAC's recommendation of Trillium's Innovation Fund in December. The Trillium Board approved the nominees.
4. The Trillium Board approved Trillium's proposed distribution methodology for Quality metrics funding.
5. Trillium's Portland area was approved to take on new members.

ii. Lane Community Health Council (governing body for PacificSource Community Solutions Lane County CCO)

1. Tannya Devorak reported that PacificSource members met with the Board to discuss their ideas of potential priorities, including: behavioral health; prescriptions; caregiver workforce; and, grievances and appeals. A final plan will be presented to the Board for approval and shared back with the CAC at a future meeting.
2. Tannya also shared her personal experience with a very rude staff member from a provider network and how much she appreciated the support from PacificSource to submit a grievance.

c. Lifeline wireless/Assurance

- i. Katharine Ryan announced that the service with Assurance Wireless will end March 31, 2022. She asked for feedback from the group on how much impact this change would affect OHP members. There was general consensus that many OHP members have Assurance cell phones. OHP members are able to change to

a new service starting now. Leilani Brewer shared the website link to the PacificSource page that outlines how to make a change to Access Wireless (<https://communitysolutions.pacificsource.com/Member>). **Additional information from both CCOs will be shared in follow-up to this meeting.**

V. 2022 Planning

This agenda item will move forward to the February CAC Meeting. Meanwhile, you can review the list that the CAC Co-Chairs and the CCOs composed of possible priorities and suggestions on CAC structure (**see visioning worksheet for details**).

ACTION ITEMS:

- **Please contact Senna Towner with any further questions or updated pharmacy information, or anything else related to OHA needs. (503) 580 -1154 or Email: senna.l.towner@dhsosha.state.or.us)**
- **Kayla Watford and Teresa Coppola will follow-up with members to make a list of who would like printed copies of the CAC Quarterly Summaries (to be sent in March with updated Charters).**
- **CCOs will share out information regarding the upcoming Lifeline Wireless/Assurance changes.**

Meeting Schedule

Please contact Teresa Coppola (Teresa.coppola@lanecountyor.gov) if you would like to participate in any of the following committees/workgroup:

Rural Advisory Committee – February 9, 11am-12:30pm
Health Equity Committee – February 17, 12:30-2pm
Prevention Workgroup – February 18, 1:30-2:30pm
Member Engagement Committee – March 2, 9:30-11am

NEXT CAC Meeting: February 28, Noon-2pm