

CCO Joint CAC Minutes

Monday, June 22 2020

12:00 – 2:00

Zoom

I. Welcome and Introductions

II. Reports

a. Prevention – *Michelle Thurston*

The Prevention Workgroup discussed the Good Behavior Game and reviewed data from the Strengths/Difficulties Questionnaire (SDQ) which is a brief behavioral assessment. The Good Behavior Game is supposed to improve the behaviors. The data indicated that there has been improvement.

b. RAC- *Char Reavis*

The RAC meeting focused on an update on mental health efforts during Covid. The pandemic has caused significant behavioral health stresses. Chris Eilers presented. The RAC also discussed the CHP priorities and gave feedback from the rural perspective.

c. Rick Kincade gave the CAP report for Trillium.

Liz Stover gave the CAP report for PacificSource

III. Updates

a. Rhonda Busek gave the Health Council report.

b. Debi Farr and Amanda Cobb gave the Trillium report. Update on COVID-19 community response. All gift cards have been delivered. The Snack Pack program is fully operational in 11 Lane County school districts. PPE including masks, gowns and gloves have been provided to community partners. Samsung Smart Phones with 3 months prepaid coverage are being provided to providers for distribution to their patients so they can engage with Telehealth services.

IV. Lane Health Council Structure- *Rhonda Busek*

Rhonda Busek explained the unique structure PacificSource uses for its CCO's. PacificSource establishes a local, community based non-profit Health Council in each community and then turns the running of the CCO over to the Council The Lane Community Health Council has 20 members, all representatives of the community – including providers, social service organizations and of course consumer members.

V. Trillium Health Equity Plan- *Britney Dominguez*

Focus Area 1: Assessing Provider Network

- Culturally and Linguistically Appropriate Services
- Knowledge of community resources for members
- Addressing language barriers
- Disability access

What should we focus on when assessing our provider network to make sure they are providing the most quality care for our members?

Focus Area 2: CCO Training

- Implicit Bias
- Trauma Informed Care
- Language Access
- Understanding Health Equity

What should we focus on when training our staff so that we can better serve our members?