

Trillium Community Health Plan
Board of Directors
September 10, 2012

Minutes

Present: Dr. Thomas Wuest, President, Dr. Richard Finkelstein, Mr. Terry Coplin, Ms. Karen Gaffney, Dr. Bruce Abel, Dr. Richard Kincade, Dr. Melissa Edwards, Dr. Tod Hayes, Dr. Mark Meyers, Ms. Maurine Cate, Mr. Marshall Peter, Mr. Craig Opperman, Ms. Wendy Apland, Mr. L.M. Reese, Ms. Nancy Golden, Dr. Patrick Luedtke, Dr. Mark Litchman, Dr. Jim Ford, Ms. Kay Metzger

Agate Board: Dr. Leo Cytrynbaum, Mr. Jim Torrey, Mr. Jim Korfhage

Staff: Mr. David Cole, CFO, Dr. John Sattenspiel, Medical Director, Ms. Shannon Conley, Sr. VP Medicare/Medicaid, Ms. Cass SkinnerLopata, General Counsel, Ms. Debi Farr, Public Relations, Ms. Nanette Woods, Assoc. VP HR, Mr. Dick Sabbath, Compliance Officer, Dr. Patrice Korjenek, CPO

Absent: Mr. Roger Saydack

1. Call to Order

Dr. Wuest called the meeting to order at 7:00 a.m. Introductions were made around the room.

2. Consent Agenda

Dr. Wuest presented the consent agenda including the August 13, 2012 Trillium Board meeting minutes.

It was moved and seconded to approve the consent agenda as presented. The motion passed unanimously.

3. President's Report

Dr. Wuest welcomed Dr. Jim Ford to the Board of Directors.

4. Transformation Plan

Ms. Conley reviewed and discussed initiatives included in the transformation plan. Part one of the Transformation Plan meets the basic submission requirements of the Oregon Health Authority. Part two of the Transformation Plan includes additional initiatives created to represent the extended goals.

After discussion, it was moved and seconded to approve submission of part one of the Transformation plan to the Oregon Health Authority. The motion passed unanimously.

It was moved and seconded to approve part two of the transformation plan as the extended goals needed for Transformation. After discussion, the motion passed unanimously.

5. Community Advisory Council (CAC)

- Monthly Update

Ms. Golden presented and discussed the August CAC meeting update. She reported that a CAC member has resigned and the committee is seeking a replacement.

- Rural CAC update

Ms. Gaffney reported that interviews are being scheduled for Rural CAC recruitment.

6. Clinical Advisory Panel (CAP) Membership update

Dr. Meyers presented the CAP membership roster. He reported that all positions have been filled. The first meeting is scheduled on October 11, 2012.

7. Patient Centered Primary Care Medical Home (PCPCMH) Report

Dr. Kincade gave an overview of the current activities and discussions of the PCPCMH Committee and reviewed the Committee charter.

8. Dental

Mr. Coplin reported on current legislative requirements on Coordinated Care Organization (CCO) dental integration. The Board discussed current dental access issues and the opportunity to speak with legislatures today regarding those concerns.

9. CEO Report

- Public meetings – proposed dates

Mr. Coplin confirmed the Board's request to hold the first public meeting in December 2012.

- Review of MA-PD and HealthyKids programs

For informational purposes, Mr. Coplin described Trillium insurance products that are in addition to Oregon Health Plan including, 1) Medicare Advantage (commercial), 2) and HealthyKids.

- Planning session

Mr. Coplin gave a reminder that the Board planning session is scheduled on October 29, 2012 from 7:00am-10:00am.

- IT Committee update

Dr. Korjenek reported on IT Committee membership changes and reported on efforts to broaden representation.

10. Chief Medical Officer

- Provider Credentialing Cycle

Dr. Sattenspiel reported that historically the provider credentialing cycle is completed every two years. After review, the Credentialing Committee recommends that the cycle be increase to three years. He summarized discussions leading up to the recommendation.

After discussion, it was moved and seconded to change the credentialing cycle process to occur every three years as opposed to two. The motion passed unanimously.

11. Legislators –Discussion

Rep. Nancy Nathanson, Rep. Phil Barnhart, Rep. Val Hoyle, and Mr. John Lively legislative candidate, joined the meeting. Dr. Wuest welcomed guests and introductions were made around the room.

Mr. Coplin provided an overview of the Trillium/LaneCare integration process of mental health, chemical dependency, and physical health, that begin over two years ago. He reported on ongoing discussions with Senior and Disabled Services regarding integration opportunity.

Mr. Coplin discussed the significance and value of the use of Community Health Workers in care coordination. He expressed his belief that Community Health Workers will improve communication among providers and help address some social determinates of health.

Mr. Coplin reported on Trillium's interest and efforts to integrate dental care in the CCO at the earliest possible date. Legislation requires that CCO's integrate DCO services through contracts no later than July 2014.

Mr. Coplin described dental patient access issues that are impacting patient health. Physicians shared their OHP patient's dental care issues and challenges that are regularly experienced in the emergency room and primary care offices. The physician directors expressed their desire that dental care be part of the specialist provider community that exists for physical and behavioral health, and include the ability to refer patients to receive specialized dental treatment as needed. The Board asked that the legislators support community flexibility that is needed to address the local quality and access problems related to oral health in Lane County. Currently all OHP dental issues are the responsibility of the Dental Care Organizations (DCO). There are four DCOs serving OHP beneficiaries in this region.

Rep. Barnhart acknowledged community dental care issues and was supportive of the concepts proposed. Rep. Hoyle reported that dental/CCO integration is scheduled to occur in 2014, which should allow adequate time to build better coordination between DCOs and CCOs. She felt that the CCOs have other things to be worked on before making additional changes to the delivery system. The Board expressed concern that the community's oral health issues require immediate attention. The providers feel that it is a serious public health issue. The Board suggested that if CCOs are allowed to contract directly with dentists, in addition to DCOs, that it would improve accessibility, reduce administrative fees and monitor quality.



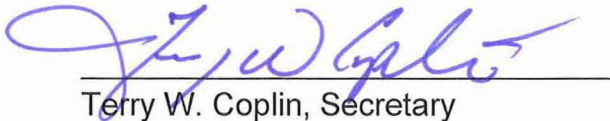
P.O. Box 11756
Eugene, Oregon 97440-3956

Mr. Coplin expressed his concerns that the CCO has been unable to get dental encounter data from the State so that the CCO can make a better assessment of oral health issues such as access and quality. The Board and legislators entered into a discussion regarding obtaining claims data and complaint logs. Rep. Hoyle offered to assist the CCO with the acquisition efforts of data regarding DCO patients from the state and DCOs.

Dr. Wuest provided contact information for himself and Mr. Coplin and offered to assist with questions or process. The Board thanked the Legislators for their attendance.

The meeting was adjourned at 9:03 a.m.
Respectfully Submitted,

Lisa Williams
Executive Assistant

A handwritten signature in blue ink, appearing to read "Terry W. Coplin", is written over a horizontal line.

Terry W. Coplin, Secretary