



UO Riverfront Research Park
1800 Millrace Drive
Eugene, Oregon 97403

CCO Community Advisory and Council Meeting

Monday, May 20, 2019
12:00 - 2:00 pm
Oregon Research Institute Bldg., 2nd Floor,

Minutes

Attended: Tara DaVee, Karen Edmonds, Caitlynn Hatteras, Silverio Mogart, John Radich, Charene Reavis, Cindy Shirtcliff, Carla Tazumal, Michelle Thurston, Cindy Williams
On the phone: Rebecca Henson
Recorder: Jan Skeie, LCPH/Prevention

Guests: Debi Farr, Trillium (not signed in)
Lucy Zammarelli, Trillium
T.K. Wuest, MD, Trillium
Amanda Cobb, Trillium
Ron Harper, Trillium
Leah Edelman, Lane County Public Health

Absent: Gustavo Balderas, Drake Ewbank, Val Haynes, Stephanie Jennings, Richard Kincade, John Rolling Thunder, Jocelyn Warren

1. **Call Meeting to Order** – Meeting opened by Cindy Shirtcliff, Co-Chair.
2. **Public Comment:** No public comment.
3. **Introductions and Welcome** – Introductions made.
4. **Approve Minutes:** Chair motioned to approve the meeting minutes from April 22, 2019. Michelle seconded the motion. Motion approved to accept the minutes as written.
5. **Reports**
 - Member Engagement - Report by Rebecca Henson**
 - Working on cover letter for denials.
 - Discussed instructional videos for members – for example, how to use portal, how to find a provider and other “how to’s” from member handbook.
 - Will be getting complaint and grievance information to help us see trends.

RAC – Report by Char Reavis

- Reedsport meeting was well attended. Even the mayor attended!
- Discussed CCO 2.0.
- Also, discussed what is happening in Reedsport.
- June meeting will be at Trillium.
- There will be no meeting in July.

Trillium – Report by Amanda Cobb and Debi Farr, Trillium

- We had a readiness check last week for CCO 2.0.
- We are currently in Phase 2 – Make it a reality.
- On May 30, we will be at a required training at Oregon Health Authority on Fraud, Waste, and Abuse.
- Phase 3 – OHA will come on-site to talk with staff.
- Trillium received 140 letters of support.
- In June, Trillium staff will be presenting at the Innovation Café at Oregon Health Authority.
- The next Lane Equity Event is at LCC June 4 and the topic is Zipcode Matters.

6. Equity and Inclusion – Report by Leah Edelman

Privilege Beads Exercise – Members were given a pipe cleaner. They read a list of statements that reflected various experiences which were related to different areas of privilege. If they had never had the experience listed, they placed a bead on their pipe cleaner. Those with the most privilege had the most beads. The exercise showed that you may have privilege in one area, but not in others. Also, it can be hard to see a person's privilege or challenges.

Question Ball Exercise – A ball with questions regarding equity and inclusion printed on it was tossed around the room to each member. Where the member's thumb landed on the ball when they caught it had to answer the question under their thumb. This exercise prompted many good discussions.

Next meeting: Next meeting is June 24, 2019, 12 – 2 pm, Oregon Research Institute Bldg., Second Floor.

Meeting adjourned.