Trillium Community Health Plan North Community Advisory Council (CAC) Meeting Minutes Thursday, April 3rd, 2025 10 – 11:30 AM



#### Attendance

CAC Members Present: Brooklyn, Darren, Jeff, Kamryn, Maddox, McKenzie, Naomi, and Sharif

Trillium/OHA Staff: Barak, Debi, Kendra, Lamar, Sheri, Virginia and Mark, OHA Innovator Agent

#### Welcome and Introductions

Sheri, CAC Coordinator for Trillium, called the meeting to order at 10:03 AM.

#### Announcements

Sheri announced Trillium received the CAC Demographic Report template from OHA. This deliverable is due between June – December this year. Last year we asked CAC voting member to complete a survey and answer questions as they like. More to come on this and Mark will share more in the OHA Innovator Office Hours.

Trillium received an invitation to share for <u>National Fentanyl Awareness Day</u>, feel free to share. Trillium CAC voting members are eligible for stipend if they wish to participate on April 29<sup>th</sup> at noon - <u>Webinar Registration - Zoom</u>

Sheri asked if CAC members would like printed CAC recruitment flyers and interest forms. Darren and Sharif would like printed copies mailed to them. If any other CAC members want printed copies sent, email share with your mailing address.

## **Public Comments**

No public comments

## Approvals

March Meeting Minutes: Sheri shared meeting minutes on screen and Sharif requested a motion to approve minutes. Jeff made a motion, Darren second. Motion carried to approve February minutes. All voting members approved.

## **Trillium Board Report**

Jeff shared the report from the March 20<sup>th</sup> North Board of Directors meeting. See slides. Jeff shared meeting overview including the relationship between the North Board of Directors and the Clinical Advisory Panel (CAP).

## **OHA Innovator Agent Update**

Mark shared updates from OHA. See slides on the Early Discussion and Resolution from the Oregon Patient Safety Commission. Mark will share the materials and discuss more in office hours on April 24<sup>th</sup>.

# Culturally Linguistically Appropriate Services (CLAS)

Virginia presented on the CLAS work at Trillium and current data on members with language needs. Opened to discussion on ways to improve offerings to support members with language and culturally specific service needs. Ideas shared by the CAC included clinic, hospital or communitybased devices to allow for virtual on-demand interpretation. This could also support members that have more than one language need, including those who are deaf and speak a language other than English and need sign language in their preferred language. Investment could be made for more THWs to support culturally & linguistically appropriate services, expand in lieu of services for more CLAS work. Provide funding and training for more bicultural medical interpreters. Another member suggested making sure to reach out to multiple dialects and using visuals as much as possible. Also important to have representation from cultural groups to give feedback on strategies and review any materials that are developed.

## **Discuss and vote on SHARE Proposal**

Sheri presented the 4D Recovery SHARE proposal; See slides. Open the proposal for discussion. Members commented this is a reputable organization and they are happy to see this proposal to support this area of great need. Sheri asked for a motion to vote, Sharif. Jeff second the motion and requested a vote. All voting CAC members in attendance voted to approve this proposal.

Health Related Social Needs (HRSN) Community Capacity Building Funding Announcement Barak shared an update on Health Related Social Needs; see slides.