

Trillium Community Health Plan
North Community Advisory Council (CAC)
Meeting Minutes

Thursday, December 4th, 2025
10 – 11:30 AM



Attendance

CAC Members Present: Sharif, Brooklyn, Christine, Darren, Jeff, Maddox, McKenzie, Tom, Blanchette, Kamryn, Naomi, and Katie

Trillium/OHA Staff: Kendra, Debi, Salma, and Sheri

Welcome and Introductions

Sharif called the meeting to order at 10:03 AM. Attendees shared introductions and an ice breaker.

Announcements

Sharif reminded CAC members to update their mailing address for tax information from stipends. Office Hours will not be held on December 25. Sheri will cancel this meeting. Contact Mark or Sheri with any questions.

Public Comment

No guests or public comment.

Approvals

2026 CAC meeting date discussion: CAC members requested Sheri send a poll to collect possible dates and have all CAC members share availability for a new meeting series in 2026. One member has a standing conflict and is unable to attend CAC meetings. Other members shared a different day, and time may be better.

2026 Member Engagement and OHA (Oregon Health Authority) Office Hours meeting date discussion: CAC members want to continue having both meetings and requested to use the availability poll to select a new meeting series for these meetings in 2026.

CAC members agreed to complete the availability poll and vote on the top three times. Sheri will send 2026 Zoom meeting series after the poll and vote are complete.

November CAC Meeting Minutes: Sharif asked CAC members to review meeting minutes on screen and asked for any edits. Upon review there were no comments or edits. Sharif requested a motion to approve. Katie made the motion and Jeff second the motion. Sharif requested a vote and the motion passed to approve November meeting notes.

CAC Charter Review and Approval: Sharif reminded CAC members the November meeting including a review of the CAC Charter and members provided a variety of edits. Sharif asked for any final comments or edits to the Charter. Upon review there were no comments or edits. Sharif requested a motion to approve. Jeff made the motion and Christine second the motion. Sharif requested a vote and the motion passed to approve the CAC Charter.

Brooklyn asked if Sheri could schedule a meeting to discuss and review CAC co-chair roles with people that are interested. Sheri will reach out to schedule a meeting with Sharif and CAC members interested in learning about the co-chair role.

Trillium Board Report

Jeff shared a summary of the November Board meeting. Blanchette asked if Trillium will be able to work with people on open cards and some Coordinated Care Organizations (CCO) end services. Mark shared there is an eligibility for Medicaid Open Card. Not all people with Open Card have the option of a CCO for coverage.

OHA Innovator Agent Update

Mark shared that SNAP is sending mailings, so be sure to open these letters as they may include information about changes to benefits. Any letter should include the local office address and contact information. Also make sure your mailing address is up to date.

There are reports of SNAP benefits being skimmed (stolen). The state is de-activating these cards when suspicious purchases are made.

These websites contain updates and information about SNAP and other changes to benefits to state programs:

- <https://www.oregon.gov/odhs/benefits/Pages/default.aspx>
- https://dhsoha-my.sharepoint.com/:b:/g/personal/yamileth_gonzalez-perez_oha_oregon_gov/IQAL21IL6BoFQpXiV-2Q0XLSAbYiHxCQ-bjLMZaJVq6OW_M?e=J8m4sE
- <https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/de-1020950.pdfhttps://apps.oregon.gov/oregon-newsroom/OR/ODHS/Posts/Post/odhs-begins-sending-notice-oct15-about-federal-snap-changes-under-hr1>

Open Table

Sheri shared a summary of 2025 CAC activities:

- Three new Trillium members joined the CAC this year: Aidee, Christine and Tom.
- Health Related Social Needs benefits for housing and nutrition launched.
- We learned a new Trillium app is coming our way.

- We hosted 5 Member Engagement meetings on topics including Food Benefits, SUD supports, Review of Trillium 101, 211/general resources, and housing.
- We approved SHARE funding for 7 community projects totaling just over \$4.2 million.

Next meetings:

Once CAC members complete the availability poll and vote on 2026 meeting dates, Sheri will send Zoom meeting invitations.