

CCO Community Advisory Council Meeting

Monday, March 24, 2014

12:00 - 2:00 pm

Lane County Youth Services, Carmichael Room

Minutes

Attended: L.M. Reese, David Parker, Tara DaVee, Susanna Sammis, Dawn Helwig, Roxie Mayfield, Marcela Mendoza, Marianne Malott, Rick Kincade, Leah Edelman

Guests:

Absent: Tony Biglan, Lezlee Craven, Renae Freeman, Colt Gill, Val Haynes, John Radich, Charene Reavis, Jessica Rice, Eric Van Houten, Andrea Muzikant

1. **Call Meeting to Order** – Meeting opened by Chair, David Parker.
2. **Public Comment** – No comment
3. **Introductions and Welcome**
 - a. Introductions – Introductions were made around the table.
 - b. “Get to Know You” activity - Tara. On your tombstone, what you like to be said or remembered about you.
4. **CAC Business/Announcements**
 - a. **CAC Summit – May 29-30 in Eugene** - Report by Leah. CAC summit will be here in Eugene on May 29-30 at the Hilton Gardens in Springfield. As soon as Leah gets registration information she will forward to members. Registration links will be coming next week. If you do need assistance or special needs in order to attend they will try to meet those needs. We will be showing UnNatural Causes after the special dinner. On Friday morning there will a breakfast and a poster display where we can have a table to show pictures or a presentation about what our CAC and other CACs are doing. Leah will be sending out a sign-up sheet to members for different activities as soon as the agenda is finalized.
 - b. **Transformation Groupwise** – This is a government facebook page where all CAC members in the state can talk to each other online to share ideas.
5. **Liaison / Workgroup Reports**
 - a. **Governing Board** – Report by Tara. A financial report was given. Members have increased by 20,000 and 7,000 more is expected. Terry Coplin discussed his four point plan to get more access right away for new members. Terry was also to meet

with the Governor about the health provider shortage in our area. Dental providers presented their plans for providing dental care to Trillium members. Debi Farr shared news about a \$75,000 award to do a pilot program for recycled durable medical equipment. Unfortunately, we weren't awarded the money for the program, but we will still benefit from the program.

- b. **RAC Report** – Report by Leah, Lucy and Karen. Met in Creswell with their mayor and some city hall staff. Their concerns are less around immediate medical care and more around access to healthy foods because their grocery store has closed, and also transportation challenges. RAC got to see the new city hall. Creswell is growing. The next RAC meeting will be at Triangle Lake which has been having some ongoing concerns around medical care. RAC has been promoting the VERB Summer Scorecard program for middle school aged youth. We have received 3 or 4 proposals from the rural communities which will be scored and then awarded in the next couple of weeks.

6. **Trillium Report** – Report by Debi Farr and Karen Gaffney. Trillium has signed contracts were signed with ODS and Capital Dental. The last legislative session ended earlier than expected. No new bills were passed that would affect us. There were some proposals and amendments made. We asked legislatures to add another 1.5 million for recruitment programs, most specifically Comp Northwest, but only rec'd an additional 200,000 to be used for a loan forgiveness and repayment program. We hope to go to the next legislative session and ask for much more. We are looking at all the programs and how we can streamline them so that we are only investing in those incentives that really are effective and we can get providers here and keep them. We are still in negotiations with Oregon Medical Group (OMG) and still do not have a contract with OMG to provide care for OMG patients in the future. Terry Coplin's four point plan success depends on OMG contracting with Trillium to provide care to OHP clients. The state is closing Trillium to new member assignments due to challenges to finding provider care for new members. Once we have a solution in place, we will open the plan again. Members without providers will have an open plan for care. Terry met with the Lane County BOCC to discuss the efforts of creating a new clinic under the CHC to open this summer, and access issues in Lane County. He has submitted a formal request to dig into the access issues in Lane County. OPB did a radio spot and NPR also picked it up about our access to care issues so now people are calling the Oregon Health Authority about this problem and so the state is now also interested on how we may all work together to solve this issue.

7. CAC Committees

- a. **Prevention** – Report by David, Rick, and Leah. The Prevention group was given a Behavioral Health Conditions Program to approve before going to the Finance Committee. There were so many questions about it that it was tabled and it is being redescribed in executive letter detail so that it is clearer and more informative for

the Finance Committee. It includes depression screening, consultation for home visiting with an increase in education of people who go out to the homes and ongoing education of parents and children, a family checkup prevention program, Triple P parenting education and support program, a support community-based parenting education program, and the ESPRIT program.

- b. **Health Equity** - Report by Leah. The focus groups were done last week and we should have a report for the next meeting.
- c. **Member Engagement** – Report by Susannah and Leah Rough draft of survey handed out for committee to look over. Looking at using this survey to hand out to members at two places in town and in Florence to find out why they aren't going to the doctor appointments and if they call their doctors to let them know they can't make their appointments. The meeting that the committee is having at the housing complexes will be in conjunction with Trillium and will be part member orientation and part focus groups.

8. CAP Proposal Updates

- a. **Spine Proposal** – Report by Rick. Care for spinal issues due to trauma or degeneration to the lower spine and sometimes cervical and neck issues. We were seeing an increase in incidence of spinal issues which showed that the treatment was not be effective and more people were taking chronic pain medicine for spinal problems, which in turn, causes other issues. In the Spine Proposal, there are two primary elements. First element was to allow what was previously not covered by OHP for physical therapy for back pain to now allow a limited number of visits to a physical therapist to learn how to take care of the spine. The second element is to identify people who have back issues where nothing has helped and send them to a team of providers to develop a coordinated treatment plan for better outcomes. Peace Health has agreed to develop a spine program to begin in August or September located in the Riverbend Pavilion.
- b. **Behavioral Health Integration** – As of this coming week we are launching the actual program that was approved to spend the transformation dollars for behavioral health. The dollars will develop the infrastructure to: 1) develop program management for behavioral health integration; 2) have a dedicated analyst to analyze the data to see if the integration is working effectively; 3) for IT support for tracking and to build the telepsychiatry/telemedicine component, and finally for training for staff who provide these services. Start-up costs. They will release two Request for Proposals (RFPs) for integration of behavioral health into primary care and integration of physical health into a behavioral health environment.

9. Adjourn