



BEGIN: 12:00PM

ADJOURN: 1:30PM

CCO COMMUNITY ADVISORY COUNCIL MEETING
Lane County Youth Services/John Serbu Center, Carmichael Room
2727 Martin Luther King Blvd.
January 28th, 2012
12:00pm-1:30pm

AGENDA

Present

CAC Members

David Parker, Chair
Lezlee Craven
Tara DaVee
Val Haynes
Dawn Helwig
Marianne Malott
LM Reese
Marcela Mendoza
Susanna Sammis
Charene Reavis
Karen Gillette

Staff

Ellen Syversen, Lane County Public Health
CA Baskerville, Lane County Public Health

Guests

Debi Farr, Trillium
Cass Skinner, Trillium
Karen Gaffney, Lane County Health & Human Services
Jennifer Webster, Lane County Public Health
Charles Biggs, Care Provider
Bruce Abel, Trillium Behavioral Health

CAC Members Absent

Renae Freeman
Jessica Rice
Rick Kincade
Tony Biglan
John Radich
Roxie Mayfield
Nancy Golden (resigning from CAC)

1. Call Meeting to Order

2. Public Comment

- a. CAC members received oral comment from Jose E. Soto from NAMI. He is concerned that his organization will not be able to meet all the requirements of Trillium (e.g., computer software) given lack of additional funding. He is also concerned about tracking OHP members while also trying to maintain confidentiality. Overall, he is concerned about his funding and programs under the CCO.
- b. NAMI handout attached.

3. Introductions and Welcome

- a. Introductions
- b. "Get to Know You" Activity

4. CAC Business

- a. The group approved the December CAC minutes.

5. Announcements

- a. CA Baskerville introduced Ellen Syversen as the new staff hired by Lane County Public Health to serve as the full-time staff support person to the CCO Community Advisory Council and Rural Advisory Council. Ellen shared a little about her background and provided e-mail and phone contact information. The group to signed a card for Lindsey to thank her for all her hard work.
- b. The Chair announced Nancy Golden's resignation from the CAC as she is retiring, and a card was passed around to thank her for her service.
- c. Roxie Mayfield is in the hospital and a get well card was circulated.
- d. The group announced information about availability of flu vaccines and discussed access issues.
- e. The group strategized about vacant positions on the CAC. The three vacant positions are for a policy leader, community member, and a county position. Prevention Staff will send out the application form and members will provide targeted outreach to people who might be suitable for the vacant positions.
- f. **RAC members shared information about a "community conversation" or focus group to be conducted by United Way. It will be held in Florence on February, 28th at Siuslaw Bank, from 6-8 p.m. on the topic of rural access.**
- g. The Chair suggested that an e-mail vote be taken to see if members want to extend the CAC meetings to two hours.

6. Liaison Reports

- a. Governing Board report
 - i. LM Reese reported on the following topics of interest:
 1. The Transportation Issue
 - a. Met with Shannon at Trillium to discuss using the Ride Source Brokerage. There has not been a final decision yet on this issue. A decision needs to be made by July 1, 2013.

- b. The Governing Board is working on transportation as an ongoing issue.

- b. RAC Report

- i. The RAC Chair and Vice Chair reported on the RAC meeting on January 11th in Cottage Grove. They shared information about the new leadership, and summarized the agenda and issues discussed at the meeting. They announced the next RAC meeting **on Feb. 8th in Veneta which will have a focus on rural mental health.**

- c. CAP Report: No report as Rick Kincaid was absent.

7. Tobacco Proposal

- a. The Prevention Workgroup presented the Proposed Tobacco Plan for discussion and CAC voting.
- b. Jennifer and David presented details about the cessation and prevention strategies outlined in the plan.
- c. The group had a productive discussion, and made the following additions to the plan:
 - i. Support tobacco tax increases;
 - ii. Clarify that the plan includes behavioral health;
 - iii. Ensure culturally appropriate materials as well as materials that are available in alternative formats;
 - iv. Ensure services are available county wide; and
 - v. Send a letter to CCO Oregon from the CAC to request that Federal dollars are not used to support tobacco farmers.
- d. Members voted on and approved the tobacco prevention proposal which can now be presented to the Governing Board with the additional comments to be included.
- e. Staff will send the revised plan out to CAC members before it goes to the board.
- f. Revised plan attached.

8. Continuous Improvement Process

- a. David and Ellen framed the conversation on the CAC's need for a process on how to deal with continuous improvement (CI) issues that arise from CAC members, the community or public comment using home birth as an example.
- b. The Continuous Improvement form is a way for members to submit things that they would like to see improved in healthcare delivery that come from the group or the community. The form also allows the CAC to track what issues are addressed or not and where they are in the process.
- c. Ellen presented a flow chart (see attached) that shows the flow of continuous improvement issues using Home Birth as an example. The CI issue goes first to the CAC Leadership Team who can funnel it to Trillium, CAP, Prevention Team staff, or existing workgroups. In the case of Home Birth, the Leadership Team did not know where the issue should go so is sending it back to the CAC. Possible options for the CAC at this point would be to form a new workgroup, refer to CAP with strong letter of support from the CAC, send issue back to the

community and ask them to present more evidence to CAC, and ask Trillium to come talk to CAC.

- d. A member suggested that a checklist be developed of issues to ask a community member who wants to give public comment (e.g., do they have evidence/research, data, support of larger community).
- e. One member shared her idea that home birth is really a provider not a consumer issue in terms of insurance coverage.
- f. Trillium used to cover home birth under the open card plan, but now they are looking for direction from the Oregon Health Authority.
- g. The group agreed to look more at the materials provided and give input over email as to the form, flow chart and options for CI issues.

9. Transportation Committee

- a. A member asked why transportation is an issue. The group explained the reasons (e.g., difficulty getting to a provider).
- b. **LM announced that the Ride Source Brokerage will be having a meeting on March 20th from 10 a.m. until noon that is open to the public. Members were encouraged to attend.**
- c. The brokerage is also looking for advisory committee members.
- d. LM will call the brokerage manager, Chris Rock, to invite her to our next meeting to talk for 10 minutes and have discussion for 20 minutes.
- e. Handout/flow chart was provided on coordinated transportation and the roles of advisory council members.
- f. Trillium has not yet decided if it will go with the brokerage or not for the CCO. They are having conversations with the state to decide next steps.

10. Adjourn

- a. **Next meeting: : February 25th, 12:00pm-1:30pm, 2727 Martin Luther King Blvd. in the Carmichael Room of the John Serbu Center (Lane County Youth Services)**

