



*Lane Community Health Council is the governing body for PacificSource Community Solutions - Lane.

**Lane County (LC) Coordinated Care Organization (CCO) Community Advisory Council (CAC)
Virtual Zoom Meeting
January 26, 2026 - Noon**

Attendees

- 16 CAC Members representing Trillium and PacificSource
- 7 CAC organizational partners representing Lane County Public Health, Developmental Disability Services, Trillium Clinical Advisory Panel, Advantage Dental, Oregon Department of Human Services, Springfield School District, and Head Start of Lane County.
- 21 Staff representing Lane Council of Government, Lane County, Trillium, PacificSource, Lane Community Health Council, and OHA.

I. Welcome and Introductions

Michelle opened the meeting and introduced Jennifer Webster, Epidemiologist, and Dr. Bill Walter, Chair of the Trillium Clinical Advisory Panel (CAP). The CAP Chair and Vice Chair will serve as liaisons between the CAC and the CAP. Dr. Hanson previously held this role.

OHA Innovator Agents Mark and Mariah were welcomed, along with presenters Rhonda, Kellie, and Debi.

a. Member Resources

- i. Meeting Process & Agreements
- ii. Window of Affect Tolerance
- iii. Support Person: Kayla

b. Breathing Exercise

Kayla shared a short video to guide a breathing exercise.

c. Member and Staff Biographies

Biographies for Debi and Jasen will be shared in February. Participation is voluntary. The goal is to collect all bios before the June CAC celebration. Kayla shared sign up sheet.

d. Public Comment

No public comment was provided.

II. Member Approvals

a. November 24, 2025 Meeting Notes Summary

The November 24, 2025 meeting notes were approved unanimously.

b. CAC Quarterly Summary October through December 2025

Michelle reviewed highlights from the quarter. Staff transitions in December included Sadie Baratta and Megan Romero.

Members requested adding a section to recognize CAC members who have been lost. The quarterly summary was approved unanimously with the requested amendment.

III. CAC Health Equity Committee

a. Language Access Pilot Next Steps

The Health Equity Committee shared updates on its language access pilot. The goal is to improve access to information in languages other than English and ensure culturally responsive care. Translation alone is not sufficient. The work also focuses on lived experience and creating equitable systems.

Year one included translation and infrastructure building. In 2026, the committee will gather CAC feedback on language access through outreach and through the CAC's Health Promotion and Prevention Plan. The Live Healthy Lane equity decision making tool completed in October will inform next steps.

Members emphasized the importance of plain language and addressing disability related language barriers.

Connections were discussed related to the Mam language project in Cottage Grove, including potential coordination with local organizations.

A Know Your Rights workshop was proposed to support shared learning. The training would be tailored to CAC needs, include information about patient legal rights, and be delivered by Pacific Refugee Support Group staff. Stipends would support equitable participation. A small planning team will be formed.

The CAC approved moving forward with the shared learning project unanimously.

IV. Break

V. Updates and Calls to Action

a. Intertribal Connection Updates and Opportunities

The Our Journey Planning Circle is organizing the next Quarterly Cultural Connection event for March 25 at the LCC Longhouse from 5:30 p.m. to 7:30 p.m. The ARC of Lane County will host a Sensory Zone. A Save the Date with a QR code has been shared. Members were encouraged to attend and to share any barriers to participation. Transportation and caregiving challenges were noted.

b. CCO Governing Boards

1. Trillium

The Board approved the 2026 Executive Committee Charter, reviewed the 2026 to 2030 Community Health Improvement Plan, and received updates on the Transition of Care. Efforts are underway to hire additional physicians to support continuity of care.

Rumors that Cottage Grove PeaceHealth Hospital is closing due to funding cuts were confirmed as inaccurate.

Wait times for specialty care and recruitment challenges were discussed.

2. Lane Community Health Council Board

The CAC Charter revision was approved. The Board will discuss its future structure in February, including whether it will continue without PacificSource. The Clinical Advisory Panel is currently on pause. A feasibility study will assess potential funding options.

c. Community Health Assessment and Community Health Improvement Plan

i. 2026 to 2030 Community Health Improvement Plan

The new plan is available. Members were invited to join a data team that will update assessments and strengthen connections between the Community Health Assessment and the Community Health Improvement Plan. Data experience is welcome but not required. Diverse perspectives are encouraged.

ii. Next Steps

A brief survey will be sent regarding 2026 CAC scheduling.

VI. Discussion: CCO Changes and Partner Appreciation

a. CCO Transition in Lane County

Updates were shared on the transition to Trillium. Members were directed to the Oregon Health Authority resources and Frequently Asked Questions document.

Questions were raised about provider participation, behavioral health continuity, pharmacy coverage, peer support services, and specialty care access.

Trillium staff explained that the provider network is expanding. Approximately 97 percent of members are expected to continue with their current behavioral health providers. When continuity is not automatic, prior authorization and appeal processes are available. The transition of care process also applies to pharmacy services, and members should contact providers or Member Services with concerns.

High risk medical areas such as pregnancy, cancer, transplants, and high-risk medications are being closely monitored. Specialty shortages remain a challenge, and recruitment efforts continue.

Peer support services follow Oregon Health Authority requirements. The network is expanding.

Agreements with McKenzie Willamette are moving forward but are not yet finalized.

Additional questions can be directed to Kayla. Leadership contacts at Trillium were also shared.

i. Oregon Health Authority

No report.

ii. Trillium CAC Onboarding

Frequently Asked Questions (FAQ) document was shared. A Trillium 101 webinar will be offered for PacificSource CAC members who will be transitioning to Trillium in February.

Reflection

Members and staff expressed appreciation for the collaboration between PacificSource, Lane Community Health Council, Trillium, and the CAC. Contributions over the past five years were recognized, including honoring members who have passed away. The CAC's June celebration will be another opportunity to celebrate this important work (date TBD).

VII. Adjournment

The meeting adjourned at 2:05 p.m.