

**CCO Community Advisory Council Meeting  
Oregon Research Institute Bldg., 2<sup>nd</sup> Floor,  
Minutes**

**Attended:** Tara DaVee, Caitlynn Hatteras, Dawn Helwig, Richard Kincade, Marianne Malott, Silverio Mogart, Andrea Muzikant, John Radich, John Rolling Thunder, Susanna Sammis, Cindy Shirtcliff, W. David Young  
Tele Conference: Roxie Mayfield  
Recorder: Jan Skeie, LCPH/Prevention

**Staff:** Leah Edelman

**Guests:**

Lucy Zammarelli – Trillium

Dr. Wuest- Trillium

Roger Brubaker, Intern, Lane County Prevention Program

Brian Johnson, Epidemiology, Lane County Health and Human Services

Chris Eilers, Trillium Behavioral Health

Cyndi Kallstrom, Oregon Health Authority

Claire Hambly, Trillium

**Absent:** Gustavo Balderas, Val Haynes, Heather Murphy, Charene Reavis, David Saez

1. **Call Meeting to Order** – Meeting opened by Tara DaVee.

2. **Public Comment:**

Lucy Zammarelli – The Community Health Center’s Health Equity Committee has created a Spanish language newsletter (see attached newsletter).

3. **Introductions and Welcome** – Tara DaVee. What is your favorite fruit?

4. **Approve Minutes** - John Radich moved to approve minutes from May 22, 2017. David Young seconded the motion. Minutes approved as written.

5. **Announcements** – Tara DaVee. There will be no CAC meeting in July. We will meet again on August 28 when will be electing a new co-chair. If you are interested in serving as co-chair, please contact Leah Edelman. We are passing around a thank you card for David Parker, our co-chair, who had to leave our council.

6. **Reports**

a. **Trillium Report** –Report by Debi Farr, Trillium.

- The Health Care package did pass and is on the way to the Governor’s desk.
- Bill 21-22 CCO did not move forward.
- Tobacco 21 – State of bill uncertain.
- Right now all states are waiting to see what will happen with health care at the Federal level.

b. **CAP Report** – Report by Rick Kincade.

- David Jarvis met with Trillium about his recommendations for more wraparound services for people who have more challenging needs.
- Looking at our coordinated work with case managers and health care workers.

c. **RAC Report** – Report by Leah Edelman.

- The Healthy Directions Coalition in Florence is dedicated to creating an environment that promotes the health of families and their youth. (see handout attached). They are requesting Trillium’s participation in the coalition.

**ACTION:** Silverio Mogart moved that the Community Advisory Council support Healthy Directions. Susanna Sammis seconded the motion. Council voted to approve the motion.

7. **Lane County Equity Report** – Report by Robert Brubaker, Intern Epidemiologist from Lane County’s Prevention Division. (See report attached).

8. **Member Engagement Report Back** – Report by Dawn Helwig.

Recommendations and priorities:

- Review the CAC Member Handbook.
- Create Trillium Newsletter Article regarding pre-authorization process.
- Creating materials and work with CAP and social services regarding pre-authorization process and contacts within Trillium..

9. **Priority Areas Discussion**

Report by Tara DaVee. The answers to the following questions regarding access and transportation will be shared with the Member Engagement Group.

Access

Q. What are the most pressing issues around access to care?

- To get an appointment with my doctor I have to wait six weeks because my doctor only works 2 days a week;
- Timely appointments for established versus not established patients.
- Getting lab work approved in a timely way
- Patients need to be informed of changes in preauthorization and what they are.
- Need informational materials at lower levels for people in wheelchairs to be able to access them
- Need accessible provider offices (for patients with physical and cognitive disabilities, as well as language barriers;
- Barriers to getting to/keeping appointments- look at scheduling systems/protocols;
- Understanding cultural competency (poverty, other social determinants of health ;)
- Increase screening/triage for crises;
- Health literacy – oral and written;
- Difficulty in getting appointments with Subspecialty Providers;
- Need after hour appointments.
- Recognition that all challenges are worse for those in rural communities.

We will address Transportation at our August meeting.

Next meeting: Monday, August 28, 2017; 12 – 2pm, Oregon Research Institute Bldg., Second Floor.