

Trillium Community Health Plan
Board of Directors
October 13, 2014
Minutes

Present: Dr. Thomas Wuest, President; Ms. Karen Gaffney, Vice President; Mr. Terry Coplin, Secretary; Mr. David Cole, Treasurer; Dr. Bruce Abel, Ms. Wendy Apland, Ms. Jody Cline, Ms. Tara DaVee, Dr. Melissa Edwards, Dr. Rick Finkelstein, Mr. Colt Gill, Dr. Tod Hayes, Dr. Rick Kincade, Dr. Pat Luedtke, Dr. Mark Meyers, Mr. Rand O'Leary, Mr. Craig Opperman, Mr. Marshall Peter, Mr. Rick Yecny

Staff: Dr. Patrice Korjenek, COO; Ms. Shannon Conley, CAO; Mr. Jim Connolly, Sr. VP Provider Affairs; Ms. Lucy Zammarelli, Program Supervisor Behavioral Health; Ms. Debi Farr, Dir. of Government & Public Affairs; Ms. Nanette Woods, Assoc. VP HR

Guests: Ms. Kay Metzger, OHA Innovator Agent

Absent: Dr. Pat Luedtke; Mr. Dick Sabath, Compliance Officer

1. Call to Order
Dr. Wuest called the meeting to order at 7:03 a.m.
2. Consent Agenda
Dr. Wuest presented the consent agenda, comprising the minutes from the September 8, 2014 Trillium Board of Directors meeting.
It was moved and seconded to approve the consent agenda as presented by Dr. Wuest. The motion passed unanimously.
3. President's Report
 - Agate Board Consent Resolution: Election of Trillium Board
Dr. Wuest reported that the Agate Board officially reappointed all members of the Trillium Board.
 - Board Position—McKenzie-Willamette Medical Center
Dr. Wuest endorsed Mr. Chad Campbell, CEO of McKenzie-Willamette Medical Center, to the position on this Board vacated by Ms. Maurine Cate.
It was moved and seconded to appoint Mr. Campbell as a member of the Trillium Board. The motion passed unanimously.
 - Conflict-of-Interest Policy Revision
Dr. Wuest explained the revision in this policy.
It was moved and seconded to approve the Conflict-of-Interest Policy. The motion passed unanimously.
4. Finance Committee Report
 - Financial Report
Mr. Cole distributed and reviewed the financials as of August 31, 2014. He also described current cash management activities. Trillium's current Risk Based Capital (RBC) reserves at 200% RBC are the minimum required by the OID. Management will be recommending a reserve target of 300% RBC to the Trillium Finance Committee. Mr. Cole reported that the State has agreed to pay the income tax on the ACA tax. Trillium will only have to pay the Medicare portion of

the ACA tax and its taxes totaling ≈\$400,000. Reserves for this purpose will be reduced to this amount.

- Access-to-Care Program (4-point Plan) Update

This topic was not discussed.

- 2015 OHP Funding

For 2015, the State is projecting a 3.4% increase to OHP funding. However, the Medicare "PCP Bump" will end, resulting in a net increase in funding of approximately 1%.

5. Advisory Council Reports

- CAC Monthly Update

Ms. DaVee summarized the written report of September 2014. She will bring CVs of the newly approved CAC members.

- RAC Monthly Update

Mr. Yecny summarized the written report of September 2014. He reviewed the PeaceHealth/Trillium-sponsored summit to address gaps in BH care held in Florence and being planned for Eugene/Springfield and Cottage Grove. It was noted that the response time for physical intervention for children/youth in western Lane County is long. Trillium Care Coordination will address this issue. There was discussion of the provision of and reimbursement for psychiatric care.

- CAP Monthly Update

Dr. Meyers summarized the minutes of September 11.

6. Public Health, Government and Public Affairs Report

- Annual Immunization Efforts Update

Ms. Gaffney described the efforts of Lane County Public Health, including a drop-in clinic, to increase the percentage of the population that is immunized against influenza. The 2014 goal for LCPH is 50% of the population. Ms. Farr described local media efforts. She will send relevant links to the Board.

- Community Conversation Report

Ms. Farr noted the low attendance at the recent meeting in Florence and described strategies to increase attendance at future meetings.

- Legislative Update

Ms. Farr listed recent meetings that Trillium staff has had with various legislators. Sen. Cruz has introduced a legislative concept requiring CCOs to be the medical sponsor of School-based Health Centers. Tobacco tax legislation is unlikely to move forward.

- Lipa Delivery System Workgroup Updates

Ms. Farr described the status of each of the workgroups, all of which have met and are addressing their directives.

- Other

Mses. Zammarelli and Gaffney described the Making Connections Conference, November 4-6.

