

P.O. Box 11756 Eugene, Oregon 97440-3956

Trillium Community Health Plan Board of Directors August 10, 2015 **Minutes**

- Present: Dr. Thomas Wuest, President; Ms. Karen Gaffney, Vice President; Mr. Terry Coplin, Secretary; Mr. David Cole, Treasurer; Ms. Wendy Apland, Mr. Chad Campbell, Ms. Jody Cline, Ms. Tara DaVee, Dr. Melissa Edwards, Dr. Rick Finkelstein, Mr. Colt Gill, Dr. Tod Hayes, Dr. Pat Luedtke, Dr. Mark Meyers, Mr. Craig Opperman, Mr. Marshall Peter, Ms. Sandy Reese
- Staff: Dr. Patrice Korjenek, COO; Mr. Jim Connolly, SVP Provider Affairs; Ms. Lucy Zammarelli, BH Program Supervisor; Ms. Debi Farr, Dir. Govt. & Public Affairs; Mr. Dick Sabath, Compliance Officer; Ms. Nanette Woods, Assoc. VP, HR
- Guest: Ms. Amanda Cobb, Analytics Manager; Mr. Orren Johnson, Director of Operations, Ms. Kay Metzger, Innovator Agent; Ms. Michelle Martinez, QMI Supervisor
- Absent: Dr. Bruce Abel; Dr. Gary Brandt; Ms. Shannon Conley, CAO; Dr. Jim Ford; Dr. Rick Kincade; Mr. Rand O'Leary; Mr. Rick Yecny
 - 1. Call to Order

Dr. Wuest called the meeting to order at 7:01 a.m.

2. Consent Agenda

Dr. Wuest presented the consent agenda, comprising the minutes of the July 6, 2015, Trillium Executive Committee meeting and July 13, 2015, Trillium Board of Directors meeting.

It was moved and seconded to approve the consent agenda as presented by Dr. Wuest. The motion passed unanimously.

3. President's Report

Centene Transaction

At their meeting on July 14, Agate shareholders approved the transaction with Centene. An article in the *Register-Guard* erroneously reported that Agate/Trillium recently filed a lawsuit against the release of shareholder personal information, but it is Agate shareholders who have brought suit.

Community Fund

Ms. Gaffney forwarded the idea of writing a solicitation letter to Agate shareholders, encouraging them to financially support the Oregon Community Foundationmanaged Community Fund. Dr. Wuest and Mr. Coplin agreed to sign such a letter. It was tacitly agreed to pursue this.

- Patient Satisfaction
 Dr. Wuest will have a recent Atlantic article contrasting patient satisfaction with patient outcomes circulated to this Board.
- 4. CEO Report
 - Centene Update

Mr. Coplin related that the recent past and future are concerned with the transition to Centene at the operational level. Trillium committee structure should largely remain



unchanged after closing. There was discussion but no decision regarding having a Centene representative sit on this Board.

- Follow-up to Equity Conference Concerns
 Ms. Saxton responded by letter to the letter of concern written by Dr. Wuest and
 Mr. Coplin. Ms. DaVee will be sharing her own concerns with OHA personnel this
 week. Ms. Chris DeMars of the OHA will debrief with Trillium CAC members after
 their next meeting. The Transformation Center will be contracting with Lane
 Independent Living Alliance as liaison for ADA-related issues for the next CAC
 summit meeting in November.
- 5. Provider Relations Report
 - Lower Umpqua Hospital District Update

An agreement with SWOIPA was not consummated during the first 90 days of LUHD alignment with Trillium. Potential agreements with individual clinics were forwarded to SWOIPA for negotiation. North Bend Medical Center (NBMC) has sent discharge notices to some of its patients. Trillium is preparing a letter to Reedsport members stating that a referral is not necessary for NBMC's primary care services. Members are being assigned or are choosing a PCP. Trillium is in the process of securing a Reedsport representative on the RAC. The County's child/family crisis response team will be covering Reedsport, starting with phone coverage.

- 2015 Trillium Transformation Grants
 Thirty-nine grant applications were received, as follows: Alternative Payment
 Methodologies (6 applications totaling \$1 million); Prevention and Wellness (19
 applications, \$2.25 million), and Care Coordination (14 applications, \$3.5 million).
 Mr. Connolly described the grant review process: a screening team vetted the
 applications for completeness. The three grant review teams will be making
 recommendations within two weeks to the Trillium Management Team for decision.
- 6. CFO Report
 - Financial Report Mr. Cole distributed and reviewed the financials as of June 30, 2015.
 - OHP Membership & Access Mr. Cole gave an overview of the document, "OHP Members as of August 10, 2015."
 - Provider Capacity Expansion Update Springfield Family Physicians recently took 1,000 new members toward its goal of 8,000 additional members by 11/1/15. PeaceHealth Family Medicine took 400 pediatric members. The new Lane County clinic may open by the end of October.
- 7. Advisory Council Reports
 - CAC Monthly Update Mr. Gill summarized the July CAC meeting.
 - RAC Monthly Update Ms. Farr summarized the July RAC meeting.
 - CAP Monthly Update Dr. Meyers stated that in its July meeting the CAP discussed the financial implications of undercoding the number of diagnoses for complex patients. This item might be discussed at Trillium University.



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8. Government and Public Affairs Report

Ms. Farr described an August 8 *Register-Guard* article on Trillium's free pool passes to OHP children.

Oregon Solutions, a Governor's task force that in Lane County is addressing access to primary care, will meet monthly at least through October. A Clinical Rotations Workgroup is being formed to focus on increasing the opportunities for NPs and PAs

Trillium hosted a recent CMS mega rule review. The review group made recommendations to the OHA, which will in turn make recommendations to CMS.

The Community Health Needs Assessment (CHA) communications team met recently to identify organizational stories for the CHA.

- 9. Operations Report
 - Long-term Care MOU

Dr. Korjenek described efforts being made to incorporate metrics into the MOU by sharing data with LTC facilities and then acting upon it.

CCO Incentive Measure Results
 Ms. Cobb related that Trillium met 14 of the 17 incentive measures, or 103% of the
 goal, earning \$12.6 million. She described the measures met and unmet in
 Rounds 1 and 2. New measures this year include contraceptive use and dental
 sealants. For 2016, both the targets and the potential payout are higher than 2015.
 The withhold will increase from 3% to ≈4%. Gift card incentives are increasing from
 \$15 to \$25, for adolescent well care and colorectal cancer screening.

 NCQA Accreditation Update Ms. Martinez and Mr. Johnson outlined the process of obtaining NCQA accreditation and described the effort made by Trillium staff to secure a first-time three-year NCQA accreditation, earning 48 of 50 possible points.

10. Compliance Report

Mr. Sabath distributed and outlined the contents of a DVD containing mandatory training on security awareness; compliance; fraud, waste and abuse; and conflict of interest. Each Board member signed an attestation of having received the DVD. Mr. Sabath described the current activities of the Compliance Committee.

The meeting was adjourned at 8:28 a.m.

Respectfully Submitted,

Joseph Fancher Executive Assistant

Terry W. Coplin, Secretary