

Trillium Community Health Plan **Board of Directors** May 9, 2016 **Minutes**

Present:

Dr. Thomas Wuest, *President*; Ms. Karen Gaffney, *Vice President*; Mr. Terry

Coplin, Secretary; Dr. Bruce Abel, Ms. Wendy Apland, Mr. Chad Campbell, Ms. Tara DaVee, Dr. David Duffey, Dr. Melissa Edwards, Dr. Rick Finkelstein, Mr. Colt Gill, Dr. Tod Hayes, Dr. Pat Luedtke, Mr. David Mikula, Mr. Craig

Opperman, Mr. Matt Sinnott

Staff:

Mr. Chris Ellertson, CEO; Mr. Todd Graneto, VP Finance; Mr. Rob Baughman,

VP Operations; Mr. Jim Connolly, VP Network Development & Contracting; Ms. Shannon Conley, VP Compliance; Ms. Brandie Whitmire, Finance Manager; Ms. Lucy Zammarelli, BH Program Supervisor; Ms. Debi Farr,

Manager, Government Relations; Ms. Nanette Woods, Director HR

Guest: Absent: Ms. Michelle Martinez, Manager, Quality Improvement

Mr. Chris Bowers, Dr. Gary Brandt, Ms. Jody Cline, Ms. Bevin Hansell, Dr.

Patrice Korjenek, Mr. Rand O'Leary, Dr. Mark Meyers, Mr. Rick Yecny

1. Call to Order

Dr. Wuest called the meeting to order at 7:03 a.m.

2. Consent Agenda

Dr. Wuest presented the consent agenda, comprising the minutes of the April 4, 2016, Trillium Executive Committee and April 11, 2016, Trillium Board of Directors meetings.

It was moved and seconded to approve the consent agenda as presented by Dr. Wuest. The motion passed unanimously.

- 3. President's Report
 - Colt Gill Resignation

Mr. Gill announced his resignation from this Board following his appointment as the State's first Education Innovation Officer. Dr. Wuest described the expertise and experience being sought in Mr. Gill's successor and invited suggestions for Executive Committee review.

- **CEO** Report 4.
 - CMS Program Audit Update

Mr. Ellertson gave an overview of the timeline for the audit. The company Blue Peak has been engaged by Centene to prepare for the audit. In preparation Trillium has been implementing requirements of its Special Needs Plan, including health risk assessments, care plans, etc. The week of May 16 will include webinars on Parts C & D authorizations, etc. The week of May 23 will include an onsite visit at Centene corporate offices. The audit should be concluded by the end of May, at which time Trillium will address CMS's findings.

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VP Compliance

Ms. Sharmila Chandran has accepted Trillium's offer of employment. She will begin at the end of June.

- 5. Provider Relations Report
 - Specialist Provider Access
 The contract with Medical and Surgical Specialists (MASS) has been signed.
 - Comprehensive Primary Care Plus (CPC+)
 Mr. Connolly recounted the history of CPCI. Oregon was one of seven regions participating in CPCI, the predecessor to CPC+. CPC+ will have up to 20 regions. CMS is soliciting payor commitments to CPC+ by June 1. The State of Oregon is interested in having CCOs participate. Payors, including Trillium, are evaluating CPC+ in the extremely short decision-making time frame available. CMS will select regions with high payor commitment, at which point providers in that region may apply to the program. Since there would not be additional funding for CPC+, the current provider payment mechanism and CCO delivery system investments would need to be restructured.
- 6. Operations Report
 - Executive Quality Improvement Committee
 Ms. Martinez described the post-NCQA changes in the reporting structure of the quality committees and overviewed the minutes of March 11.
 - Medicaid Systems Conversion The Medicaid go-live date is still June 1. Claims with dates of service on or after June 1 will be processed under the new system; claims with earlier DOS will be processed under the legacy system. One readiness review has been completed; another will be undertaken. A triage task force is in place to respond to any issues, which should be forwarded to Mr. Baughman.
- 7. Advisory Council Reports
 - CAC Monthly Updates

Ms. DaVee reviewed the April CAC report. A task force will be convened to continue discussion about LTD/RideSource. Usage is six percent of members. There have been difficulties with Head Start families accessing transportation.

o Prevention Reports

Ms. Gaffney outlined the reports:

"Quit Tobacco in Pregnancy." Ms. Gaffney will learn and relay at what stage in their pregnancy women are at when entering this program and how long post-partum follow-up is maintained. It was asked what outcomes are being tracked in this program.

"Family Check-up." This program is being highly utilized and well received.

"Mental Health Coaching for Home Visitors." Ms. Gaffney will follow up regarding utilization and learn how many home visiting staff were trained by the QMHPs.

RAC Monthly Updates
 This report was not discussed.

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- CAP Monthly Update
 - Mr. Connolly reviewed the CAP/Compensation meeting minutes of March 10.
- 8. Compliance Report
 - The Compliance Dept. is doing the annual Parts C & D data validation. An external entity validates the accuracy of the data that Trillium submits to CMS.
 - Compliance Committee Update
 Ms. Conley described the workflow for prioritizing risks following Trillium's recent enterprise risk assessment.
- 9. Administrative Report
 - OHP Membership and Redetermination Update
 Current enrollment is 97,400. Disenrollment has been low: in April, 2,500
 members were disenrolled and 1,350 came back on the plan; in May, 2,900
 were disenrolled and 2,300 returned. Trillium's experience is not uniform across
 all CCOs. Trillium should have ≈7,700 redeterminations for April–May.
- 10. Public Affairs Report
 - Trillium University
 Approximately 200 people attended the April 20 Summit on Chronic Pain and Opiate Use. It was well received. The community informational tables were deemed successful. Lines for Life is conducting a meeting survey. Program materials are available on the Trillium Behavioral Health website; Ms. Farr will send a link to them. Attendees expressed a desire for more in-depth training. How to move forward is being planned. The local speakers may form a goodwill learning collaborative. With the State recently instituting new back pain guidelines effective 7/1/16, Trillium is determining how to work with the affected population. Discussion topics include keeping naïve those who are opiate naïve; pharmacy take-backs; not fostering the move to illegal opiates by those whose prescription opioids are reduced; and expanding Nalaxone use.

Dr. Finkelstein and Mr. Coplin will confer regarding creating a business plan for a chronic pain center.

Ms. Farr noted that the first draft of the new waiver is available online. It includes a provision for supported housing. Legislators anticipate that the OHA budget may be reduced by up to \$1.3 billion.

The meeting was adjourned at 8:28 a.m.

Respectfully Submitted,

Joseph Fancher Executive Assistant

Terry W. Coptin, Secretary

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