



*

*Lane Community Health Council is the governing board of PacificSource Community Solutions - Lane

**Lane County (LC) Coordinated Care Organization (CCO) Community Advisory Council (CAC)
Virtual Zoom Meeting
November 24, 2025 - Noon**

Attendees:

- 16 CAC members representing Trillium and PacificSource OHP.
- 7 CAC organizational partners representing Lane County Public Health, Developmental Disability Services, Trillium Clinical Advisory Panel, Advantage Dental, Oregon Department of Human Services, Springfield School District, and Head Start of Lane County.
- 21 Staff representing Lane Council of Governments, Lane County, Trillium, PacificSource, Lane Community Health Council, and OHA.

1. Welcome & Introductions

Jessi opened the meeting and introduced Kayla, who presented Tiffany’s member bio. Jessi welcomed Innovator Agents Mark and Mariah and today’s presenters.

Member supports and meeting process included:

- Review of meeting agreements
- Window of Affect Tolerance
- Support person: Kayla

Kayla shared a short breathing exercise video.

Public Comment:

No requests were made.

2. Member Approvals and Presentations

October 27, 2025 Meeting Notes Summary

Brian requested removal of a reference linking CaCoon (CAreCOOrdination) to the Family Connects Program of Oregon. There were no objections.

Motion:

Brian moved, Michelle seconded, to approve the October 27, 2025 meeting notes as

corrected.

Result: Motion passed unanimously.

2026–2030 Community Health Improvement Plan (CHP) Adoption

Leilani presented the 2026–2030 CHP. The plan was developed by the Community Health Improvement Coalition (CHIC), which included:

- 16 volunteer community members
- 1 tribal community member
- 16 sector and community leader agencies

This was the first fully community-based planning process and included strong regional and tribal representation.

Leilani reviewed how priorities, goals, strategies, and measurable objectives were developed using Live Healthy Lane’s updated Equity Decision Making Tool. The CHP was described as a living document.

Discussion highlights:

- Gen suggested using *non-governmental* instead of *unofficial*.
- Jasen highlighted the role of local resource hubs during emergencies and shared Cottage Grove examples. Staff confirmed hubs are being tracked.
- Sadie shared plans to form a data and metrics team in early 2026 and invited interested members to participate.
- Tara recognized the Trauma Healing Project for free, ADA-accessible community presentations and thanked Elaine Walters.

Leilani concluded with an overview of SMARTIE objectives and CHP subcommittees.

Motions:

- Darci moved, Denise seconded, to approve the 2026–2030 CHP.
- Silver moved, Tara seconded, to approve a CAC letter for inclusion in the CHP.

Results: Both motions passed unanimously.

Jessi congratulated the group on completing the project.

10 Minute Break

4. CCO Transition Updates and Discussion

Presenters:

Brandie (Trillium), Mark (OHA – Trillium), Mariah (OHA – PacificSource)

Mariah shared updates on the transition of PacificSource OHP members to Trillium. Key points included:

- No action required by members
- Agencies coordinating to prevent care disruptions
- About 96,000 members transitioning
- Notices sent in December
- New packets and ID cards issued in January
- PacificSource coverage may continue until February 1

Mark confirmed no immediate benefit changes. Members will receive support finding in-network providers to avoid care gaps.

Questions were raised about provider assignment and non-contracted providers. Trillium confirmed processes are in place to ensure continued access to care.

5. Planning: CCO Transition Presentations

Dominique shared transition updates focused on personalized support, provider relationships, community partnerships, and added customer service staff.

Brandie outlined priorities, including:

- Capacity to serve new members
- Meeting access requirements
- 90% primary care alignment, with plans to close gaps
- Back-up providers where contracts are pending
- Expected full dental alignment
- Review of behavioral health and specialty care
- Welcoming new providers

Several CAC members volunteered for a Trillium work group. Chat questions will be followed up. A quarterly Innovator Agent office hour is scheduled for December 10.

Jessi asked members to complete a brief follow-up survey by December

Adjournment

The meeting adjourned at 2:02 p.m.