

Trillium Community Health Plan
North Community Advisory Council (CAC)
Meeting Minutes

May 19, 2026
10 – 11:30 AM



Attendance

CAC Members Present: Sharif, Aidee, Brooklyn, Christine, Darren, Jeff, Kamryn, Katie, Naomi, Maddox, McKenzie, Tom

Trillium/OHA Staff: Salma, Sheri, and Mark

Welcome and Introductions

Tom called the meeting to order at 10:01 AM. Attendees shared introductions and an ice breaker. Attendees shared favorite places to talk a walk or get outside.

Announcements

Sharif asked CAC members to share any announcements and reminded members to continue to check for Medicaid mailings, emails and ONE notifications for updates or renewals. Everyone please keep their address and contact information up to date. Members can use the [ONE app or have an online account](#). The ONE account is used to apply, re-enroll and upload documents needed for benefits including Oregon Health Plan and other state benefits like SNAP. There are [videos](#) to help you set up your ONE online account or app.

Brooklyn shared a reminder to use local libraries to access their resources. She also announced the VITA ([Volunteer Income Tax Assistance](#)) program from the IRS and mentioned the way you answer questions when you re-enroll for SNAP can change your benefits.

Christine shared a YouTube channel she created for movement.

Tom learned from his dentist that he no longer is covered for two dental cleanings a year. Mark addressed this at Open Table.

Public Comment

No guests or public comment.

Approvals

Sharif asked CAC members to review the April meeting minutes on screen and asked for any edits. No edits were made and Sharif requested a motion to approve. Naomi made the motion and Jeff second the motion. Sharif requested a vote and the motion passed to approve April meeting notes.

Presentations

Trillium Board Report

Jeff shared an update from the May 11th joint board meeting. Meeting highlights included celebrations of community funded projects, including the Oregon Health Care Interpreter Association, and a presentation from Centene of House Resolution 1. The meeting concluded with some breakout discussions. Jeff and Sharif participated in a break-out to discuss best ways to share messages with members. Jeff voiced his suggestion to normalize irregular situations of employment. He believes many people do not apply or renew because they think their current employment situation will make it difficult to share required information. He advocates for an uncomplicated process and forms. Sharif voiced their hope that Trillium will be out more where the community is and have one-on-one conversations with members to provide the correct information and help people.

Sharif shared information about a June 9th Listening Session and Rules Advisory Committee for House Resolution 1. Sheri will send to CAC members and notes the time will not be eligible for stipend for CAC members. Register [here](#).

What is CCO doing to help members with the more frequent renewals? Per Mark, CCOs do not re-enroll. The state is staffing up to meet the CMS requirements for Medicaid enrollment and re-enrollment. States cannot do attestation, need to show & prove someone else eligible. The ONE system is where members put the required documents to show they are eligible when enrolling & re-enrolling. State is having to undo the continuous enrollment system and make one that a member can provide required documentation.

Are there plans for organizations to see the systems/processes, so they are more knowledgeable to support members? Yes, in July OHA is starting public facing listening sessions. Mark will share updates when these are announced.

OHA Innovator Agent Update

(10:50 – 11:0)

Mark

Mark addressed Tom's question about changes in coverage for two annual dental cleanings. OHA has always only covered one cleaning a year. Oregon Dental Services (ODS), now Moda, had been paying providers to provide the second cleaning. ODS is no longer able to pay providers to complete the second cleaning at no cost to the member. If your dental provider contracts with ODS and provides two cleanings a year, you may now be billed for the second cleaning. ODS is not the only provider covering two cleanings a year.

Will members be alerted? You should receive a notice. [ODS had an announcement](#). The announcement will not come from OHP since it is not a change in your benefits. If you have a second cleaning, check with your provider.

What if the member has periodontal disease? If it is required, it can still be covered. OHA is working to find out who all was impacted. Do some dental providers still have the funding to have this benefit?

Suggestions from the CAC to save receipts, SNAP may be providing some funding to people that have to pay out of pocket for benefits in the future. Ideas on ways to care for teeth with coconut oil and dandelion.

Community Investment Review, Discussion and Approval

Sheri presented the CAC with a SHARE proposal from Ride Connection. This project is currently funded and was approved last year. The Mobility for Health program is requesting funding for two more years. This program provides bilingual travel liaison support for culturally specific organizations and housing communities to help people complete a travel assessment and link them to Ride Connection services. The program also coordinates group rides from these organizations to local culturally specific grocery stores, farmers markets and other community activities. The group rides help people access basic needs and reduce social isolation for people with transportation barriers.

Can anyone access this? Anyone can contact [Ride Connection](#) at (503) 226-0700 and speak with a travel liaison. Mobility for Health is available to people that relate to one of Ride Connection's partner agencies.

How do we know which organizations they partner with? Contact Sheri and she can ask for the Ride Connection contact.

Sharif called for a discussion. No additional discussion needed. Sharif requested a motion to accept the Ride Connection proposal for two years of continued funding with SHARE. Jeff made the motion, Christine second the motion and all voted yes.

Open Table

No additional discussion topics shared at Open Table.

Next meetings:

NEW meeting dates for 2026 Community Advisory Council Meeting.

- Apr 21; May 19; June 16; Jul 21; Aug 18; Sep 15; Oct 20; Nov 17; Dec 15

2026 Meeting dates for Trillium CAC Member Engagement Meetings

- Mar 26; May 28; Jul 23; Sep 24; Nov date TBD.

2026 Dates for OHA Office Hours for the CAC

- Apr 23; June 25; Aug 27; Oct 22; Dec - date TBD;