

Health-Related Social Needs

INFORMATION FOR COMMUNITY PARTNERS

What are Health-Related Social Needs?

Through Oregon's Health-Related Social Needs (HRSN) Initiative, Coordinated Care Organizations (CCOs), providers, community organizations, and others offer a set of non-medical services through Medicaid to Oregon Health Plan (OHP) members. HRSN services include housing-related supports, nutrition services, and climate devices for qualifying individuals experiencing a life transition.

What are examples of HRSN services?

- Climate-Related Supports: air conditioners, heaters, air filters, mini fridges for medication storage, and portable power supplies (for durable medical equipment requiring electricity for use)
- Housing: rent/temporary housing; utility costs for those receiving rent assistance/temporary housing; housing transition navigation services; tenancy sustaining services; one-time transition and moving costs, and medically necessary home accessibility modifications
- Nutrition: nutrition counseling and education; medically tailored meals; meals or pantry stocking for children under 21, youth with special healthcare needs, and pregnant individuals; and fruit and vegetable prescriptions
- HRSN Outreach, Engagement, and Other Benefit Linkages: reimbursement as a contracted HRSN service provider

Who is eligible for HRSN services?

OHP members who meet all four requirements:

1. Be enrolled in OHP either through a CCO or FFS Program;
2. Be in at least one HRSN Covered Population;
3. Meet at least one Clinical Risk Factor;
4. Meet the criteria for a Social Risk Factor.

How does a community organization refer a Trillium member to HRSN Services?

Use one of the following referral pathways:

- Submit a closed-loop referral through the [Unite Us](#) platform
- Send an email to Trillium's Community Health Workers: CHW@TrilliumCHP.com
- Call Trillium Member Services and ask to speak to a Care Manager: 1-877-600-5472
- Send a fax to Trillium: 866-703-0958
- Mail a referral: Trillium Community Health Plan, PO Box 11740, Eugene, OR 97440-3940



**For more
resources, visit**
trilliumohp.com/hrsn
or email
hrsn@trilliumchp.com