Ms. Metzger described the Coordinated Care Model Summit, December 3-4. Trillium will be presenting on the TIIP Project for PC/BH integration.

Sen. Wyden will be hosting a roundtable discussion on his "Better Care, Lower Cost" bill at Trillium on October 17.

7. Operations

Dr. Korjenek distributed and discussed the document, "2015 Medicare Stars, 10/7/2014," which details Trillium's star rating decrease from 3.5 (2014 HEDIS rating, based on 2012 data) to 3.0 stars (2015 HEDIS, based on 2013). She distributed and discussed the document, "2014 Q4 Member Incentive Program." The program provides member reimbursements to obtain services associated with incentive measures. Trillium will be hiring and training Clinical Performance Assistants for the 12 clinics with the greatest number of Medicare members in order to assist them in achieving star measures. Dr. Korjenek distributed and discussed the document "Trillium Community Health Plan: Phase 2, 10/1/14-5/30/15," which outlines the next phase of the TransforMED program. Of the per clinic cost of \$29,400, Trillium will ask the clinics to contribute \$10,000 and Trillium will pay the balance. Clinics might pay their portions, in whole or in part, in the form of taking member assignments, at a rate to be determined.

8. Administrative Report

- OHP Member Capacity & Access Update

Ms. Conley distributed and discussed the document, "OHP members as of 10/13/14." Trillium may have additional capacity for unassigned adults within a month. The number of unassigned children is temporary, as there are adequate assignments for all of them. About 4,000 members have been assigned to the new CHC to date.

- Cover Oregon Update

Open enrollment begins on November 15. Trillium has purchased data transfer software for connectivity to the federal exchange. In 2015 Trillium will be only in Lane County for medical plans, but in nineteen counties for dental plans. Trillium will be selling both inside and outside the exchange in 2015.

- Compliance Committee Update

Dr. Cytrynbaum reported that the Compliance Dept. is now situated within Operations but retains direct contact with the CEO as needed. A 2014 audit regarding compliance with HIPAA and IT infrastructure shows improvement over the 2013 audit. The Committee is ensuring that all Business Associates Agreements are up to date. Oregon's CCOs currently must individually perform compliance audits for each DCO with whom they contract. The CCOs have formed a committee to consider having one common auditor perform the audits. Trillium is now coordinating Non-emergent Medical Transportation, which was formerly managed by the State. Trillium is working with Lane Transit District to adhere to HIPAA and other regulatory and contract requirements. Adult residential services might not integrate with the CCOs until mid- to late 2015. Dr. Wuest stated that Mr. Sabath presents audit findings to the Trillium Executive Committee. After the next security and privacy audit, the written report will be presented to this Board.

9. Provider Relations

- Lower Umpqua Hospital District
Mr. Connolly recounted the recent history of LUHD, which Columbia Pacific CCO is dissociating from itself. He described the practice referral patterns from Reedsport to Florence and Coos Bay. Trillium, Lane County and PeaceHealth staff recently met with LUHD, which wishes to align itself with Trillium. The target cutover date is January 1, 2015. The recommendation of management is to accept LUHD's desire to integrate with Trillium, pending the anticipated endorsement of Reedsport's CAC.
It was moved and seconded to accept the transfer of the Lower Umpqua Hospital District from Columbia Pacific CCO to Trillium CCO, pending endorsement of the transfer by Reedsport's Community Advisory Council. The motion passed unanimously.
- DCO Integration Update
Trillium has 92,000 dental members. Of this total, Advantage Dental Services has 52,000 members; Capitol Dental Care: 22,000; Willamette Dental Group: 11,500; ODS: 5,100; unassigned: 1,500. Willamette and ODS are closed to new members. Willamette, Capitol and ODS are opening new clinics locally. The CCO Dental Delegation Oversight Committee, comprising Trillium, Health Share and All Care, is endeavoring to obtain statewide DCO audit tools for delegated activities. Dr. Ford related that his clinic operations are going well.
- Credentialing & NCQA
A new process of continuous monitoring of the National Practitioner Data Bank for credentialing went into effect October 1. BH credentialing has been moved to IPS; the IPS process is NCQA-compliant. IPS is not billing for BH recredentialing at this time and is delaying the implementation of billing for first-time BH credentialing. One concern is the length of time required to credential a BH practitioner. A clean provisional credential generally takes about 30 days. A clean clear credential generally takes about 60 days.
- Member Transition from Royal Avenue
Permanent solutions regarding the assignment of former Royal Avenue clients exists since its recent closure are under discussion. Ms. Apland noted an increase in readmissions of that population since the closure.

The meeting adjourned at 9:03 a.m.

Respectfully Submitted,

Joseph Fancher
Executive Assistant



Terry W. Coplin, Secretary