

Trillium Community Health Plan  
Board of Directors  
November 18, 2013  
**Minutes**

**Present:** Dr. Thomas Wuest, President; Mr. Roger Saydack, Vice President; Mr. Terry Coplin, Secretary; Mr. David Cole; Treasurer; Dr. Bruce Abel, Ms. Wendy Apland, Ms. Maurine Cate, Ms. Jody Cline, Dr. Melissa Edwards, Dr. Richard Finkelstein, Ms. Karen Gaffney, Mr. Colt Gill, Dr. Tod Hayes, Dr. Richard Kincade, Dr. Mark Litchman, Dr. Pat Luedtke, Dr. Mark Meyers, Mr. Craig Opperman, Mr. Marshall Peter, Mr. L.M. Reese

**Staff:** Ms. Shannon Conley, CAO; Mr. Jim Connolly, Dental Consultant; Ms. Debi Farr, Communications Specialist; Dr. Patrice Korjenek, COO; Mr. Dick Sabath, Compliance Officer; Dr. John Sattenspiel, Senior Medical Director; Ms. Nanette Woods, HR

**Absent:** Dr. Jim Ford, Mr. Rick Yecny

**Guests:** Ms. Kay Metzger, OHA Innovator Agent; Ms. Jennifer Webster, Community Health Analyst; Ms. Lucy Zammarelli

1. Call to Order

Dr. Wuest called the meeting to order at 7:02 a.m.

2. Consent Agenda

Dr. Wuest presented the consent agenda including the minutes from the October 14, 2013 Trillium Board meeting.

It was moved and seconded to approve the consent agenda as presented by Dr. Wuest. The motion passed unanimously.

3. President's Report

Dartmouth-Hitchcock will set up a demonstration of its dashboards for review by Trillium management.

4. Finance Committee Report

Mr. Cole distributed and presented the financials as of September 30, 2013.

5. Advisory Council Reports

- CAC Monthly Update

Mr. Gill described the work of the Health Disparities Workgroup on the issue of childhood obesity in the Latino community; the work of the Member Engagement Committee in identifying members' areas of concern and engaging them to improve health outcomes; and Mr. Eric Van Houten's presentation on PCPCHs. There was discussion about the difficulty of measuring the percentage of member appointment no-shows.

- Rural CAC Update  
This item was not discussed.
- CAP Monthly Update  
Dr. Meyers reported that the CAP meeting included discussions about meeting the remaining four incentive measures, and finding solutions to providing access for the estimated 7,000 to 8,000 patients who will lack PCPs in January, 2014. Dr. Sattenspiel discussed using the consulting group TransforMED, which is developing the PCPCH model nationwide. The CAP recommended that the Trillium Board form a committee to address comprehensive short- and long-term solutions to access to care. There is concern that there may not be an equitable OHP member distribution among community providers. There may be assignments to clinics rather than an individual PCP. A "Medicaid Clinic" is also being considered. Dr. Wuest assigned Dr. Korjenek and Dr. Finkelstein to an *ad hoc* subcommittee to work on short- and long-term solutions to issues of access to care. There was discussion regarding the extent to which this issue has to do with payment reform as opposed to workforce capacity.

#### 6. CEO Report

Mr. Coplin reported that Lane County, through United Way will soon be certified as an Early Learning Hub.

- Health Equities  
Trillium has formed a diversity committee to increase cultural competence, and Ms. Zammarelli described the documents distributed in the packet which address the same. Trillium's Cultural Competency Survey is being resent to provider offices.
- Transformation Plan Timeline Update  
Ms. Conley and Zammarelli reviewed the changes in the document, "Transformation Plan – Action Plan Timeline Update for Trillium Board of Directors – November 18, 2013."  
It was moved and seconded to approve the changes in the document, "Transformation Plan – Action Plan Timeline Update for Trillium Board of Directors – November 18, 2013." The motion passed unanimously.
- Dental Integration Update  
Mr. Connolly reported that contracts were signed with the DCOs Advantage Dental and Willamette Dental for integration with the CCO effective January 1, 2014.
- Trillium Transformation Funds Update  
Mr. Coplin reviewed the document, "Trillium Transformation Fund: Projects Approved." Its BH/PC Integration project represents a community-wide consortium working under Trillium. That proposal is being restructured.
- State Transformation Fund Application Update  
This item was not discussed.
- Innovator Agent Update  
Ms. Metzger discussed the Complex Care Forum held on November 5.



- **Exchange/PEBB Update**  
Ms. Conley stated that enrollment on the state exchange is only via hard copy. The PEBB RFP will be submitted on November 22. The award will be known on February 6, 2014.
- **Cover Oregon Star Rating**  
Dr. Korjenek stated that Trillium's composite low star rating is the result of the measures that were chosen by the State to be included or excluded in the calculation of the rating. Dr. Korjenek will provide detailed information in this regard at the next Board meeting.
- **Board of Directors Code of Conduct**  
Mr. Sabath described the proposed changes in the document, "Board of Directors Code of Business Conduct & Ethics."  
It was moved and seconded to approve the changes in the document, "Board of Directors Code of Business Conduct & Ethics." The motion passed unanimously.
- **Prevention Proposals (Tobacco, Obesity)**  
Ms. Webster described the document, "Advancing the Priorities in the Community Health Improvement Plan 2013." Additional funding is being requested, primarily in the areas of tobacco cessation and obesity reduction. The funds being requested are from the prevention budget. The proposal has been approved by CAC and CAP. Ms. Webster noted that the Trillium Finance Committee had concerns about spending down the prevention funds on the same projects funded earlier. Mr. Cole stated that the Committee's concerns were that the focus of the proposal was too narrow. The Committee requested that the prevention group determine other areas for potential funding. The Finance Committee's recommendation to the Board was that this funding request not be granted prior to the group providing such information. There was discussion about the propriety of appropriating prevention funds to these two projects, leaving little set aside for other projects. Ms. Gaffney stated that in December there will be a progress report on prevention proposals. She said that CHIP priorities other than tobacco and obesity will be examined in 2014. There will be data from this proposal to report in twelve months' time. The different timelines for ROI of these proposals was discussed.  
It was moved and seconded to approve the additional allocation of funds as set forth in the document, "Advancing the Priorities in the Community Health Improvement Plan 2013." The motion passed on a voice vote with two dissenting votes.  
Following the vote, there was discussion of the review process for proposals. The purview of each of the committees should be established. It was recommended that going forward each of the committees that review proposals should provide a formal, written report to the Board for review prior to Board discussion.

## 7. Operations Report

Dr. Korjenek described line items in the document, "CCO Incentive Metrics," dated 11/1/13 in which Trillium currently does not meet the improvement target, and outlined strategies by which the most feasible of those targets will be met.

8. Communications Report

Ms. Farr described the Trillium University events held November 1–2. Approximately 128 persons attended.

Mr. Coplin provided a testimonial for Lane Transit District's non-emergent transportation program.

Trillium sponsored a recent flu-shot clinic in which 450 doses were administered.

The meeting was adjourned at 8:51 a.m.

Respectfully Submitted,

Joseph Fancher,  
Executive Assistant



Terry W. Coplin, Secretary