

## Lane County Community Advisory Council Notes Summary – May 27, 2025

12:00 to 2:00 p.m. Hybrid (online and in-person)

### Attendees:

- 11 CAC members representing Trillium and PacificSource OHP,
- 4 CAC organizational partners representing Head Start, Public Health, Developmental Disability Services, and Advantage Dental
- 18 staff representing Lane Council of Governments, Public Health, Trillium, PacificSource, Lane Community Health Council, and OHA
- 4 guests

### I. Welcome & Introductions

- Meeting resources:
  - CAC meeting process and agreements
  - Window of Tolerance resource
  - Support person: Nena
- Two members, Michelle and Carla, shared about themselves:
  - **Michelle** likes close-up photography. She started on the Rural Advisory Committee (RAC) before joining the CAC during COVID.
  - **Carla** has been on the CAC for 7 years and enjoys making new things out of old items.
- Caity welcomed Yazelis (Lane Community Health Council) and Virginia (Trillium presenter).
- Tannya led a short breathing exercise.
- Kayla said no public comments were requested.

### II. Member Approvals

- **April 28, 2025 Meeting Notes**
  - A motion was made and seconded to approve the meeting notes. Notes were approved.
- **CAC Charter Updates**
  - Kayla shared updates to the CAC Charter for review. Most changes were small, like making acronyms easier to understand.
  - One change removed the phrase “when necessary” for remote attendance.

- There was a discussion about what “youth” means in the Charter. People had different opinions and decided more discussion was needed.
- Kayla asked people to send their ideas by chat or email.
- **Language Translation Policy Pilot**
  - This new policy came from the Health Equity Committee.
  - It will help make sure meeting documents are in different languages.
  - CAC handbook materials have been translated into Spanish. People can get handbook by mail or email.
  - Printer-friendly documents were requested because colored backgrounds use too much ink.
  - Members agreed to send additional thoughts and ideas by email or phone.
  - A motion passed to work with CAC subcommittees to help with next steps and to identify materials for the pilot.

### **III. Break**

### **IV. Culturally and Linguistically Appropriate Services (CLAS) Presentation**

Virginia from Trillium talked about the CLAS program. CLAS helps make services better for people from different cultures and who speak different languages. Trillium identified over 35 languages in the area.

- **Question 1:** What else matters when building trust with your doctor?
  - Doctors should understand transgender care.
  - Don't ask women if their husband approves of medical care.
  - Women and men may need different care.
  - Improve access for people with disabilities.
  - Doctors should focus on the main health issue, not unrelated topics.
  - Religion can affect what care people are comfortable with.
  - What can patients do if their doctor doesn't believe them?
  - Doctors should understand current world issues like women's rights.
- **Question 2:** If the doctor and patient speak the same language but still have trouble understanding each other, what helps?
  - Use simpler words.
  - Doctors should listen and not act like they know everything.
  - Give patients more time, especially those with disabilities.

## **V. Community Health Improvement Plan (CHP) Progress Report Update**

Leilani shared an overview of the 2025 CHP progress report. The report will show progress and changes in local health programs over the last five years. She asked members what they want to include in the report, due to OHA by December 2025.

Key parts of the report:

- Changes to programs.
- Work in rural areas, trauma informed care training, and community engagement.
- School health programs and partnerships.
- Solving past health problems.
- Tracking data.

**Next chance to give input:** CAC CHA/CHP Connection Meeting

June 5, 12:30–1:30 p.m. via Zoom.

## **VI. Updates & Announcements**

### **• Governing Board Updates**

- Jessi said 59 projects were approved, including expanding farmers' markets and adding emergency housing for people with disabilities.
- Tara shared highlights from Trillium's meetings and said she liked the breakout sessions from the shared board meeting. She was impressed by a speaker from Centene, Trillium's parent company.

### **• Annual CAC Celebration – June 6 (11:00 a.m. to 2:00 p.m.)**

### **• Co-Chair Nominations**

- Caity said this is her last meeting as co-chair. Nominations will be presented for CAC approval in June. Anyone interested should let Kayla know. Interested members are invited to attend the June 2 planning meeting.

### **• Demographic Survey**

- 16 members completed the survey. A draft report will be shared in June.

### **• Community Health Assessment (CHA)**

- Leilani recorded the CHA data summary. A PDF was also shared for CAC review. The data summary and issue statements will be reviewed and approval requested in June.

## **VII. Meeting close (1:54 p.m.)**