

CCO Community Advisory and Council Meeting

Monday, April 27 2020

12:00- 2:00

Zoom/Call-In

Minutes

Present: Wendee Crowfoot, Tara DaVee, Drake Eubank, Caitlynn Hatteras, Val Haynes, Rick Kincade, Char Reavis, Carla Tazumal, Michelle Thurston, Cindy Williams

I. Welcome and Getting to Know You – Caitlyn Hatteras

“What is something good that has come from this experience for you?”

II. Committee Reports

- a. RAC- Char Reavis- The RAC had a lot of participants, due to being able to connect on Zoom and not travel. Each rural area reported on the impact of Covid-19. Most communities are coming together to help. Food pantries and Local Aid groups are getting increased resources.
- b. Prevention- Tara DaVee- Many school-based programs are on pause. Our team has been sharing CATCH activities that are designed for families at home. Positive Behavior Interventions & Supports for schools is already mostly online trainings/coaching so that should be relatively unaffected. QTIP Coordinator is getting creative with coaching clients remotely and sending electronic gift cards
- c. CAP- Rick Kincaid- The CAP discussed the COVID situation and how to better utilize Telemedicine.

III. CCO COVID Response- Dr. Savage reported on the CCO response to COVID-19, including outreach to providers, provider support, community support and outreach to members.

IV. CCO Reports

- a. Innovator Agents- Belle Shepherd and Dustin Zimmerman gave an update on OHA’s response to Covid
- b. Brian Laing provided the Pacific Source update.
- c. Rhonda Busek provided the Lane Community Health Council update.
- d. Debi Farr and Amanda Cob provided the Trillium update. COVID-19 Response- Trillium is helping members transition to Telehealth, have developed a response plan to address community needs created by COVID-19. PPE, and donations addressing SDOH/Health Equity are being provided to community partners.

V. Telemedicine Discussion- Dr. Little provided information about the increased use of telemedicine in response to Covid. The CCO’s and providers have quickly expanded access to telemedicine. Issues that were raised in the discussion include:

- Concerns about privacy
- Concerns about adequate access to reliable internet connection
- May increase access to care for certain populations, such as those with disabilities and those living in rural communities.
- Pros and Cons of using telemedicine from the patient perspective