

## **Community Advisory Council Minutes**

**Monday, January 22, 2018**

**12:00 - 2:00 pm**

**Oregon Research Institute Bldg., 2<sup>nd</sup> Floor,**

**Attended:** Tara DaVee, Caitlynn Hatteras, Val Haynes, Dawn Helwig, Richard Kincade, Marianne Malott, Silverio Mogart, Andrea Muzikant, John Rolling Thunder, Susanna Sammis, Cindy Shirtcliff, Jocelyn Warren, David Young  
Tele Conference: Roxie Mayfield, Char Reavis  
Recorder: Jan Skeie, LCPH/Prevention

**Guests:** Debi Farr - Trillium  
Lucy Zammarelli – Trillium  
Lenora Johnson – Trillium  
Eunae Song – OHSU  
Karen Dunne – Willamette Food Coalition  
Jennifer Webster, Lane County Prevention

**Absent:** Heather Murphy, John Radich

**Call Meeting to Order** – Meeting opened by Caitlynn Hatteras.

- 1. Public Comment:** No public comment.
- 2. Introductions and Welcome –Caitlynn Hatteras.** Best way to use a pumpkin?
- 3. Approve Minutes** - Due to not having a meeting in December, there are no minutes to approve.
- 4. Reports**
  - a. **Trillium Report** –Report by Brandie Whitmire, Trillium.  
Reimbursement Issues (see attached contract information).  
We apologize for the reimbursement issues. Beginning in February, we will estimate your payment by which meetings you attend and the mileage. Then on the next month's check we will reconcile for the actual mileage/hours. We will try to have everyone receive their checks by the 15<sup>th</sup> of the month. Contact Vicki Buehrle if you want your check deposited electronically into your account. Also, tax form 1099 will be mailed out by the end of January. If you received less than \$600 in reimbursement, you will not receive a 1099 form.

b. **CAP Report** – Report by Rick Kincade.

The Clinical Advisory Panel has been tasked by the Board to look at five areas of ER access & utilization:

- Diagnoses at ER visits
- Time of day of ER visits
- Patterns of different ER's across the county
- Behavioral Health ER visits
- Substance Abuse ER issue

We have also been working with Trillium on complex care management (patients that have many diagnoses/multiple problems at the same time) to get better systems of care.

c. **RAC Report** – Report by Char Reavis.

- The RAC discussed issues with consumers when they need durable medical after surgery. The RAC would like to have a discussion about this problem with the Community Advisory Panel (CAP).
- Discussed the new pharmacy cards. Many consumers haven't received their pharmacy cards and can't get their medication. Debi said that Trillium has mailed out many letters to the pharmacies.
- The RAC is looking at how they can be more useful in problem solving the consumer issues.
- We are encouraging members to access their patient portal. They can print their Trillium ID card.

5. **Double-up Food Bucks – Karen Dunne, Executive Director of Willamette Farm and Food Coalition (see attached PowerPoint).**

The Double-Up Food Bucks is funded by Trillium CHP.

The program will not be able to continue as is for 2018.

We only have \$22,000 left from 2017 and it will cost 4 times that amount for 2018.

We are looking for ways to continue the program.

6. **Start Smart for Your Baby – Lenora Johnson, LCSW, LMSW, Trillium Clinical Social Worker (See attached PowerPoint)**

- This program was developed by Centene when many members were delivering early.
- The goal of the Start Smart program is to help the members deliver full-term healthy babies.
- We have had 15,000 deliveries. Out of the 15,000 deliveries, we have 1,000 in case management.

**PARKING LOT FOR NEXT MEETING**

- How to assure Trillium is appropriately communicating with clients with developmental disabilities.
- In the next couple of months, the RAC would like an update on how clients can get durable medical.

**Next meeting: Monday, February 26, 2018; 12 – 2pm, Oregon Research Institute Bldg., Second Floor.**